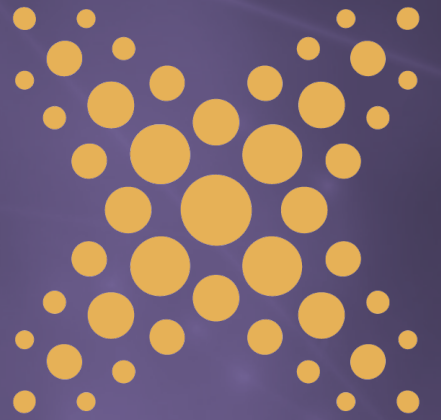
MOBILE START AND WORKZONE

SAP'S BEST KEPT SECRET



DALRAE SOLUTIONS

SAP® Recognized Expertise
SAP HANA®

SAP® Recognized Expertise
User Experience

POWERING SAP BTP

SAP Gold Partner

member of the SAP AppHausNetwork

MEET YOUR SPEAKERS

Chris Rae

Director – DalRae Solutions

As an SAP Mentor Chris is passionate about driving business change through technology, and sees the introduction of SAP Business Technology Platform (BTP) as a game changer in enabling customers to achieve this.

Jorg Thuijls

Chief Technical Architect – DalRae Solutions

Jorg is an experienced SAP practitioner with a strong development background, he is passionate about software and adept at implementing automated solutions to improve the efficiency of SAP systems. Jorg is also a regular contributor to the SAP development community globally.

DALRAE SOLUTIONS

Improve Usability

Reduced Complexity

Improve business agility

Good for business & operations

Innovation Platform

SAP's Innovation Platform

Future proof your business

Build business resilience

Transform Today

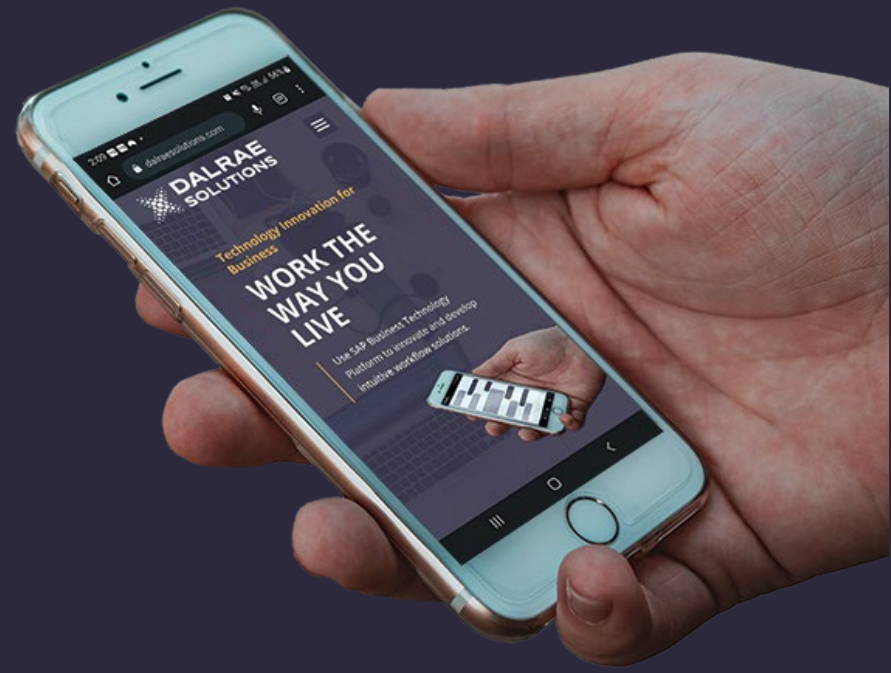
Ready to leverage today

Low cost to entry

Fast time to value

WORK THE WAY YOU LIVE

With SAP BTP you can help your organization function in the same way you live and interact with technology outside the office.



Mobile Start

Your native entry point to the Intelligent Enterprise

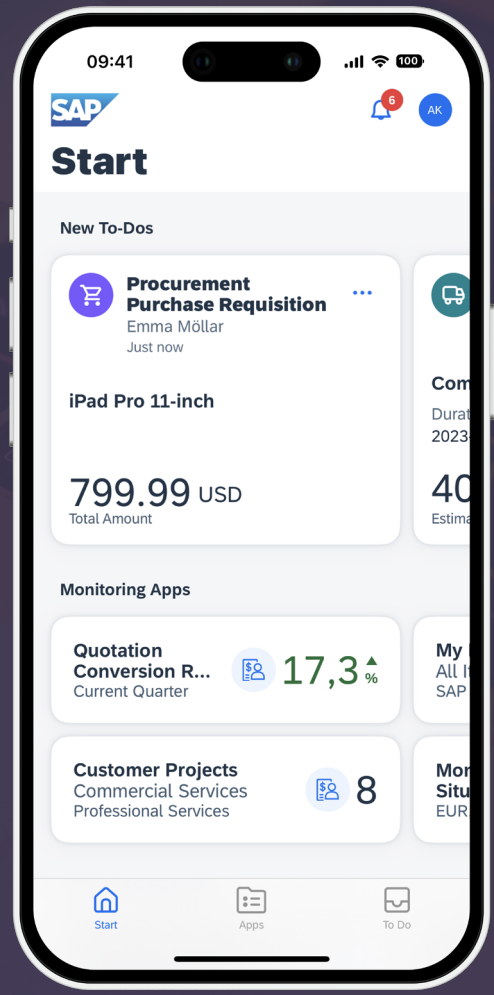
Seamless mobile access into the Intelligent Enterprise Suite

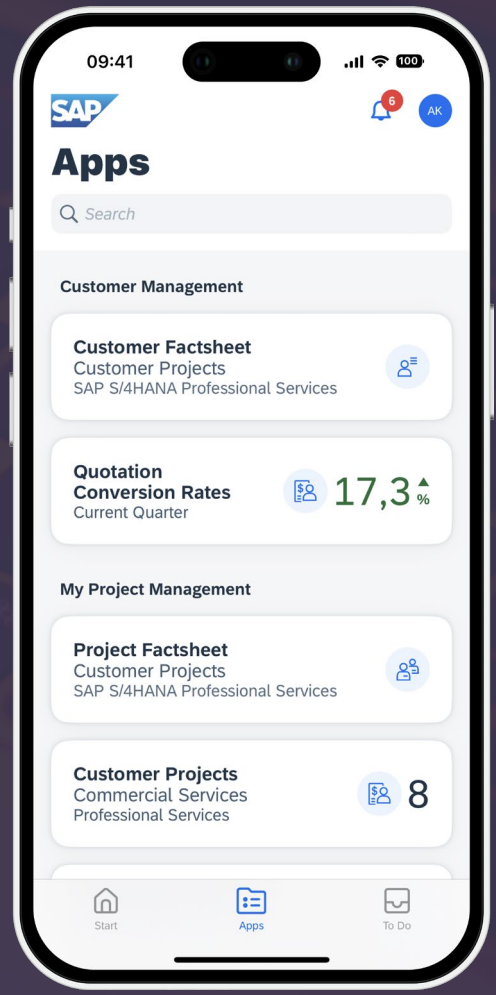
- SAP S/4HANA business processes and data
- Native LoB applications, like SAP SuccessFactors
- SAP S/4HANA notifications

