

Jürgen Adolf, SAP SE

**SAP**insider



### In This Session

- You will learn about best practices, tools, and methodologies employed by SAP to ensure the confidentiality, integrity, and availability of your applications and data within the BTP environment.
- Gain insights into how SAP's security measures align with industry standards and regulations, empowering you to confidently build, deploy, and operate secure solutions on the SAP BTP.

### **Agenda**

- Build securely
  - We build secure-by-design solutions
- Run securely
  - We run cloud operations securely.
- Act Securely
  - We foster a security-first culture in everything we do.



# SAP BTP is the foundation of the Intelligent Sustainable Enterprise



#### 1. Build securely

We build secure-by-design solutions.



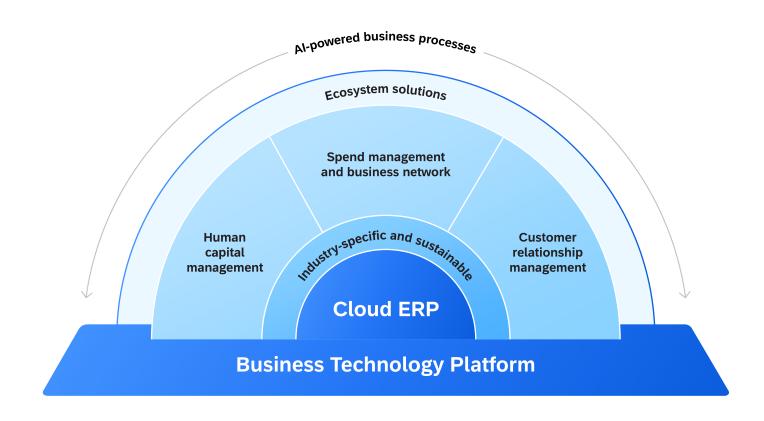
### 2. Run securely

We run cloud operations securely.



#### 3. Act securely

We foster a security-first culture in everything we do.



### SAP's Approach to Security

#### **Cloud Solutions from SAP**

**Business Technology Platform** 

SAP S/4HANA

Line of Business Solutions



Deliver trusted cloud operations while helping protect customers' SAP applications and data





#### **Software Development**

Secure software development and operations lifecycle



#### Security solutions and features

Features to help ensure security



#### **Cloud Environments**

Secure-by-design environments (SAP and cloud service providers)





#### **Automated**

Preventive and detective controls



#### Integrated

Intelligence, operations and response orchestration



#### **Transparent**

Attestations and reports into our security processes and controls



Act Securely



#### **Employees**

Security is part of our DNA in how we organize, train and protect people and assets



#### Customers

Feedback loop for continuous improvement



#### **Partners**

Vast partner ecosystem to enhance security

Data Security

help protect confidentiality and integrity of data

to

Business Process Security to support compliance with regulatory requirements

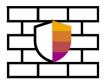
Mitigation wi th continuous improvement across operations

Zero Trust Architecture

**Shared Fate** 

Frameworks (NIST / ISO)

### **Pillars of security for SAP BTP**



### 1. Build securely

We build secure-by-design solutions.



#### **Software Development**

Secure software development and operations lifecycle



#### **Security** solutions and features

Solutions & features to help ensure security



#### **Cloud Environments**

Secure-by-design environments (SAP and cloud service providers)





