Your Roadmap to Better Manage Supply Chain Risk: The Synchronized Planning Approach

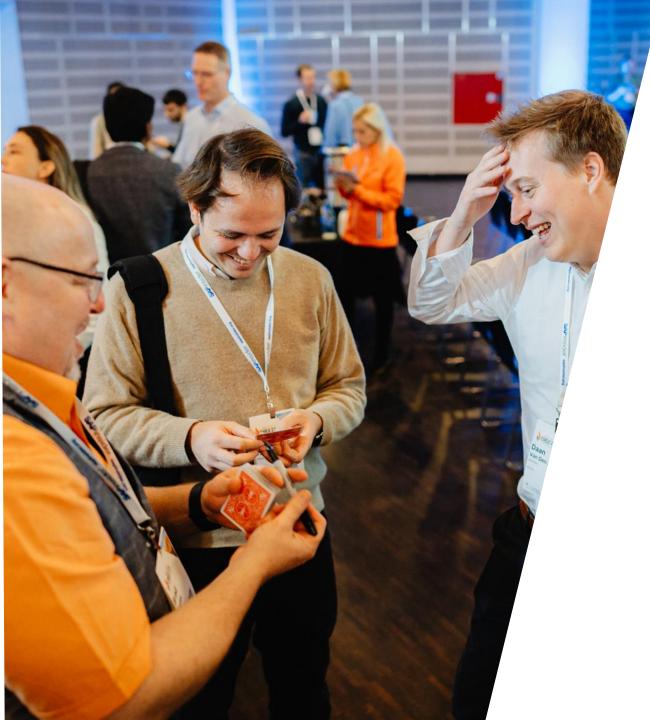
Tod Stenger, SAP

Chicago

2024



1 **SAP**insider



In This Session

•Transform your business with a digital, integrated planning approach.

•Leverage embedded AI technology and external data in SAP IBP for process automation, decision support and improved forecast accuracy.

•Break down silos between planning and execution, creating flexible and agile plans.

•Understand true risk and the probability of disruptions or changes.

•Increase customer satisfaction with maximum product availability.

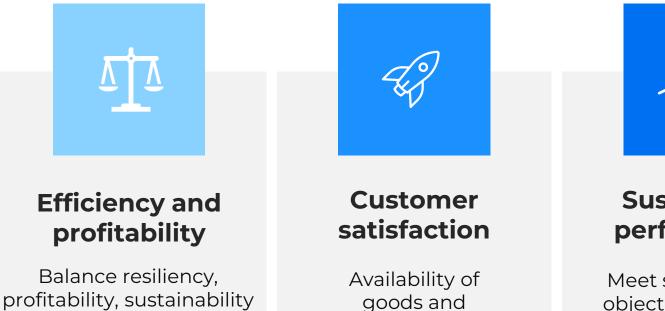
What We'll Cover

- Supply Chain Objectives
- SAP Solutions
- Risk Aware Planning
- Product Direction
- Wrap Up

Supply Chain Objectives



Supply Chain Priorities Have Changed



reactivity.

Sustainable performance

Meet sustainability objectives (net-zero CO2 emissions target).



N.

Proactively anticipate risks and build resilience.

with customer satisfaction.

Our Goal: Enabling an Intelligent, Resilient and Sustainable Supply Chain

Intelligent

Planning Automation based on embedded AI and Optimization – leveraging internal and external data sources.

Resilient

Using technologies that enable companies to anticipate and respond quickly to all the risks and opportunities the future holds.