Consolidated view on tasks such as approval workflows

Consumer-grade user experience and superior performance

Improves productivity, agility and work flexibility





Your Central Entry Point for Desktop and Mobile

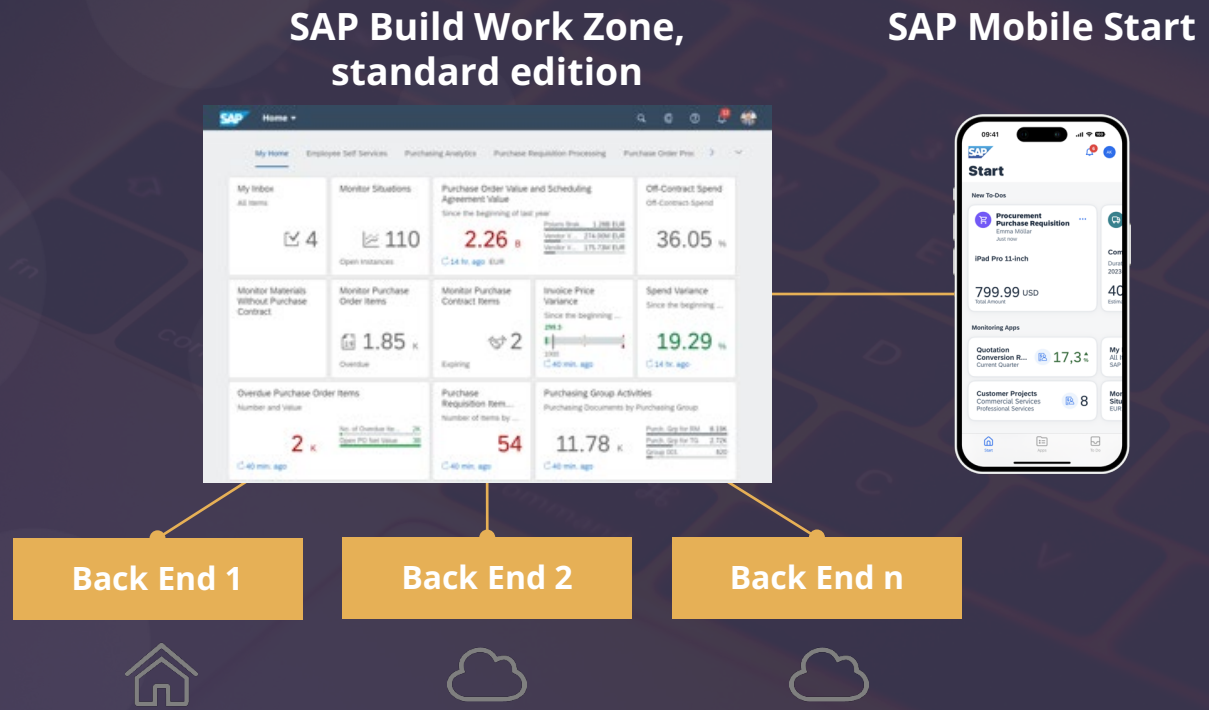
UX for the Intelligent Enterprise

Features / Benefits

- Role-based access to SAP S/4HANA and other SAP LoB solutions content
- Consume extensions / new innovations using SAP BTP and standard apps in one place
- Integration with central services (SAP Task Center, Notifications service)
- Internet access for external users
- Mobile access via SAP Mobile Start (iOS & Android)

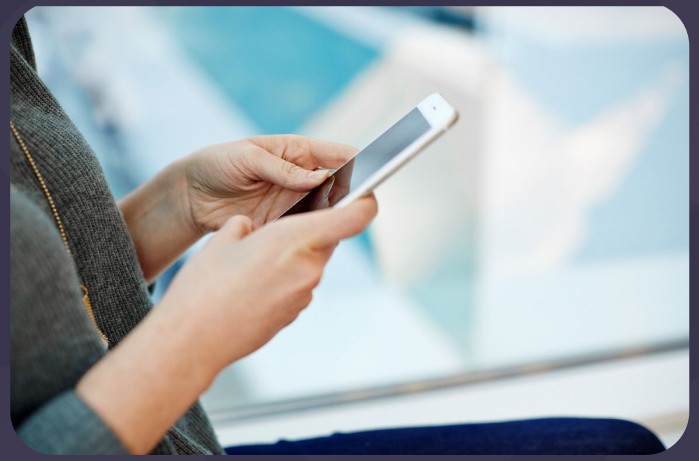
SAP S/4HANA Implementation Considerations

- Easily deploy SAP Fiori apps using content federation from SAP S/4HANA
- Achieve central entry point and mobile access for a relatively small delta effort



Key Capabilities

SAP Mobile Start is the native app for all SAP users



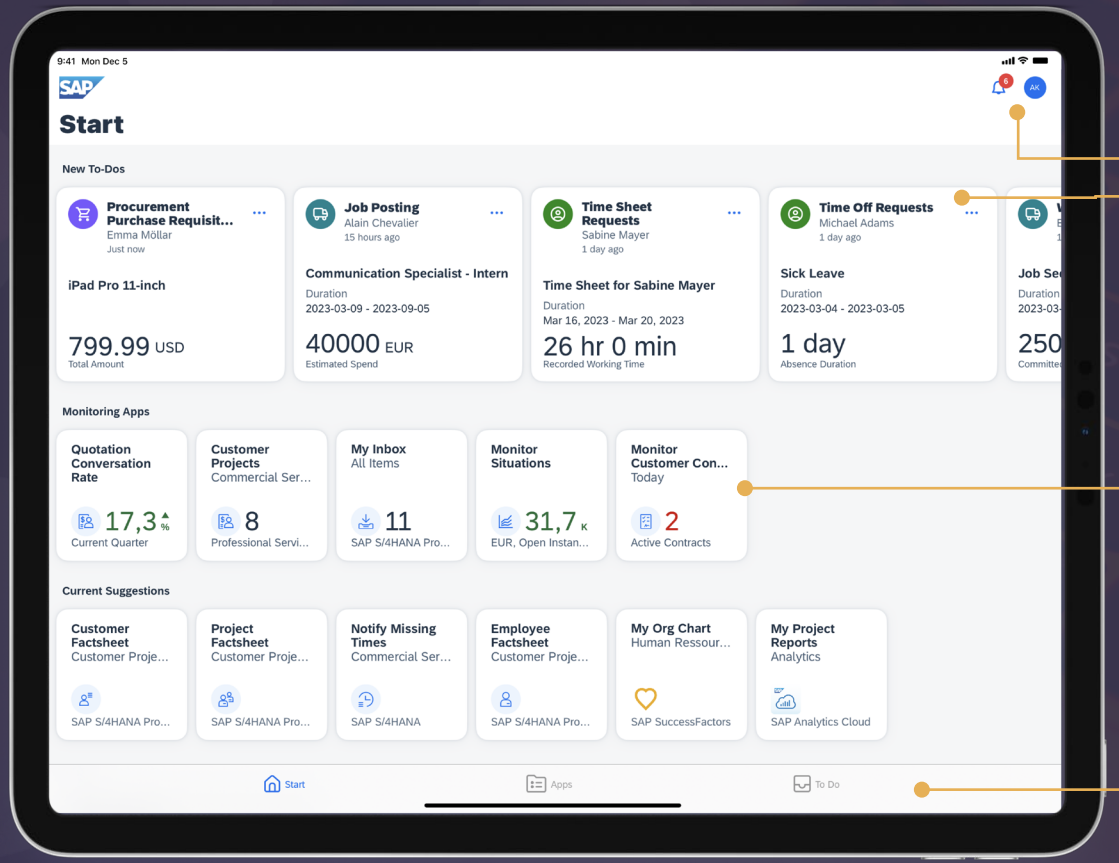
Native entry point
to the Intelligent Enterprise Suite