### **Areas of secure software development for SAP BTP**



• SAP's secure development and operations lifecycle



Threat modeling

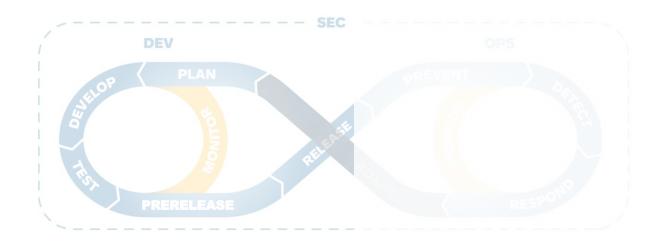


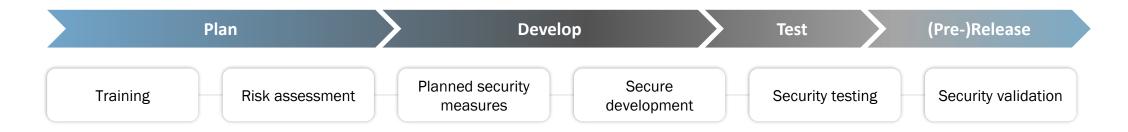
Security assessment and testing

## Build securely



# **SAP's secure development and operations lifecycle**Continuous improvement and development





# **Threat modeling Evaluating threats in the early stages**



- Mandatory since 2018
- Required for each line of business
- Part of SAP's secure software development and operations lifecycle
- Mitigation steps required depending on risk



### **Security assessment and testing**

### Internal and external security assessments including penetration tests



#### Penetration tests

- Internal and external
- Web applications (SAP BTP, SAPUI5, Web Dynpro, and others)
- SAP Bug Bounty Program



#### Code scans

- Static application security testing (SAST)
- Dynamic application security testing (DAST)

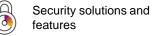


### Other application security testing

- Code scan
- Authorization tests end to end
- Virus scans for documents
- Other test methods