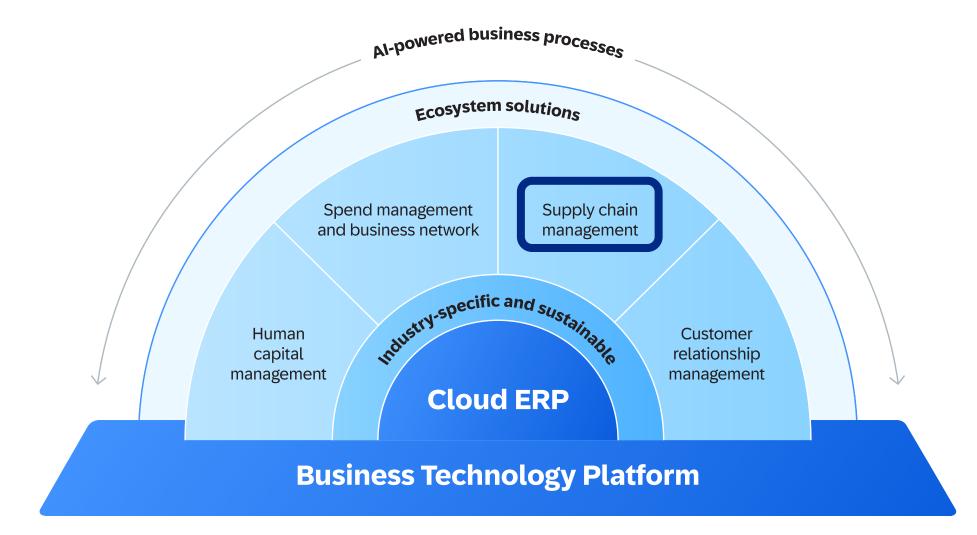
Sustainable

Helping businesses make sustainability part of the fabric of their enterprise-wide operations.

SAP Solutions



Supply Chain Management is a Key Part of SAP's Overall Portfolio



SAP Supply Chain Planning Platform

Connect strategic and operational planning with real-time visibility and execution



Digital **Business** Planning

Plan

SAP Integrated Business Planning (IBP) for Supply Chain

- Digital Twin of the entire supply chain
- Predictive and Prescriptive Decision Support
- Real-time scenarios and Intelligent Visibility
- Impact Analysis & Optimization



Collaborate

SAP Business Network

High scalability with access to trading partners (including suppliers, logistics providers, and customers) for collaborative planning and execution

SAP Analytics Cloud (SAC) Financial planning, steering and financial impact analysis on enterprise level



Execute

SAP S/4HANA

Leverage proximity to core for transactional planning and scheduling, order promising and service parts planning.



Innovate

SAP Artificial Intelligence

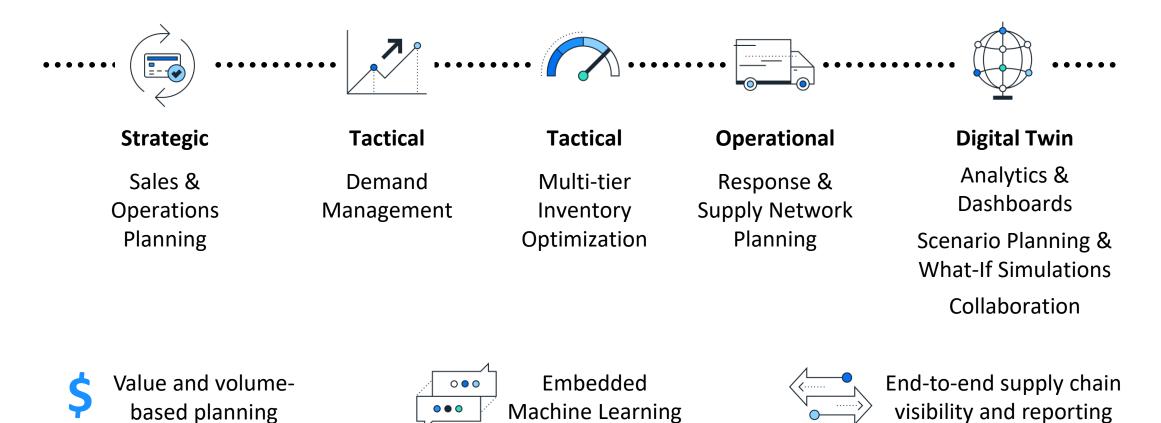
Leverage AI technology to improve master data quality, manage supply chain risk and improve sustainability

This is the current state of planning and may be changed by SAP at any time.