Deep integration
with your mobile devices

Tailored content
per persona

Native Entry Point to the Intelligent Enterprise Suite

iOS devices



Notification Center

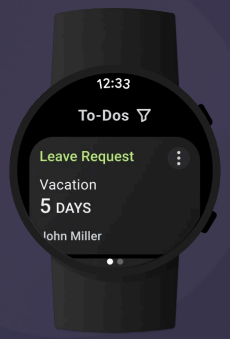
New To Dos

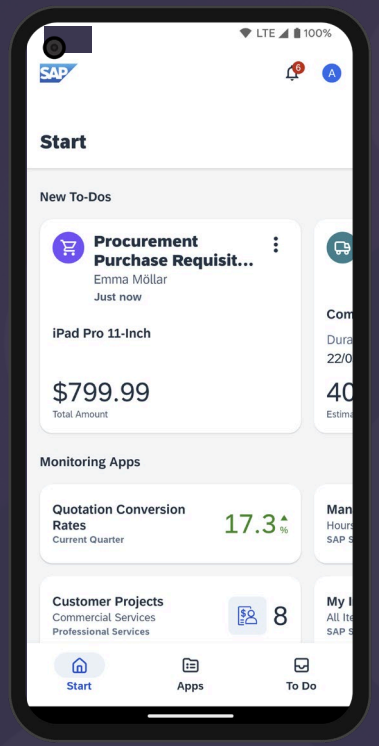
Native & Web Apps
Web links & Newsfeed

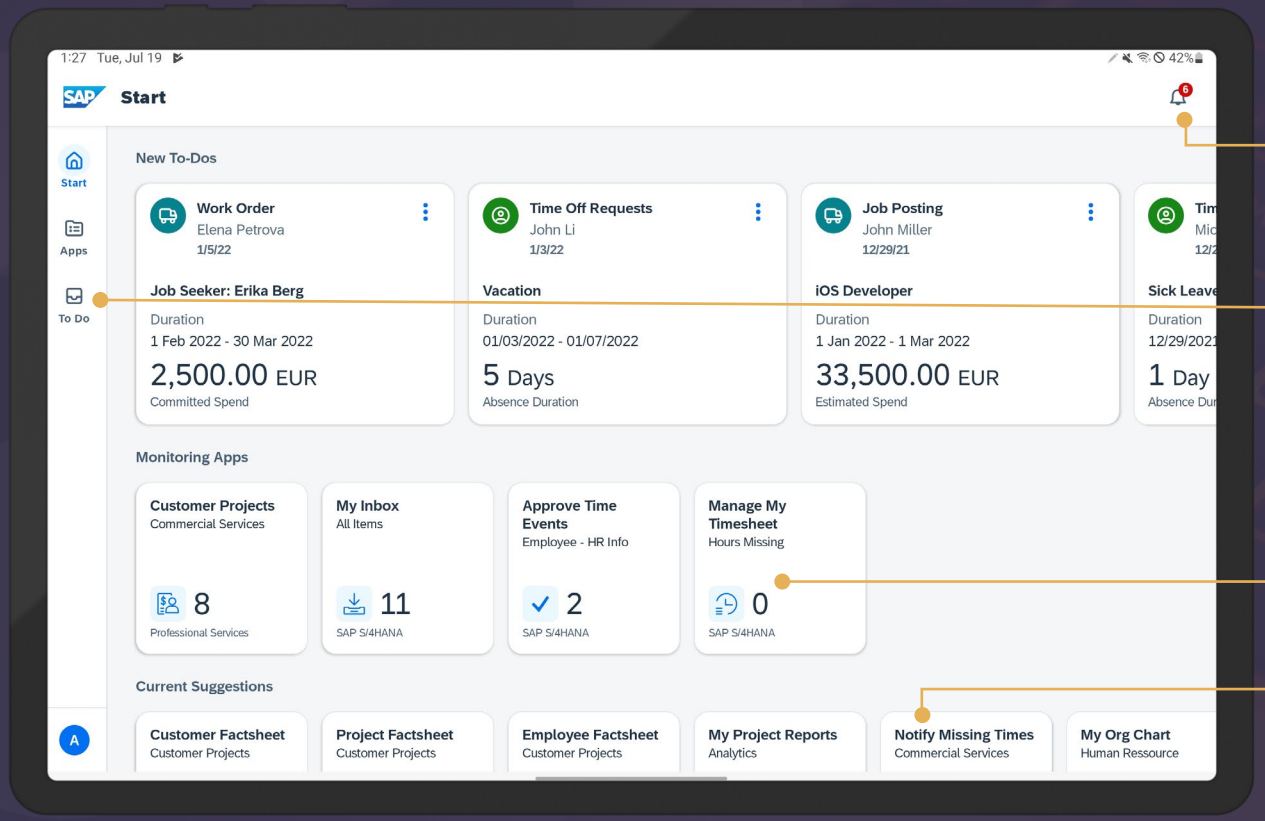
Apps & To Do Tabs

Native Entry Point to the Intelligent Enterprise Suite

Android devices







Notification Center

Apps & To Do Tabs

Native & Web Apps

Suggested Apps, Web links & Newsfeed

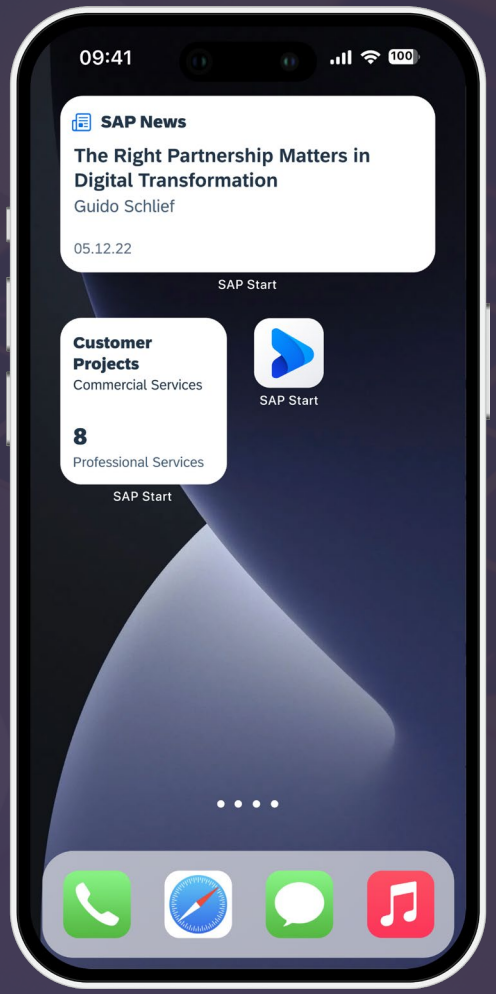
Deep Integration
with your mobile devices

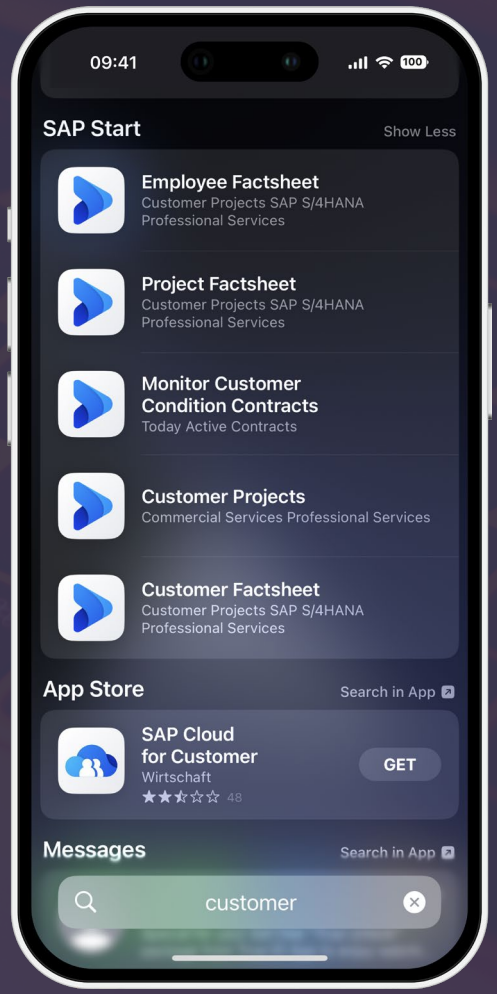
Native Launchpad
Discover and access all your business apps

Spotlight Search*
Instantly access occasionally used apps

Widgets on Home- and Lock Screen
Access your critical apps like a shortcut
Monitor your business from your home- and lock Screen

Native notifications
Never miss a critical notification
Manage SAP notification the way you prefer