### **Build Securely - Security, data protection, and privacy features**





Secure user access and permissions



Secure Connectivity



Security audit logs



Secure communication and encryption

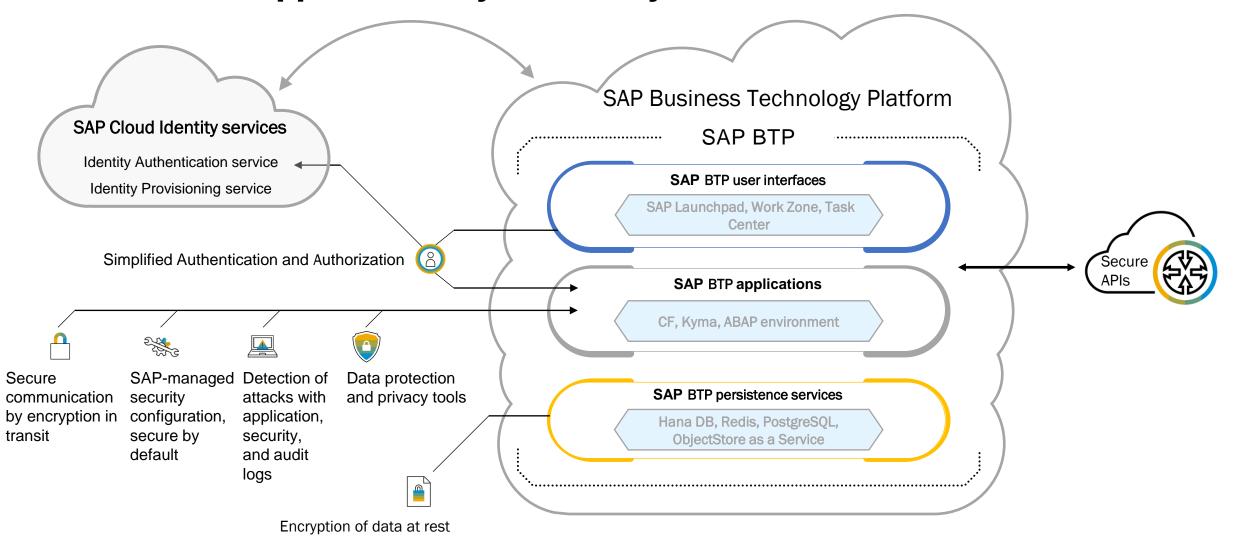


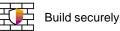
Build securely



Security solutions and features

### **SAP BTP - Application layer security**







Security solutions and features

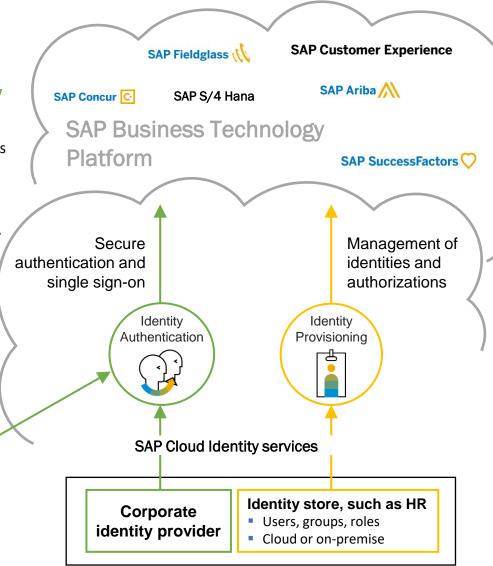
### Secure user access and permissions

#### Secure access:

## SAP Cloud Identity Services – Identity Authentication

- Single sign-on for SAP's cloud-based applications
- Two usage options:
  - As the landscape-wide identity provider
  - As identity provider (IdP) proxy for a smooth, flexible integration with customers' existing identity and asset management (IAM) infrastructure

End user



#### Managing users and permissions:

## SAP Cloud Identity Services – Identity Provisioning

- Identity lifecycle management for cloud-based business applications
- Integrated with SAP Identity Management for hybrid landscapes and other IDM solutions
- Simple and agile onboarding of users and applications
- Dedicated connectors for third-party cloud platforms

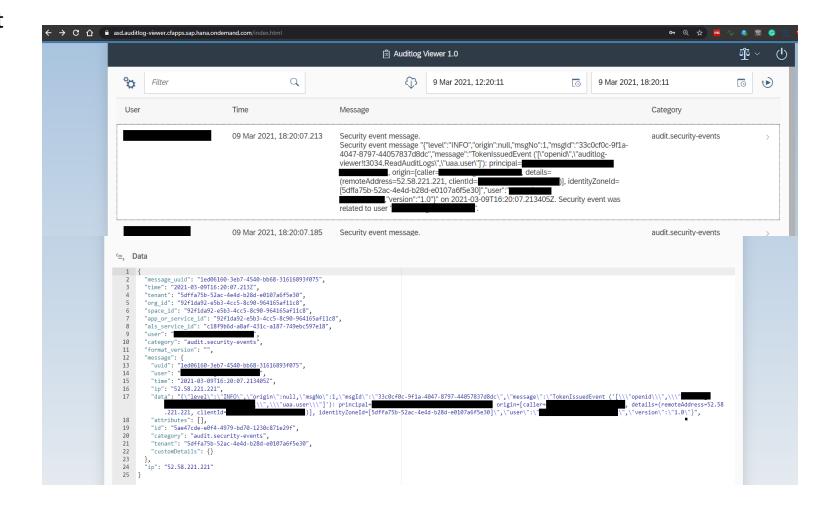
### Review security relevant activities





Security solutions and features

- Customer can review security-relevant activities of customer users and SAP staff in the security audit log with
  - Timestamp
  - Terminal ID
  - Audit log event
- <u>Security-relevant activities include</u>, such as
  - User logins
  - Permission assignments or removals
  - Change of Trust setups
  - Subscription updates
  - Change of monitoring checks