SAP Integrated Business Planning for Supply Chain Overview



Synchronize planning processes to minimize disruption risks and increase supply chain resiliency



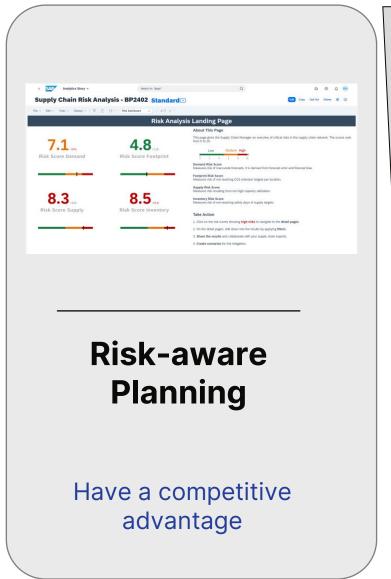
Risk Aware Planning



Risk-aware Supply Chain Planning

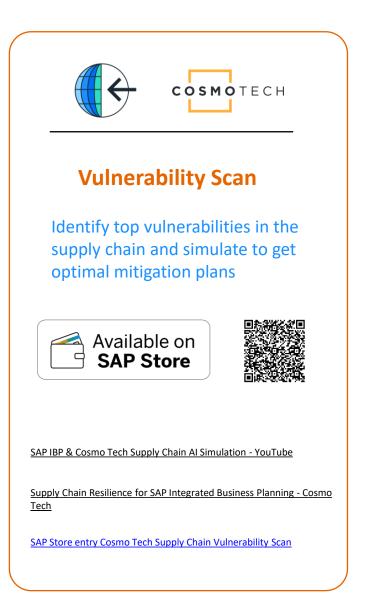
gica

Strate

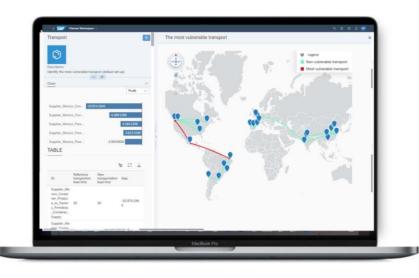




Cosmotech and SAP IBP – Supply Chain Vulnerability Scan



Ready-to-deploy Software Add-On





Identify top vulnerabilities in the supply chain (resources, operations, transport...)

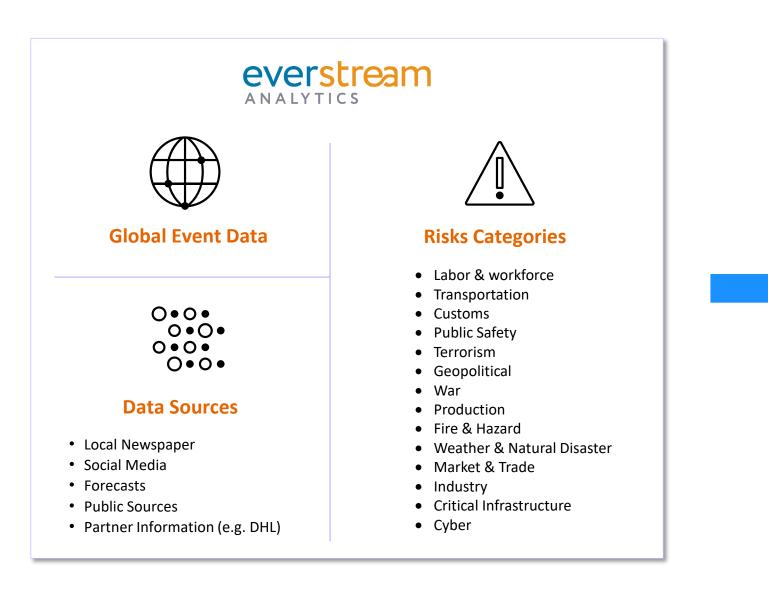


Ensure business continuity



Minimize revenue at risk

Everstream Analytics and SAP IBP





Incidents reflected in Supply Chain Planning

- Visibility and Scores
- Risk-based alerting
- Risk-aware planning

Risk-Dashboards in SAP IBP

Eliminate Risks and Visualize Planning Results with Supply Chain Risk Management

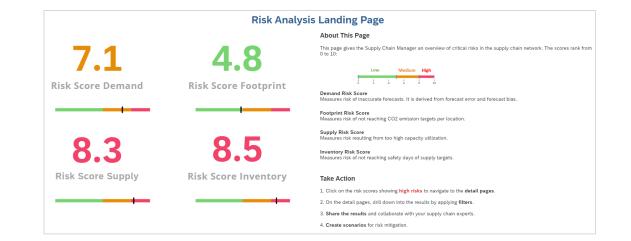
Risk Assessment and Analysis

- scores to uncover risks
- steer supply chain planning
- based on risk factors

Risk Examples

- low forecast accuracy
- excess CO2 emissions
- resource bottlenecks
- inaccurate safety stock levels