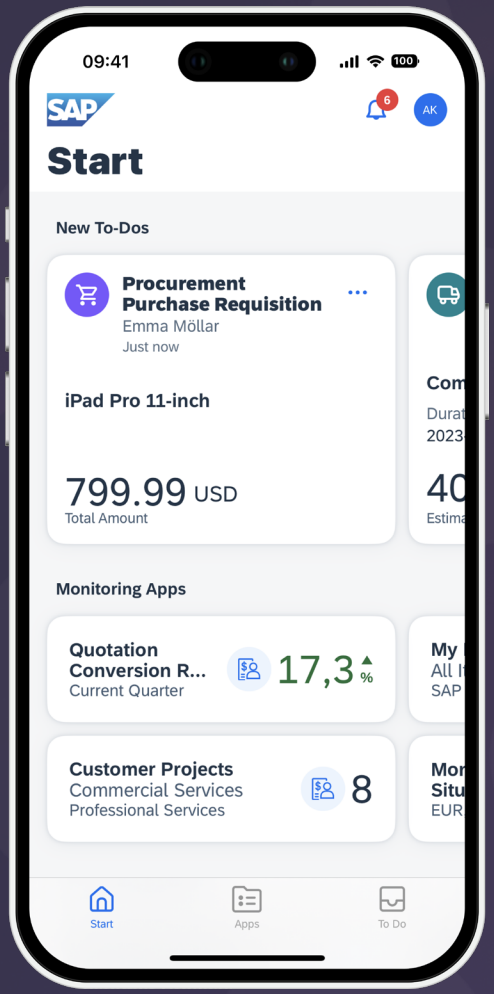


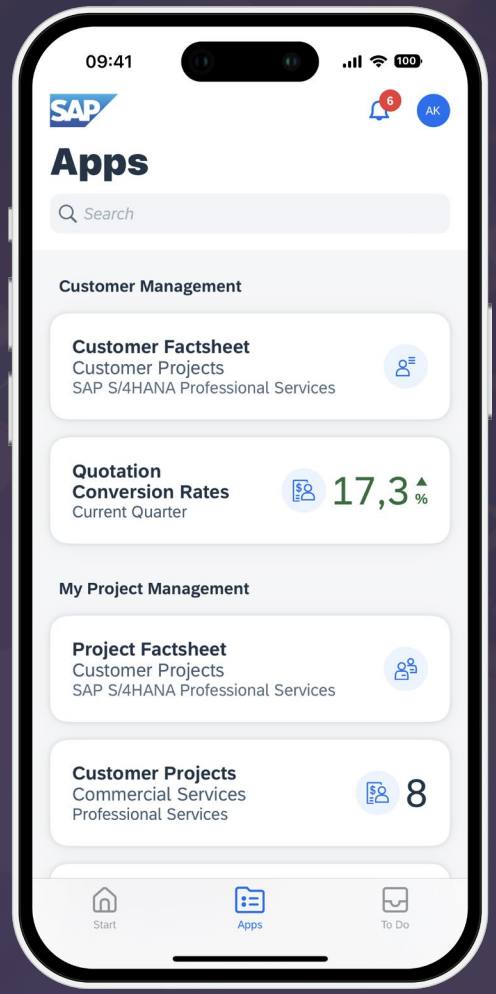
* Supported by iOS only

Tailored Content

per persona

Paul
Finance Manager





Alex
Project Manager

Persona-centric content

Content & structure is set-up by IT admin

Product Overview

DALRAE
SOLUTIONS

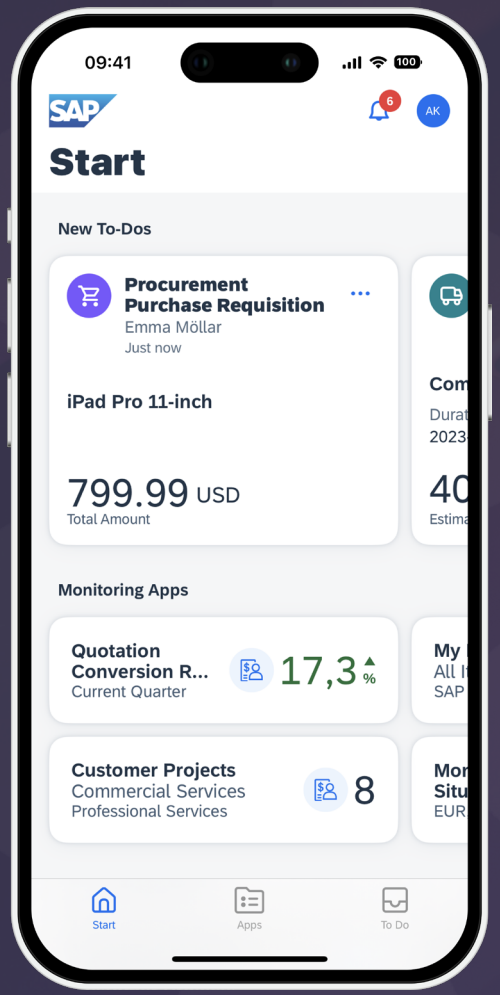
Start Screen

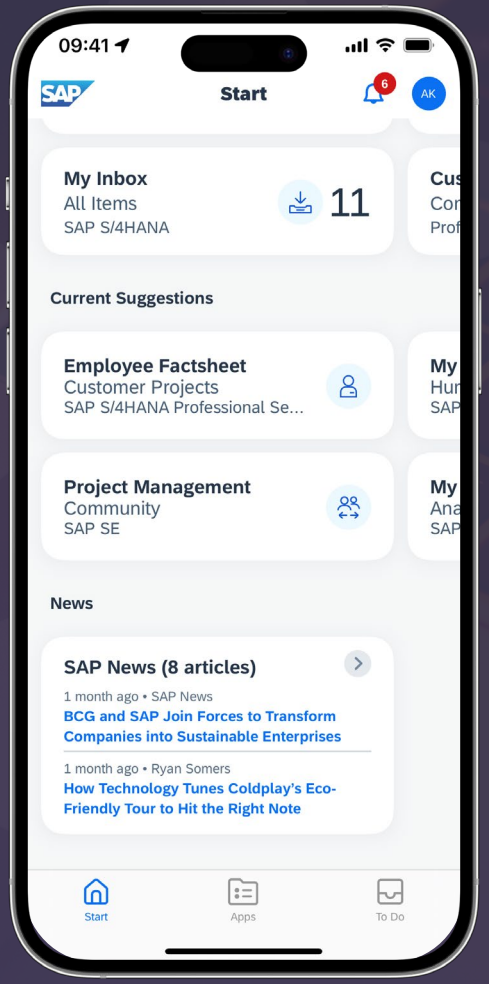
Latest notifications, updates & app suggestions

View instantaneously the new “To Dos” and work on them from the Start screen

Access to all Monitoring Apps from the Start screen, tailored to the user

Quick access to the most frequently used apps on mobile





View new and urgent SAP S/4HANA notifications and updates

Role- and user-specific content

Relevant content is promoted to avoid the need for scrolling

Latest company, industry or domain news

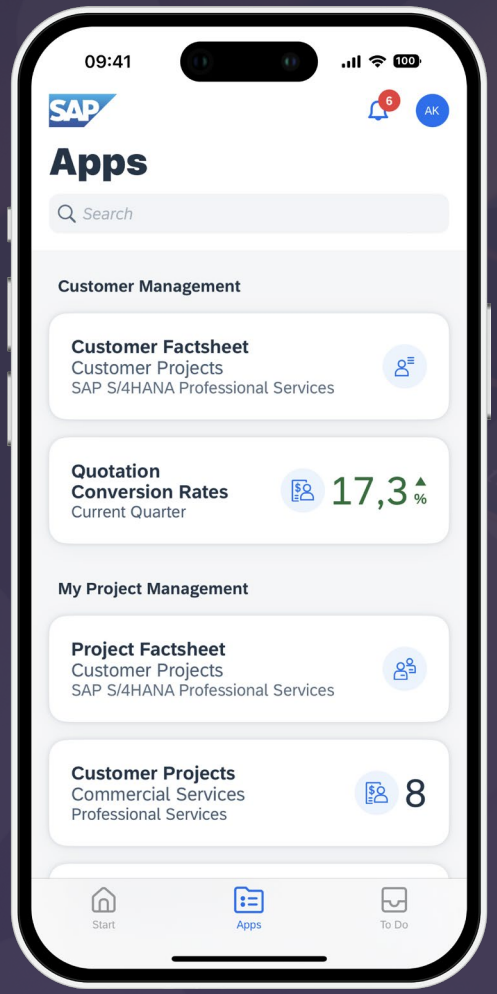
Applications Screen

Native & web optimized apps and web links

Enjoy a native launch experience

Display an optimized layout for phone form factor

Reflect section and content structure from desktop launchpad



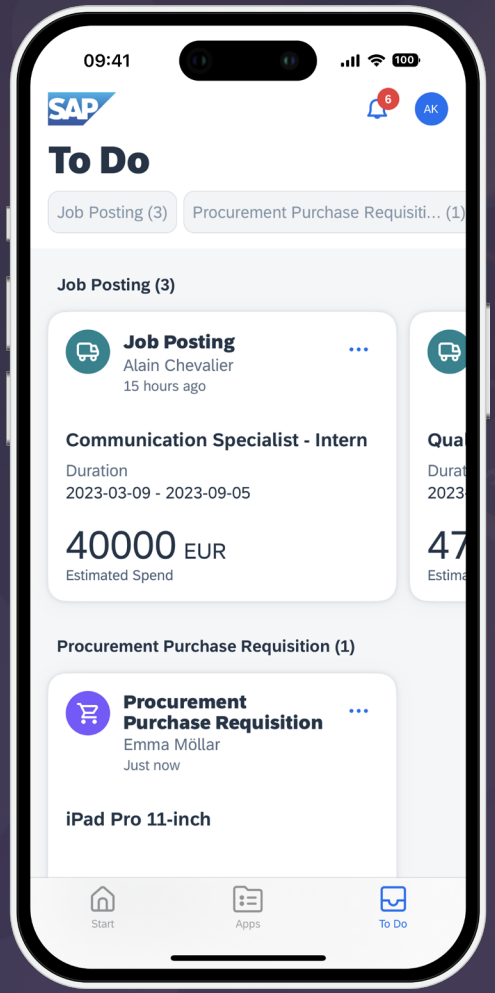
Search for an app and get search proposals