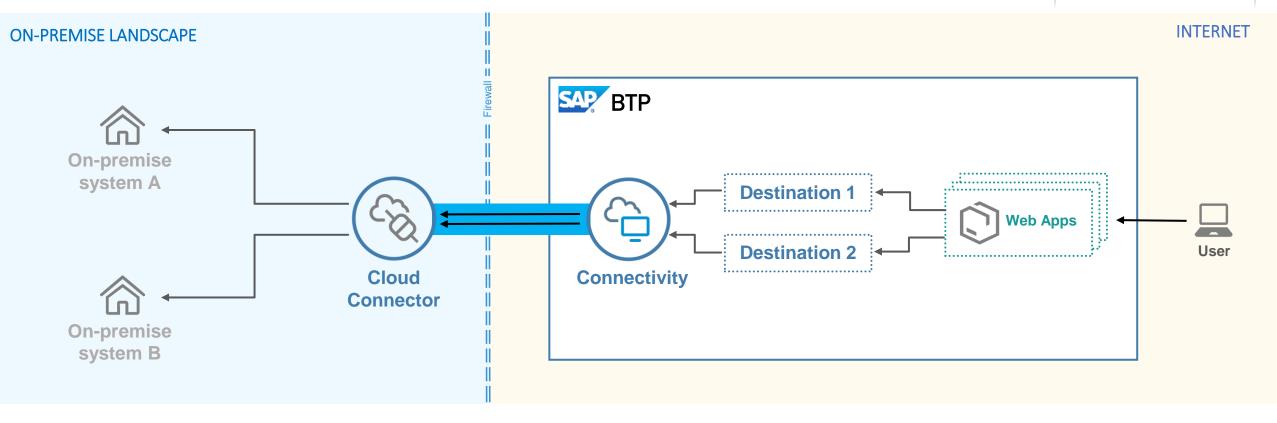




### **SAP BTP Connectivity**



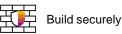
Security solutions and features



LIGHTWEIGHT ON-PREMISE AGENT SECURE TUNNEL FINE-GRAINED CONTROL

MULTIPLE PROTOCOLS

PRINCIPAL PROPAGATION



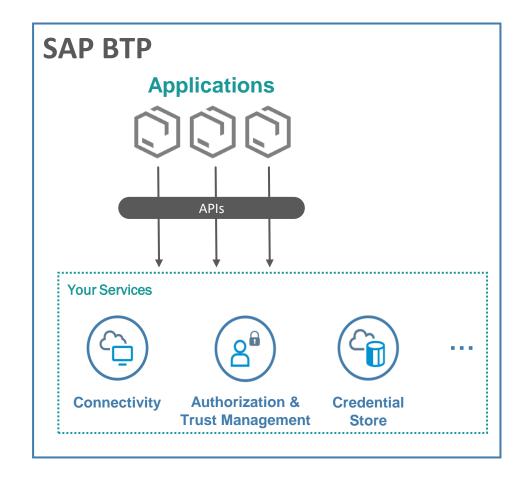


Security solutions and features

### **SAP BTP - APIs to develop secure software**

SAP BTP offers various APIs to develop secure software applications.

- <u>SAP Cloud Identity Services</u> A suite of services for user authentication and lifecycle management
- <u>SAP Authorization and Trust Management Service</u> Manage application authorizations and trust for SAP BTP
- <u>Platform Authorizations Management API</u> Functionality for subaccount members managing
- <u>SAP Connectivity Service</u> Manage destinations and securely connect to on-premise systems
- <u>SAP Credential Store Service</u> Managing passwords and keys
- <u>Audit Log Retrieval API</u> Functionality for retrieving audit logs
- <u>SAP Malware Scanning Service</u> Scan business documents uploaded by your custom-developed applications for malware



### **Additional solutions from SAP for Securing Applications and Data**

Build securely



Security solutions and features

Visit sap.com/grc for more information

Identity and access management

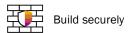
A data custodian and encryption key management system



Privacy governance solutions

Focus on risk management across the portfolio of SAP solutions

Threat detection for SAP applications





### **Secure-by-design cloud environments**



### **Pillars of security for SAP BTP**



2. Run securely

We run cloud operations securely.