New Risk Dashboard in SAP IBP (BP content) based on IBP Analytics Stories

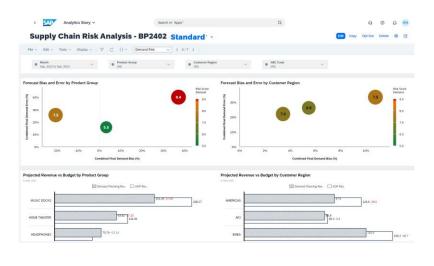


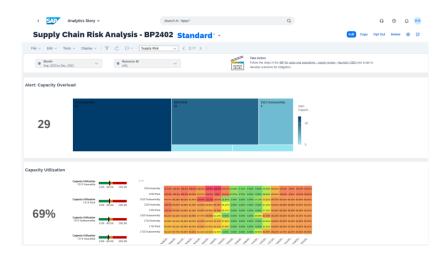
discover and subsequently eliminate planning risks by analyzing the effects and root causes

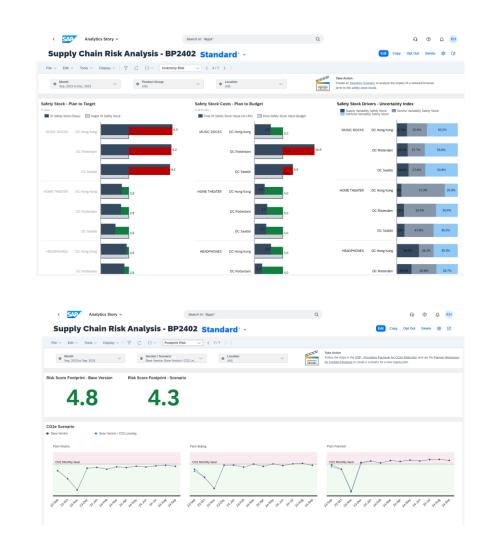
SAP IBP - Supply Chain Risk Management - YouTube SAP IBP - Supply Chain Risk Management - Blog

Risk-Dashboard Examples

Eliminate Risks and Visualize Planning Results with Supply Chain Risk Management



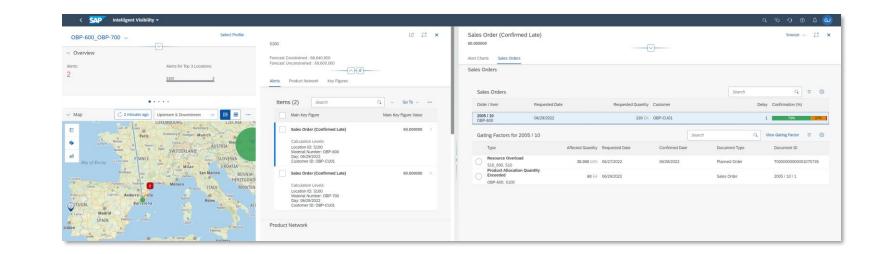




Quickly detecting supply chain disruptions and effectively manage alerts

Respond faster to exceptions in planning

Get extended visibility, understand impact and act



by leveraging

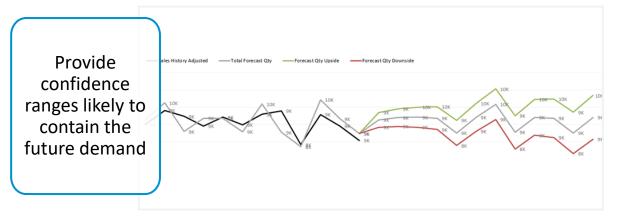
Supply Chain Control Tower

enabling sophisticated Alert Management

- Leverage and Manage custom alerts for critical supply chain issues
- Calculate on-the-fly alerts using also AI and provide context and priority
- Use Procedure Playbooks for guided solutions

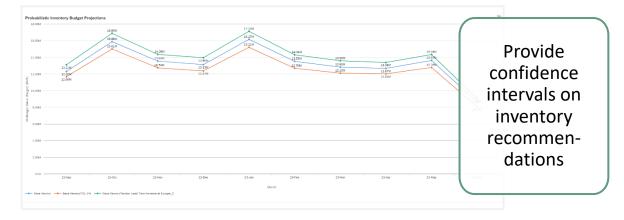
Interactive Value Journey Custom Alerts with SAP Integrated Business Planning & AI