Show Native and Web apps made for mobile and directly access them with one tap

To Do Screen

Get an overview of the number of open tasks and their type

View workflow tasks from multiple SAP solutions in one centralized list



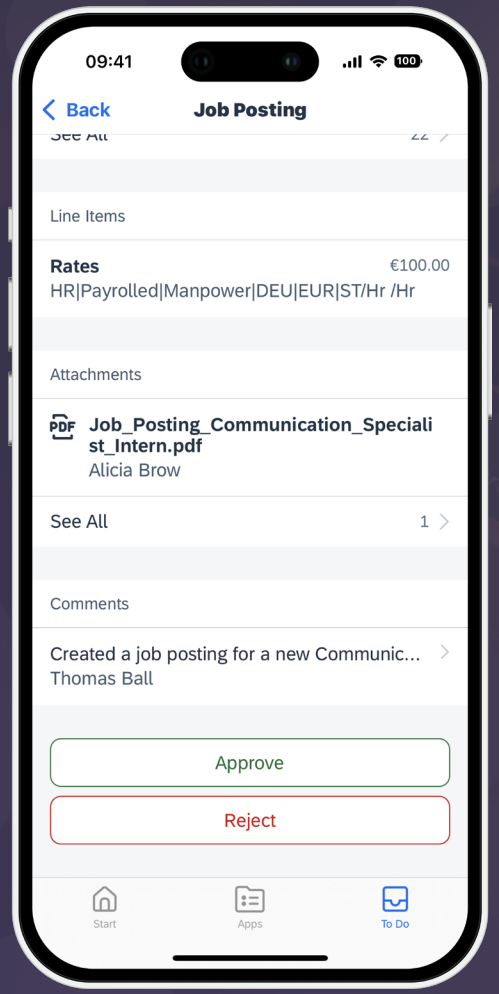
Process tasks quickly with one tap

Consult workflow details in SAP Mobile Start or open them in the LoB solution

Tasks are sorted per Task Type for quicker management

To Dos - Details

Display native details information regarding the task



Navigate to the native task application for full task details and set of actions

Perform your tasks: Approve or reject the workflow

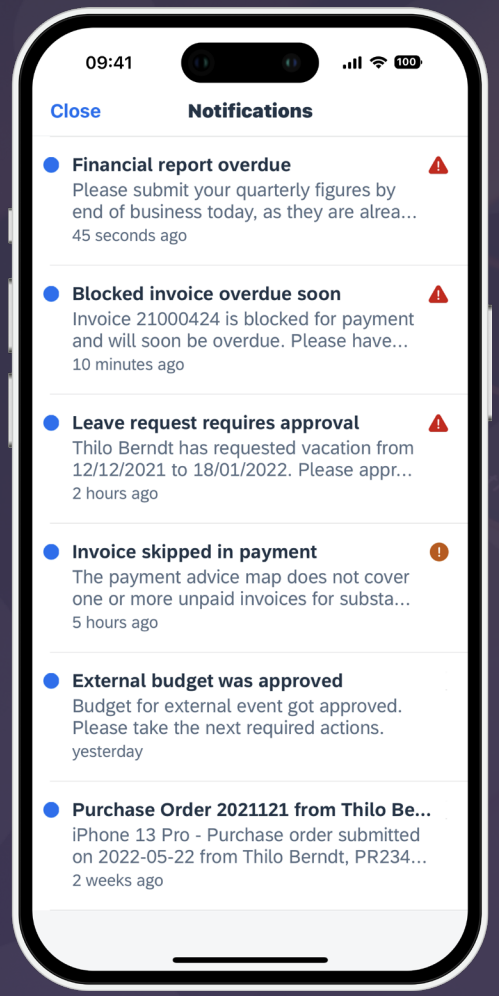
Notification Center

All your notifications at a glance

Directly take actions

Indicators highlight new, unread notifications and importance

View notifications from multiple SAP solutions in one list



Notification details

Take actions or open them in the LoB solution

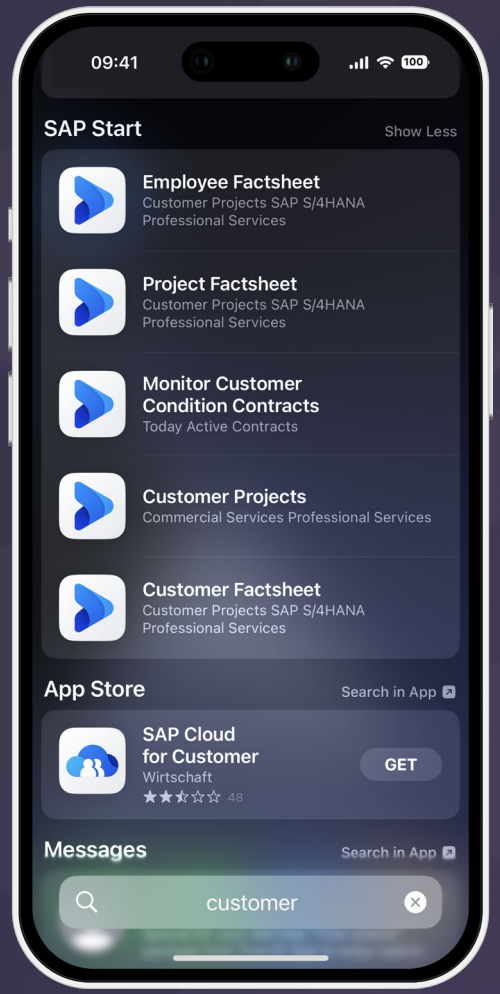
iOS Integration

Increasing efficiency & business awareness

Spotlight Search

Promote SAP Web apps (OS search)