#### **Automated**

Preventive and detective controls



#### Integrated

Intelligence, operations and response orchestration



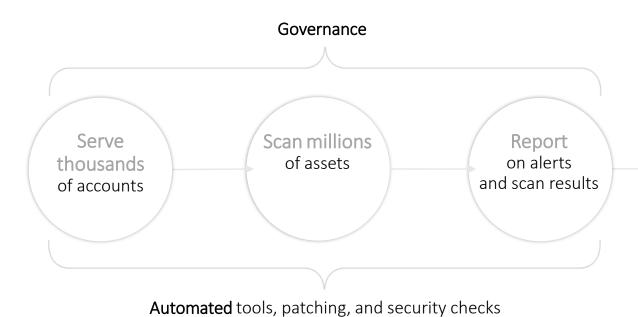
#### **Transparent**

Attestations and reports into our security processes and controls

### Automation enables a scalable approach to security

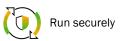




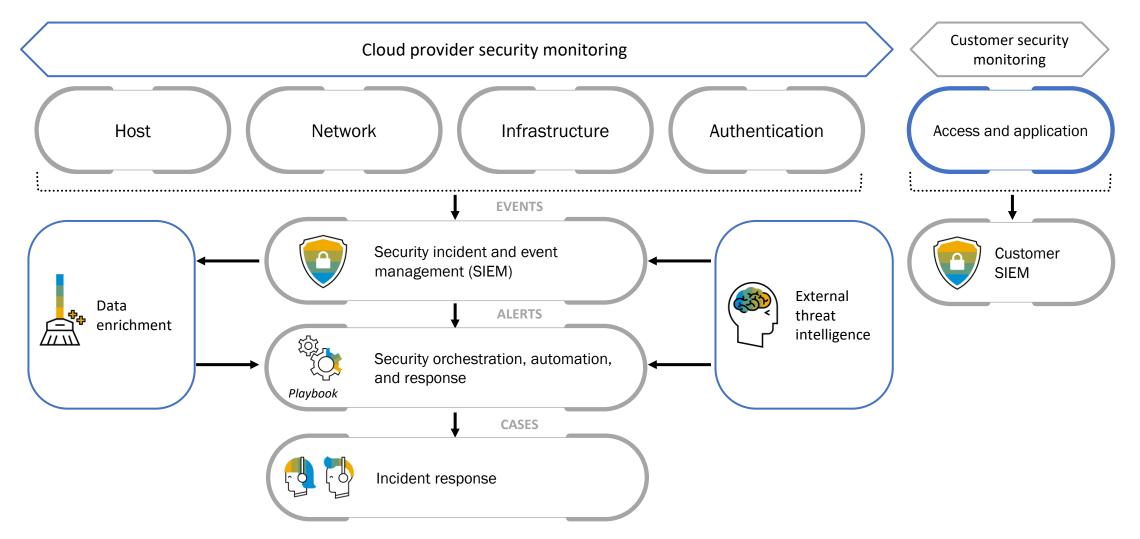




### Security monitoring: Detection, protection, and response











## **SAP's secure development and operations lifecycle**Continuous security monitoring and operations





### **SAP's Cyber Fusion Center**



Run securely



Integrated

Our Cyber Fusion Center integrates cyberthreat intelligence with security and technology operations and response. This integration drives the proactive, defensive actions that protect critical technology and data assets.



Security engineering

Cybersecurity incident response team

Attack surface reduction





Red team operations



Cyberthreat intelligence







### **Comprehensive contracts and independent audits**



Service-level agreements



Independent audits, certifications, and attestations

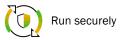


Security framework description



Applicable local regulations globally

### Security, data protection, and privacy safeguards







Transparent

#### Authentication

Standard authentication capabilities

#### Physical access control

Preventing unauthorized persons from gaining access to data processing systems

#### Disclosure control

Ability to document all access to personal data with logging features

#### **Pseudonymization**

Changing the data in a way that the data subject is not identifiable without using secret key or information.