Probabilistic Planning Approaches Available and Planned in SAP IBP

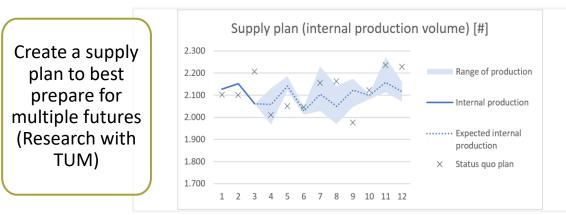


Range Forecasting

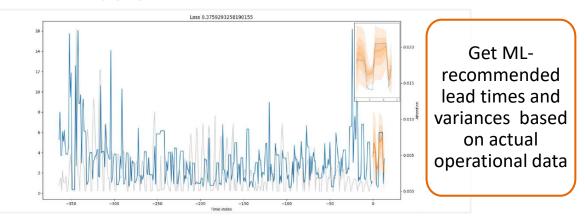
Probability-Based Inventory Simulation



Stochastic Supply Chain Planning



Supply Lead Time Prediction





Timely insights and predictions from network data provides time to act and solve critical situations.

SAD

Real Time Monitor

Legend
 Shipment Status
 As Planned

Search for shipments by ID

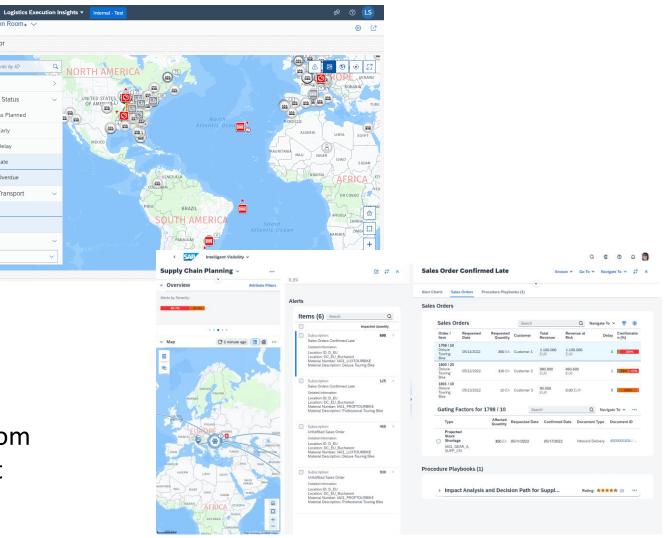
Early

Delay

Late
Late
Late
Cverdue
Mode of Transport
Road

✓ Ocean

O Locations



Network-aware Supply Chain Planning

Collaborate with your trading partners via the SAP Business Network

- Enabling digitized collaboration & transparency with all trading partners in your supply chain
- Unparalleled visibility across all processes in your supply chain
- Faster response to supply chain disruption

Collaborate with your suppliers to get inventory and manufacturing visibility

Collaborate with your third-party logistics providers and gain early insights into delayed shipments

Leverage SAP Business Network Planning Collaboration to consider supplier constraints and external partner information in your Supply Chain Planning Use SAP Business Network for Logistics to
 detect Logistics' disruptions and reflect
 critical delays and impact in Supply Chain

Planning

Product Direction



Investment focus areas in SAP Integrated Business Planning for Supply Chain

Extensibility

Extension Points

Cloud Operations and Engineering

- ✓ Scaling & Performance
- ✓ Security & Monitoring
- True cloud scalability with HANA Cloud

Seamless Planning Processes

- Real-time integration
- Network Aware Planning
- ✓ Supply Chain Risk
- External Causal Factors
- Collaborative Enterprise Planning (xP&A) with SAP Analytics Cloud
- ✓ Sustainable Supply Chain Planning

<complex-block> Intelligent Agriculture Subscription Subscription Purpose of exercised The subscription can be subscription Subscription Subscription

Supply Optimizer Extensibility

Intelligence & Visibility

- Generative AI
- Machine Learning
- Process Automation

Planning UI

- Planner Workspace
- Analytics Stories from SAP Analytics Cloud

Advanced Planning

- Synchronized Planning for Production
- Characteristics-Based Planning
- Harmonized Supply Planning
- ✓ Touchless Forecasting
- Next generation Inventory Optimization
- Probability Based Planning
- Scenario Management