Find & open SAP apps directly from the search



Notifications

Allow SAP system and solutions to send native push notifications to devices

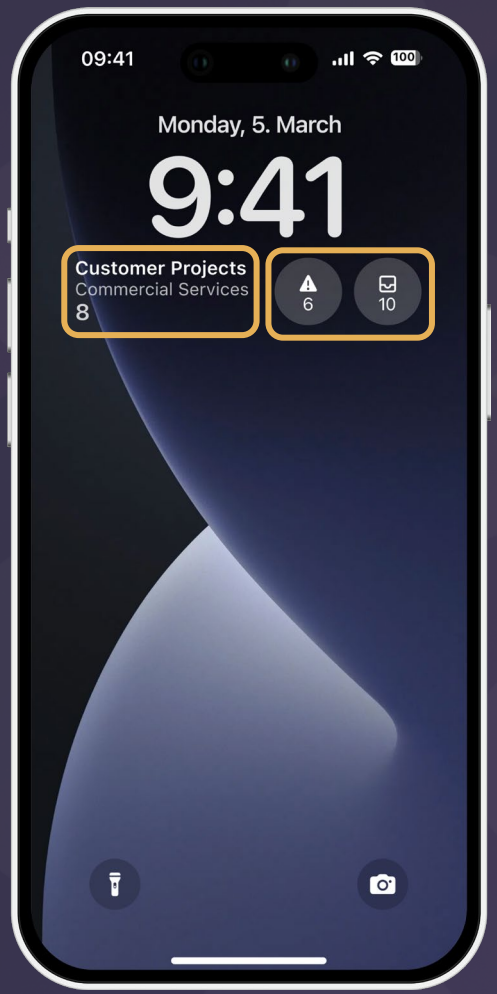
iOS Integration

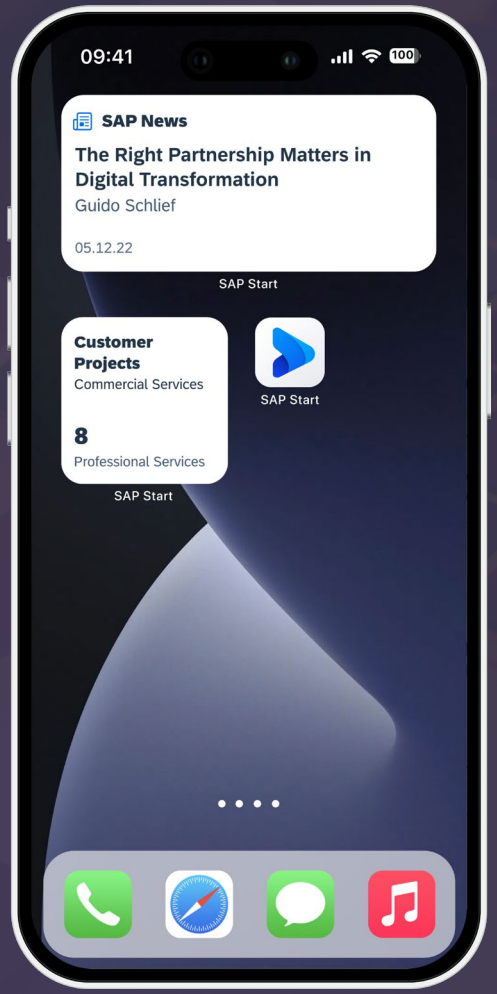
Increasing efficiency & business awareness

Lockscreen Widgets

See open To-Dos

Monitor SAP data





Homescreen Widgets

See latest company news

Monitor SAP data

Smartwatch Companion App for Apple

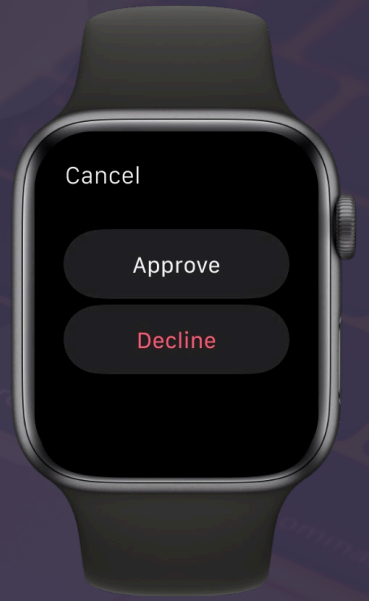
Increasing efficiency & business awareness

Complications*

Monitoring information and number of tasks

To Dos

List of your To Dos, with details and filter option



Take Action

Take action on suitable tasks right from your watch

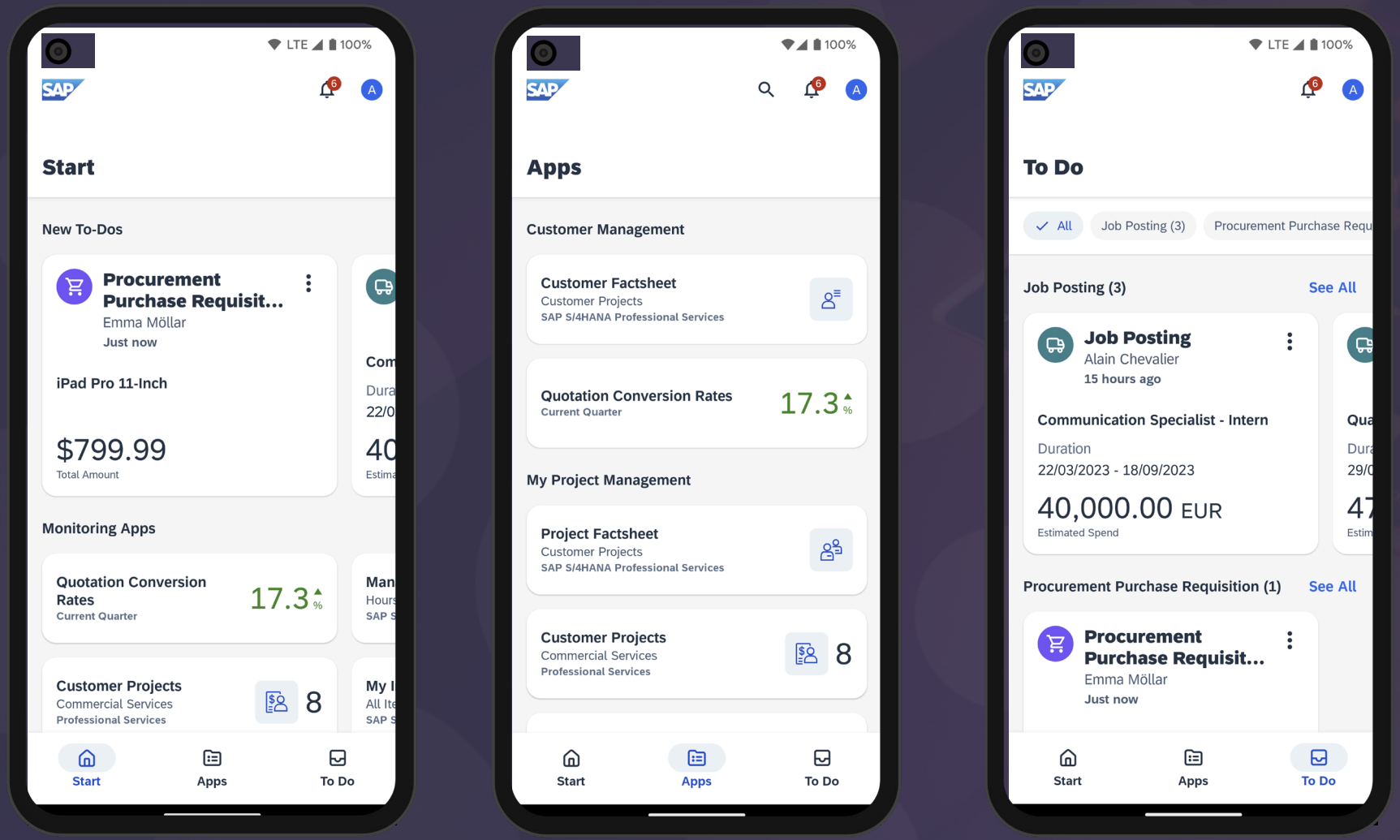
Monitoring Info

Get your monitoring info on your watch

* Monitoring complications are available only for Apple Watch

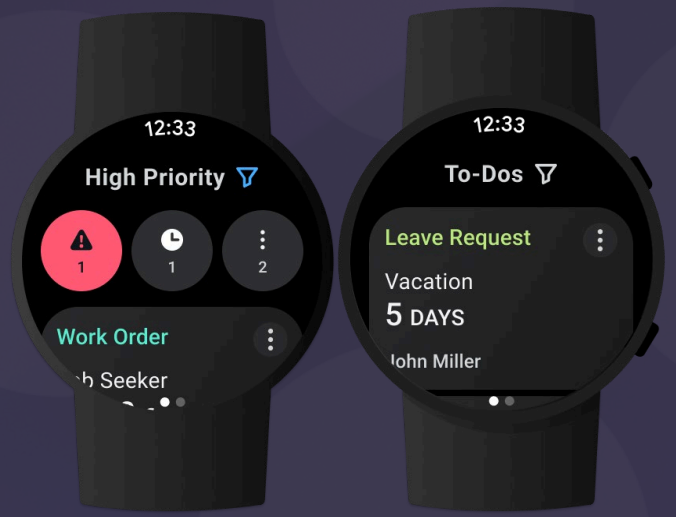
SAP Mobile Start for Android (1/2)