#### **Authorizations**

Standard authorization concepts fine-tuned

Technical and

organizational measures (TOMs)



#### Data separation

Purpose-based personal data separation



#### Change control

Ability to document all changes to personal data with standard change logging



#### **Encryption**

Standard encryption of personal data during transit and at rest



#### **Availability control**

Procedures such as backup, disaster recovery, and business continuity



#### Transmission control

Transmission control of personal data such as through encryption



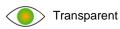
Job control

Data controller required to ensure that the data processor is following their instructions and guidelines; this organizational task has some technical aspects such as system audit



### Management system, regulation and best practices<sup>1</sup>







#### **Transparency**

#### Certification

ISO 27001<sup>2</sup>, ISO 27017<sup>2</sup>, ISO 270182, ISO 223012, ISO 90012, BS10012, CSA STAR

**Financial controls** SOC 1 (SSAE18 / ISAE 3402) **Operations and compliance** SOC 2 (AT 101 / ISAE 3000)

> **Data privacy** EU General Data Protection Regulation,

**EU Cloud Code of Conduct (Art. 40 GDPR)** 

Region

KRITIS, HDS, ISMAP3, ECC/CCC3

**Cloud computing** compliance controls catalog BSI-C5 (ISAE 3000)



#### **Privacy**



#### Regulation

#### Security best practice (extract)

Quality management

ISO 9000 ISO 25010

Service delivery

ISO 20000

Business continuity

**Data protection** 

BS10012

Market

TISAX, PCI DSS3

ISO 22300

**Application** security

ISO 27034 **OWASP** 

Hardening quidelines

SANs. ISO CERT. NIST **Destruction of** media

ISO 27040

Incident management

ISO 27035



#### Management system

ISO 27000, ISO 22300, NIST CSF

#### **Foundation**

#### SAP BTP Cloud standards and best practices

- 1. The management systems are used across all SAP Cloud Secure services, execution of independent certification, and audit depend on service and organizational unit respectively. Details are available at www.sap.com/about/trust-center/certification-compliance.html
- 2. Component of the Integrated Information Security Management System (IISMS) of SAP.
- 3. Limited product scope

### **Pillars of security for SAP BTP**



### 3. Act securely

We foster a security-first culture in everything we do.



#### **Our Employees**

Security is part of our DNA in how we organize, train and protect people and assets



#### **Our Customers**

Feedback loop for continuous improvement



#### **Our Partners**

Vast partner ecosystem to enhance security

### **Security is part of our DNA**





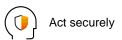
Employee preparation:

Role-based training

Global awareness

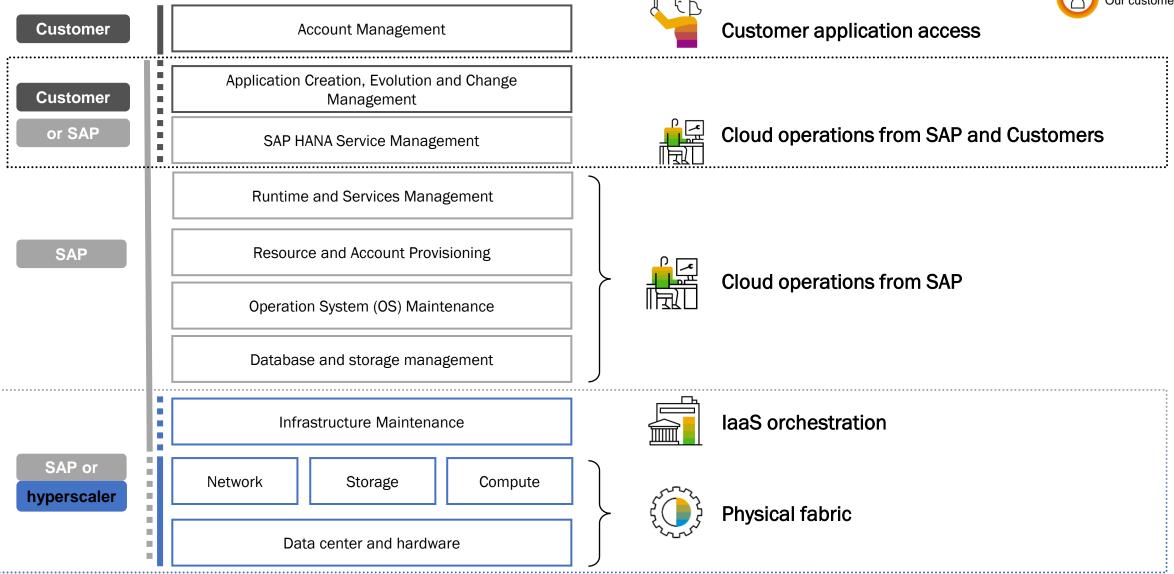
Protection of people and assets:

- Threat-modeling training
- Interconnected physical and cybersecurity



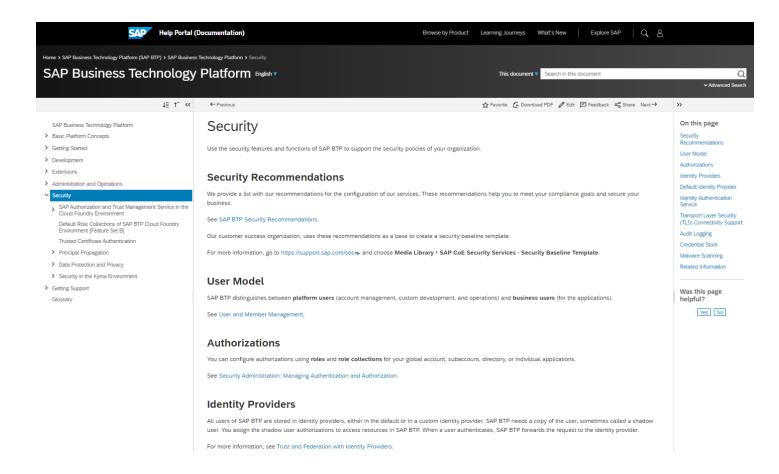
### **SAP BTP** shared responsibility model



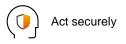


### **Protect Your SAP BTP environment**

### **Learn about SAP BTP security**

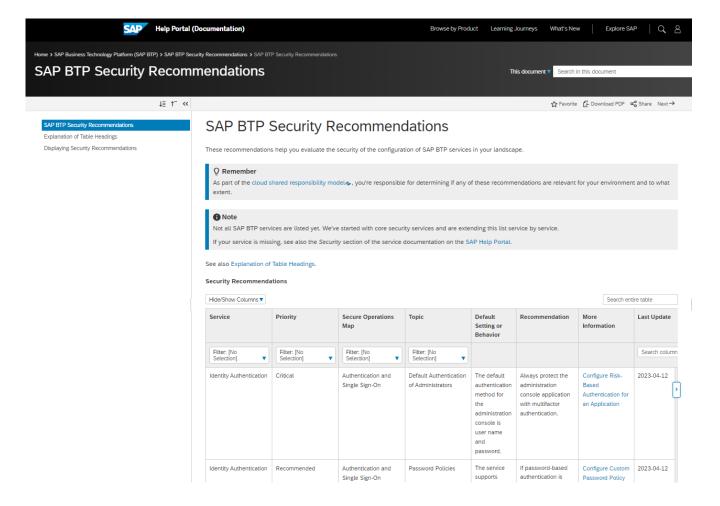


Help Portal: SAP BTP Security

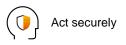




## **Security Recommendations Configuring security settings in SAP BTP**



Help Portal: SAP BTP Security Recommendations





# Report security incidents Proven way for SAP customers and security researchers







#### Report a security issue

SAP is committed to identifying and addressing security issues that affect our software and cloud solutions. We are continuously working on improving our security processes. To report a potential security issue, choose from the options below.