Delivered. Continuous Innovation with large investments

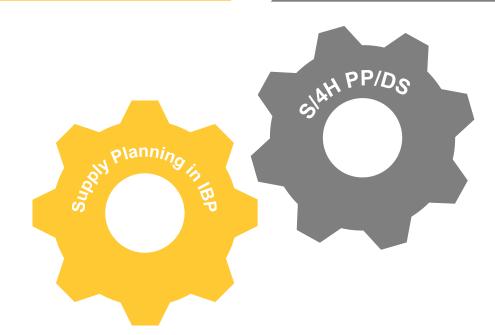
Synchronized Planning for Production: Combining Supply Planning capabilities in IBP with Production Planning in SAP S/4HANA in a Synchronized Way

Supply Planning in SAP IBP

Supply Planning business process

SAP S/4HANA PP/DS (Advanced Planning)

Detailed Planning and Scheduling business process



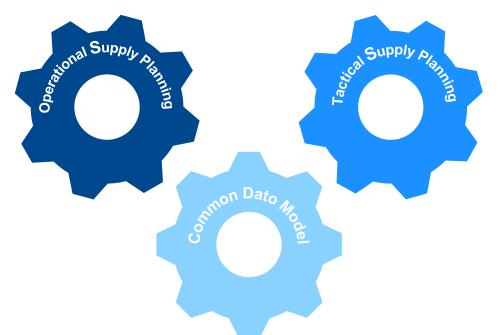
Two Standard Integration Patterns in Synchronized Planning for Production **Enabling Seamless Business Process Integration**

Use order integration	Use key-figure integration
 for Operational Planning Synchronization of supply plans in real time between SAP IBP and SAP S/4HANA PP/DS on order level and vice versa 	 mainly for Tactical Supply Planning Synchronization of supply plans by sharing constraints as key figures between SAP IBP and SAP S/4HANA PP/DS
 Tight integration for E2E processes across SAP IBP, SAP ERP, & SAP S/4HANA PP/DS leveraged for base version 	 Loosely coupled direct integration between SAP IBP and SAP S/4HANA PP/DS
 Flexible definition of process ownership between operational supply planning and detailed planning and scheduling 	 Constraints are considered in selected SAP S/4HANA PP/DS heuristics
Outlook	

- **Order Integration**: Advanced scenarios (like withdrawal from another plant or characteristic based planning) and new Fiori App for SYPP Master Data Maintenance in SAP S/4HANA
- Key Figure Integration: Extend the constraint heuristic for production planning process (e.g. IBP Supply Plan as minimum and maximum supply key figures to SAP S/4HANA PP/DS)

Supply Planning

- Characteristics-Based Planning: Use order attributes to support planning where supply decisions are based on demand characteristics, e.g. regulatory or embargo use cases, planning with many characteristic combinations
- Further enhancements in interactive planning in Transport Load Building
- Harmonized Supply Planning



Planned in 2024

Planned in 2024



SAP Integrated Business Planning for Sales and Operations

- **First scenario** Increase internal collaboration and productivity via **Approvals and Workflow Management** ۲ shipped in 2024 Planned in 2024 Task Management in Planner Workspace ۲ Planned in 2024 **Driver Based Planning**: Flexible planning levels and Driver Analysis in Planner Workspace ۲ Planned in 2024 Improved Collaboration with Microsoft Teams ۲
- Process hierarchies and additional activity types in Process Management