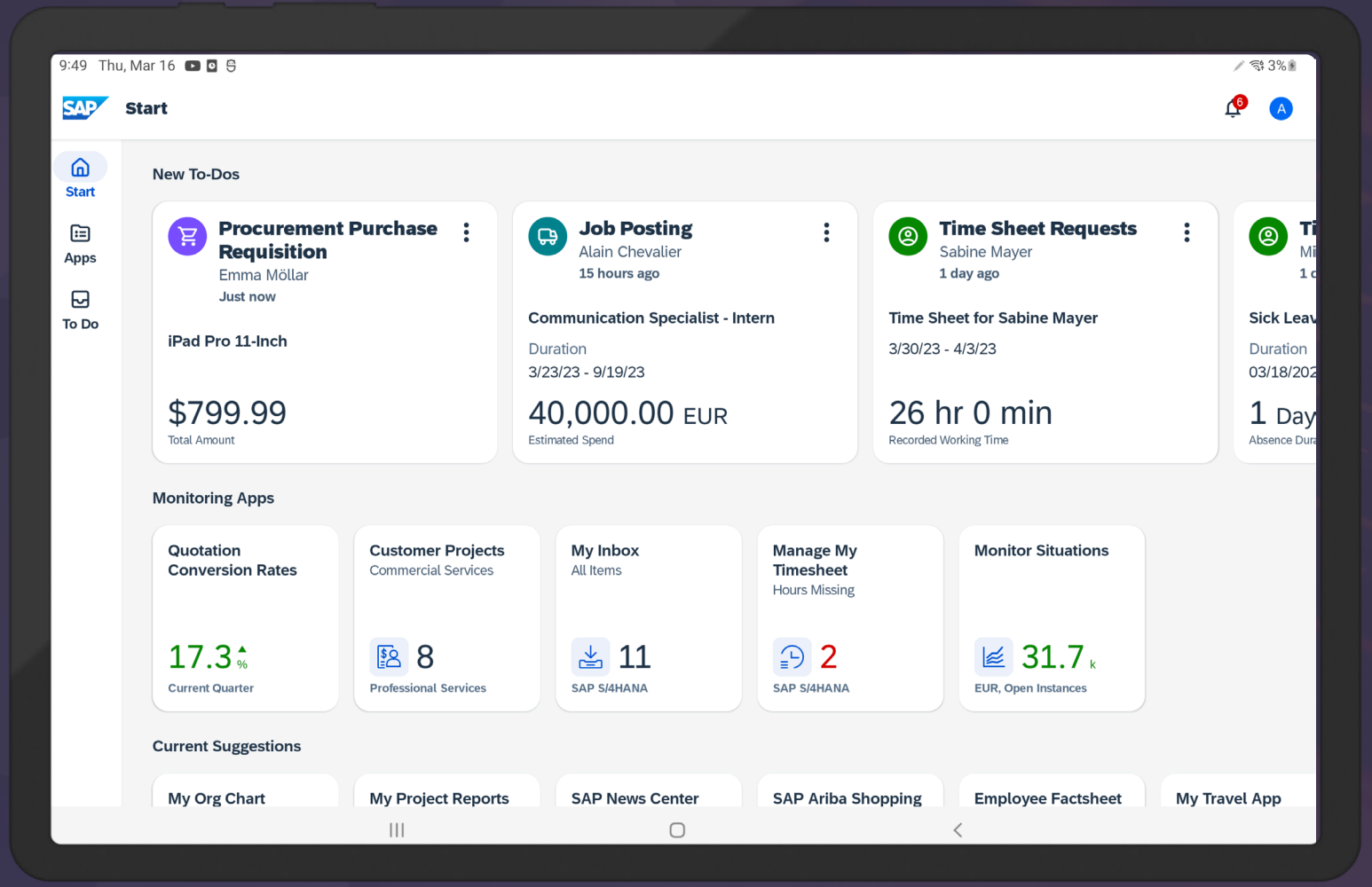
Dedicated look and feel following SAP Fiori for Android



SAP Mobile Start for Android (2/2)