#### SAP customers

Report a customer security issue to find a solution and get real-time support from an expert.

View the launchpad >



#### Security researchers

Inform the SAP Product Security Response Team of a security issue by completing and submitting the security vulnerability form.

Access the form >



#### Suppliers

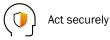
Inform the SAP Product Security Response Team of a security issue by submitting the form.

Access the form >

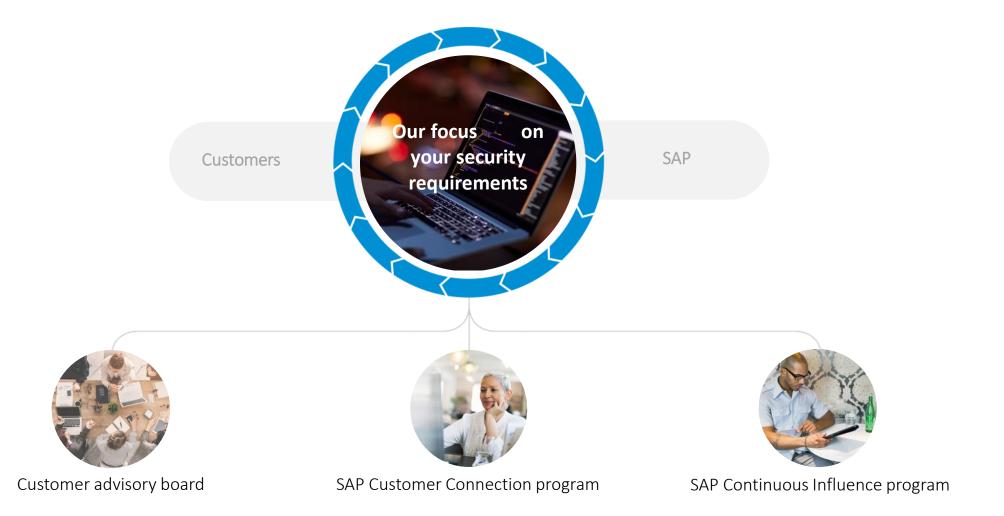
www.sap.com/about/trust-center/security/incident-management.html

## Partnership with customers supports

continuous feedback and improvement







### **Ecosystem Partnerships for Enhanced Security**



Act securely



Our partners

## Cloud service providers

Optimized environments with multiple deployment options



## Security researchers

Collaborate to improve security posture and readiness

## Private / Public partnerships

Bridging the cyber skills gap

### Technology partners

Leverage leading technologies to enhance security

### Software vendors

+ 500 Partner solutions available on SAP store

#### System integrators

Vast network of security advisors

### Where to Find More Information

- SAPinsider.org
- SAP BTP Documentation including security
- Community
- Roadmap
- The Secure Software Development Lifecycle at SAP
- Shared Responsibility Model Between You and SAP
- SAP BTP Security Recommendations
- SAP Trust Center, certifications and attestations
- Cloud Services: Reference Guide
- Guide to Customer Content

### **Key Points to Take Home**

- Use SAP BTP security services when developing new applications or extending existing ones
- Get familiar with the shared responsibility model
- Adapt the security recommendations for your cloud services
- Visit the Trust Center
- Engage with us via the Customer Influence requests

Jürgen Adolf

Please remember to complete your session evaluation.



## **SAP**insider







### SAPinsider.org

PO Box 982Hampstead, NH 03841 Copyright © 2023 Wellesley Information Services. All rights reserved.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies. Wellesley Information Services is neither owned nor controlled by SAP SE.

SAPinsider comprises the largest and fastest growing SAP membership group worldwide, with more than 750,000 global members.