Research

SAP Integrated Business Planning for Demand

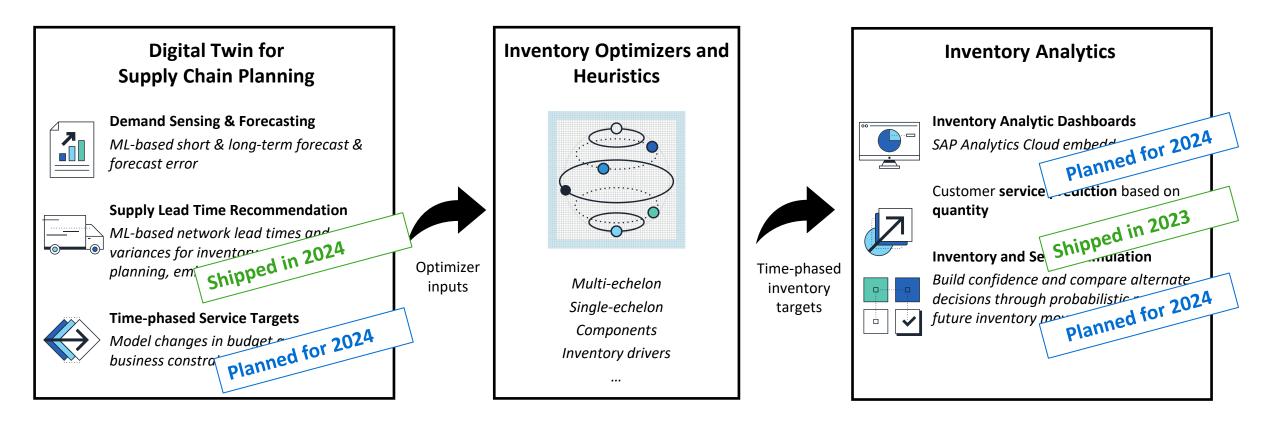
•	Product Lifecycle Management (PLM):	
	 Guided-procedure for occasional users, multiple launch dimensions 	Shipped in 2023
	 Aggregated like-modelling 	Planned in 2024
	 Consider PLM in Segmentation, Time Series Analysis and for independent variables 	Planned in 2024
•	Range forecasting and confidence intervals	Shipped in 2023/24*
•	Additional forecast automation options:	
	 Automated Outlier Correction, parameter optimization for Croston TSB 	Planned in 2024
	 Auto-Machine Learning 	Research
	 Identify & consider life cycle status, forecast level optimization 	Vision
•	Additional ML & AI:	
	 Curve-based forecasting & Extreme Gradient Boosting algorithms 	Shipped in 2023/24
	 Forecast Explainability via Generative AI 	Research

 Increased forecast accuracy and improve visibility of relevant factors for your demand with easy access to external information

Research

Next Generation of Inventory Optimization

SAP IBP for inventory is already a **leading inventory optimization solution (IDC 2022)** that offers **robust and proven algorithms** and **sophisticated planning capabilities**

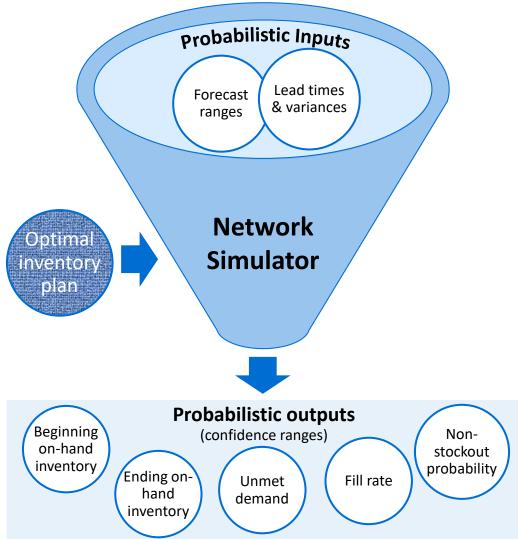


Inputs will be **more accurate** and require **less effort** to maintain.

Outputs will drive analytical capabilities for strategic and financial decision making.

Inventory & Service Simulation

Assess the performance of an inventory plan when exposed to demand and supply uncertainties



Starting with an optimal inventory plan and a profile of network uncertainties, the Network Simulator mimics flow of information and physical material across a multi-stage network.

Thousands of trials are automatically executed to generate range-based performance indicators.

Planners may rapidly configure profiles to compare benefits of alternate operational risks and decisions.

"SAP IBP inventory, how confident are you of projected December inventory at DC 2?"

> "Given new delays from Supplier Y, what is the expected customer service range for product Z in December?"

SAP Integrated Business Planning for MRO (Maintenance & Operations Planning)



IBP for MRO

Covers Maintenance & Operations Planning (M&OP) by allocating MRO parts & workforce in the right place at the right time by optimizing inventory levels to decrease asset downtime and optimize procurement decisions

Target market

Asset-Centric Segment (Oil & Gas, Mining, Railways, Utilities, etc.)

