## **Customer Success Story**

A leading European technology trading group mitigates SAP Cyber security risks with managed service from 1DigitalTrust



"We have been able to reduce our risks significantly with the SAP Cyber security managed service from 1DigitalTrust. The costs have been planned, and we have been able to stay within the budget for mitigating the risks,"

- CFO at the Company

One of Europe's leading technology trading groups within products and systems for industrial applications has secured its SAP systems all over Europe with an Onapsis cybersecurity solution delivered by 1DigitalTrust as a managed service to avoid expensive downtime to its business.

With 3,3 billion SEK in yearly turnover and 36 business units in 14 countries, the organisation employs more than 900 people who serve more than 30,000 customers and 400 suppliers. With that customer and supplier base, it is business critical for the company to have a well-functioning and secure SAP system that will not be exposed to cyberattacks.

Recently, the company saw how one of their competitors was hit by a ransomware attack. The company wanted to ensure that this would not happen to them.



27

As a global company, it has its own resources as well as external ones distributed across different locations. That called for a structured approach to prevent security holes in the global SAP system.

## Mitigating SAP risks

To stay secure, 1DigitalTrust has implemented an SAP cybersecurity managed service at the company's SAP installation. 1DigitalTrust did the installation and delivers security services, as the company does not have dedicated inhouse SAP cybersecurity resources. As a security service partner, 1DigitalTrust continuously monitors the systems. Every month, the company and 1DigitalTrust go through the current risks and plan how to mitigate the risks.

## Known security costs

\$

Ø

One of the advantages for the company is that they now have experts at hand to help with mitigating all the risks. Furthermore, the company's costs for ensuring SAP Cyber security are known. Everything concerning the monitoring and related infrastructure is included in the fee and is taken care of by 1DigitalTrust.

Time to resolution for any risks has been faster than anticipated. After the initial work to remove all critical risks within the first months, the work is now more operational. When new critical risks occur, which they unfortunately will from time to time, the company has easy access to resources, and risks will be mitigated by 1DigitalTrust as soon as a solution is available.

## **Business Critical cybersecurity from Onapsis**

The solution from 1DigitalTrust is based on the Onapsis Platform, which focuses on the unique cyber security challenges of business-critical applications such as SAP and Oracle.

Currently, the Onapsis Platform protects business-critical applications and data for over 300 global enterprises, including 20% of the Fortune 100. The Onapsis Platform also delivers timely and impactful threat intelligence to SAP and their customers to help mitigate vulnerabilities.

"We now have a structured process to evaluate and mitigate risks in SAP. That enables us to quickly and efficiently determine when and how to mitigate the risks together with the experts from 1DigitalTrust."

- ERP Manager at the Customer

77 % of C-level executives (CTO, CIO, etc.) are concerned about security, when considering moving ERP applications to the cloud.

> In 64% of the cases, ERP downtime cost per hour is higher than 50,000 USD.

In 74% of surveyed organisations, ERP applications are currently accessible from the Internet. Despite efforts to patch, 62% of the respondents said that their applications have critical vulnerabilities.

Every second a large organisation experiences a security breaches related to their ERP system.

1)igitalTrust

Source: IDC, ERP Security survey, based on 430 international IT decision makers.