Crown Promenade, Melbourne





#### JENNY CHEN DERMALOGICA

SAP Concur - Travel Platform System

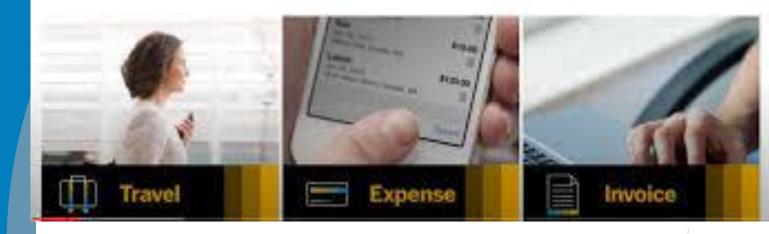
SAP Concur- Expense and Purchase Order/Invoice Platform Automation





#### **ACHIEVEMENTS**

- 2022 winner SAP Concur Honorable Mention Awards
- 2022 winner SAP Concur Innovations awards
- Finance Automations
- Improved audit trail





#### BUSINESS PROBLEM

PRIVATE	MERGED
Grandfathered Processes	Improved efficiency
Internal controls	Reporting

- -IS THIS BETTER?
- -WHAT WORKS FOR THE BUSINESS NOW?
- -ARE WE PLANNING FOR GROWTH?
- -CAN WE INSERT PREVENTATIVES NOW?



#### Typical creative process **Panic** I don't really care **Deadline** Start Sweat, blood, tears

#### -MERGING OF CULTURES

#### - FINANCE AUTOMATION

- RPA, WHAT WORKS FOR US



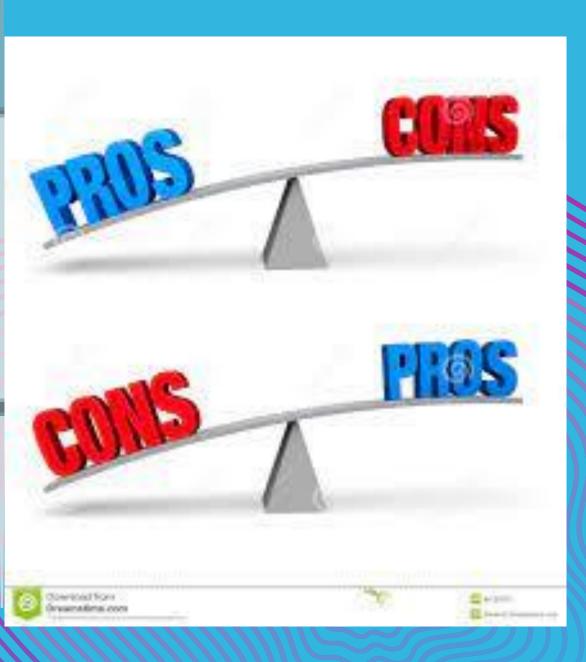
# MERGING OF CULTURES

- SME VS CORPORATE
- VALUES
- STAFF
- MAKE FRIENDS



#### FINANCE AUTOMATION

- WHICH PROCESS??
- HOW/WHERE TO START
- BEST APPROACH



# RPA, WHAT WORKS FOR YOU??

- LOOK BEFORE YOU JUMP
- GAIN TOP AND BOTTOM PERSPECTIVE
- PRO/CON LIST

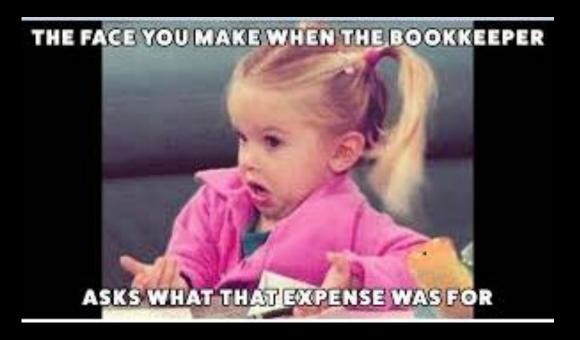
# TRAVEL PLATFORM

- Travel Platform- How to start??
- Who uses this?
- Where are they predominantly going?
- How big is the organization?
- Credit policy? And ease of transitions
- Transparency of quote and hidden fees



## EXPENSE RE-IMBURSEMENT PLATFORM

- Approval Process, what it should look like?
- How often? Trends?
- Transparency?
- How stringent is the proof of purchase?
- Audit trail for approvers
- Audit trail for organization's financial audit





### PURCHASE ORDER AND INVOICE PLATFORM

- What was it before? This can't be a killer!!
- Workshops and chocolates
- Is there an approval process? How fast?
- What staff can do and what finance can see
- Is it flexible? Can we update along the way?
- Audit trail for organization's financial audit

#### KEY LEARNINGS

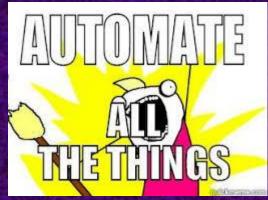
> Talk to everyone! Walk around the grounds



> Rate of growth, work with the company









Q&A