Shipped in 2022 & 2023

- Integration with Plant Maintenance (ECC & S4)
- Integration with Project system (ECC & S4)
- Inventory Planning using Poisson & N (μ , σ) & γ distribution

Outlook (Planned in 2024)

- MRO Parts Criticality determination: rules-based criticality and risk score determination for automatic service level calculation
- Rotables Planning: Repair, re-introduction, refurbish or scrap material
- Inventory Balancing Operator: rules-based materials allocation

30

Business AI in SAP IBP

Retrieve the information from SAP Help, Notes and KBAs

Navigate to the needed functionality

Create analytics based on natural language queries

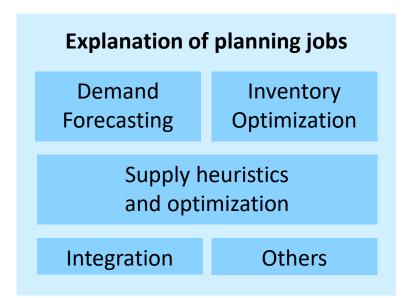
ate analytics based on natural	anguage queries		risk evaluation		
•	SAP	Joule			
	Smart N	Ionitoring			
Integrate and check master data	Create a strategic and/or operational demand pl	Plan your inventory to maximize service levels	Create an (un)constrainer supply plan that adapts to changes		
	SAP HANA C	loud Elasticity			
Find outliers based on existing patterns Define your own patterns Turn patterns into correction rules	Automated outlier handling Create forecast with Auto ML Easily understand how your Forecast was generated (GenAI)	Inventory and Service Simulation Service Level Determination (MRO) – i.e. Attribute-Based Segmentation	Explanation of optimized supply plan (GenAl) Supply planning assistant (GenAl) Automated hyperparameter settings for optimizer		

31

Real-time supply chain

SAP IBP Vision for Artificial Intelligence

GenAl to support your planning



Compares different planning runs

Generates what-if scenarios

Workbooks Alerts	*		01 Dema	nd :		••	•	
Customer Demand Shortag	e (5) ····		Time Periods:			Hi Sandra, How can I he	elp you?	
Active (5) Snoozed (0)		c	onsensus Den	and	Distrit			
Number of alerts								
2 1	>	1	Customer ID	۲	Product II			
Customer ID:		1	101		PRODUC			Increased tru
101		2	101		PRODUC			planners i
Product ID: PRODUCT1		3	101		PRODUC			generated pl
7) 22	>	4	101		PRODUC			
		6	101		PRODUC			
Customer ID: 101		7	101		PRODUC			
Product ID:		8	101		PRODUC			
PRODUCT2 Joule		5	:: ··· ×		PRODUC			Increased
2 1					PRODUC			reliance on 📃 💙
Customer ID: 102			4		PRODUC			automated
	, How can I help you?				PRODUC			processes
PRODUCT1					PRODUC			
☑ 1 Prov	ide the status of the last optin	nizer plar	nning run		PRODUC			
Customer ID:								
102 Product ID: Opti	mizer found optimal solution.	Any rema	aining					
DECENTION OF	me is not needed.							
26 Opti	mizer solving time: 0.03 secor	ds						Increased
	mizer explanation time: 0.12 s							
103 Onti	mization problem contains 13							efficiency
Product ID:	Optimization problem contains 0 discrete variables							
	mization problem contains 85							
opu		a read of						
	6							
H	w can I help you?		Ŷ					

Wrap Up



Where to Find More Information

www.sap.com/ai

• Get started with SAP Business AI

Supply Chain | SAP Business AI (on SAP.com)

• Scroll to Planning for more information

IBP Roadmap (S-user required – to request <u>click here</u>)

• Select "Focus Topics" > Artificial Intelligence (must have an S-User to access)

http://help.sap.com/IBP

Key Points to Take Home

• Risk is a critical component of Supply Chain Plans

- Everstream, an SAP partner, can surface risks that are relevant to your supply chain
- Cosmotech, an SAP partner, can stress test your supply chain to identify areas of risk
- SAP Solutions can help you break down silos between planning and execution, creating flexible and agile plans
- SAP Supply Chain solutions already have Al embedded in them



Thank you! Any Questions?

Tod Stenger, SAP

Tod.Stenger@sap.com Linkedin.com/in/

Please remember to complete your session evaluation.

SAPinsider

SAPinsider.org

PO Box 982Hampstead, NH 03841 Copyright © 2024 Wellesley Information Services. All rights reserved.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies. Wellesley Information Services is neither owned nor controlled by SAP SE. SAPinsider comprises the largest and fastest growing SAP membership group with more than 800,000 members worldwide.