Dedicated look and feel following SAP Fiori for Android

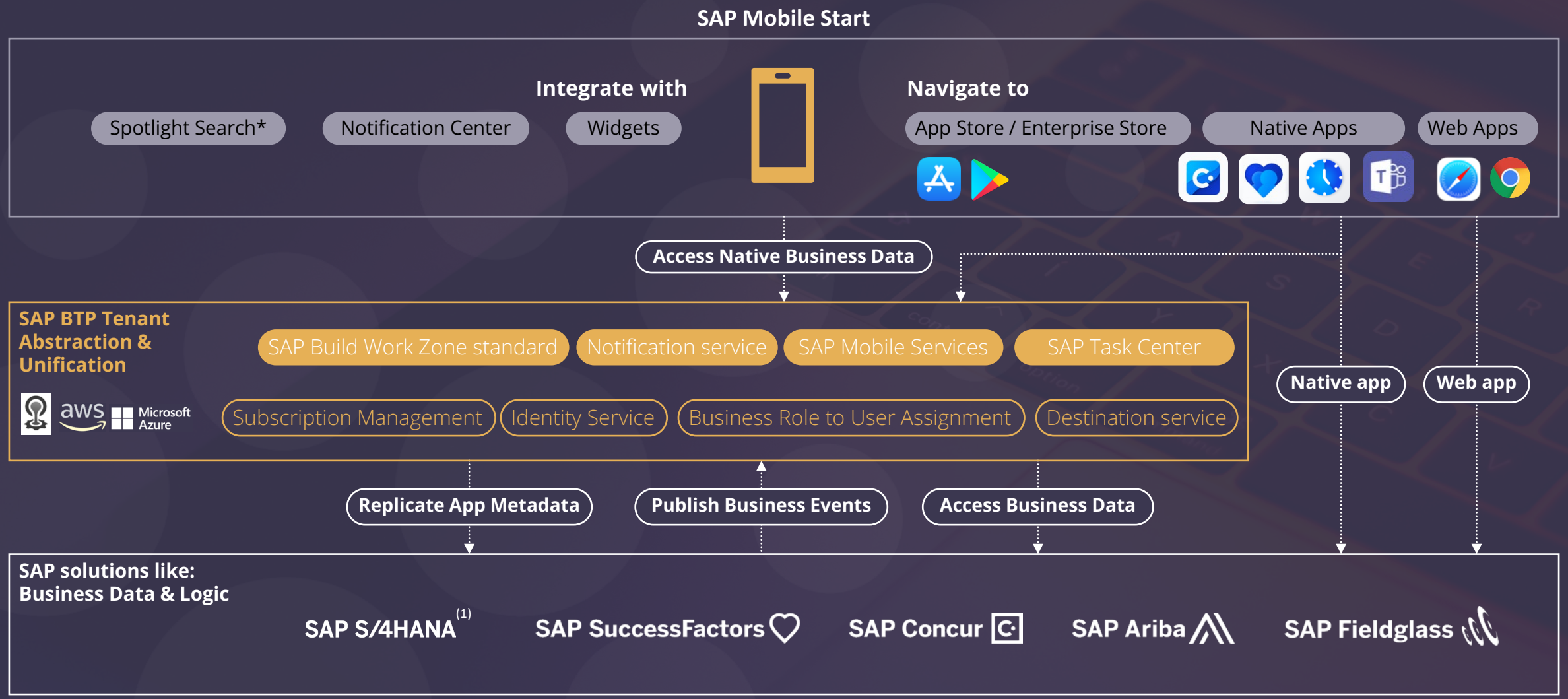




Architecture

DALRAE
SOLUTIONS

Integration Architecture

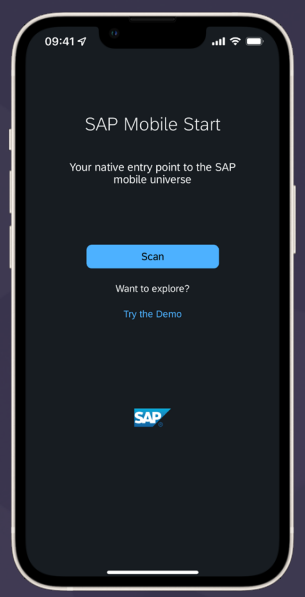


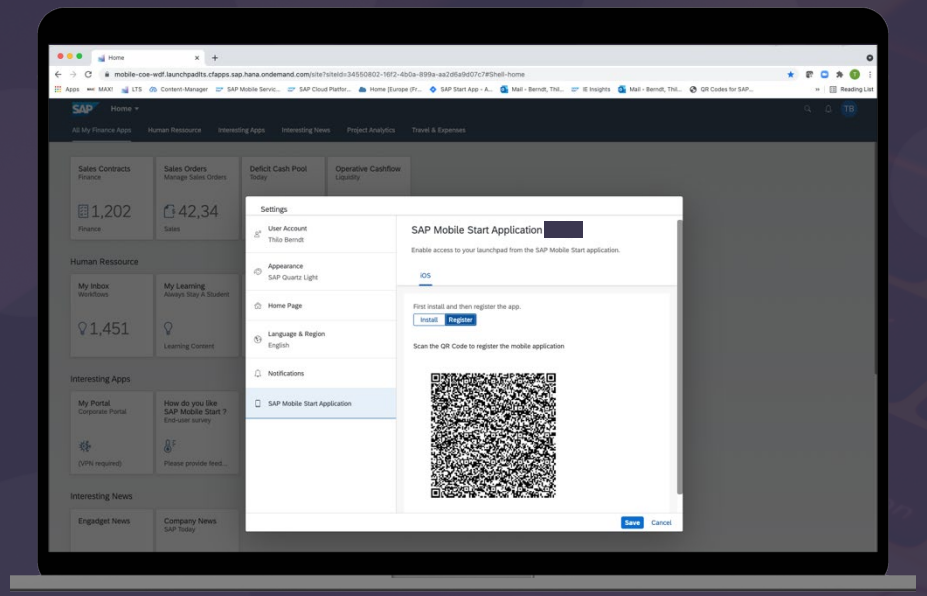
* Supported by iOS only

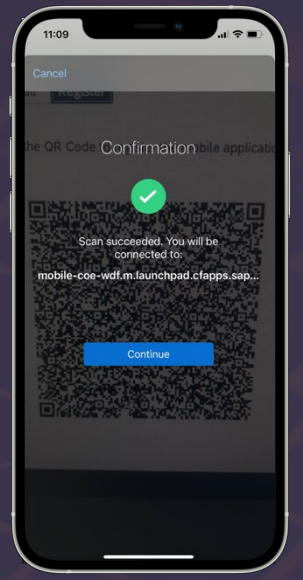
(1) Supporting native & web applications, SAP S/4HANA Cloud and on-premise

Easy User Onboarding

Leveraging the content prepared by IT







Install the SAP Mobile Start application on your device

a. From Apple App Store & Google Play Store
b. From your corporate MDM (Mobile Device Management)

Scan the QR code using the SAP Mobile Start onboarding wizard

The QR code is available in “SAP Build Work Zone, standard edition” settings

Easy User Onboarding with App Config (MDM)

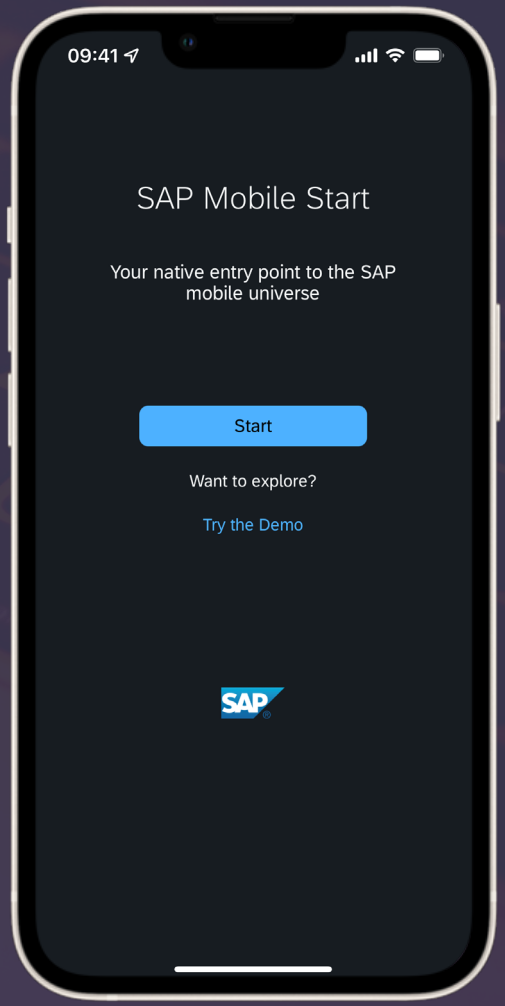
Leveraging the content prepared by IT

Install SAP Mobile Start application on your device

From Apple App Store & Google Play Store
From your corporate Mobile Device Management (MDM)

Click on “Start” to access all your business applications

Thanks to Mobile Device Management, you can directly start working on your business applications – they have been configured for each user by your IT Team

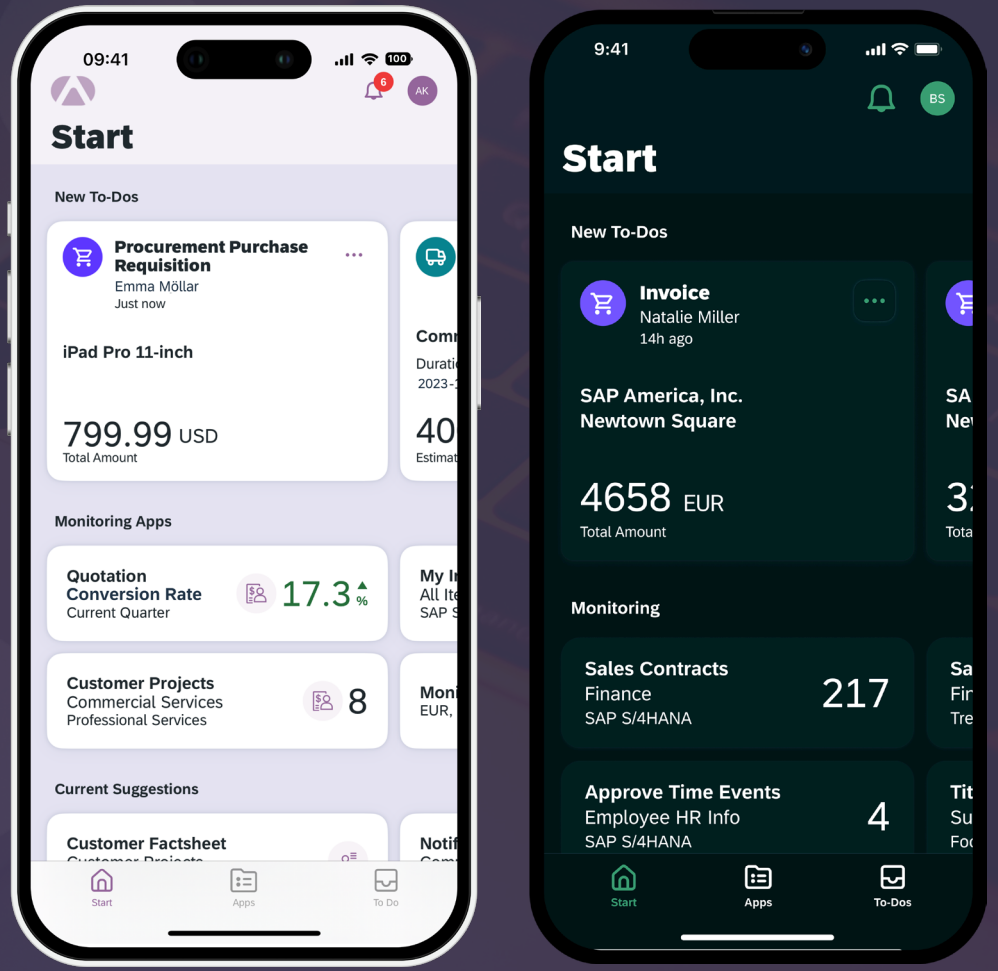


Branding (Theming)

Apply your corporate identity to SAP Mobile Start

Adapt the visual appearance of SAP Mobile Start to transport your corporate brand identity

You can easily create your custom theme with the SAP Theme Designer and import into SAP Mobile Services. When your users will login the next time, the theme will be applied automatically.



Security Features

Apply security settings with mobile services

Enhanced security options for administrators

Device Compliance Detection

Enable & Monitor Device Compliance Check via SAP Mobile Services cockpit

Clipboard Protection

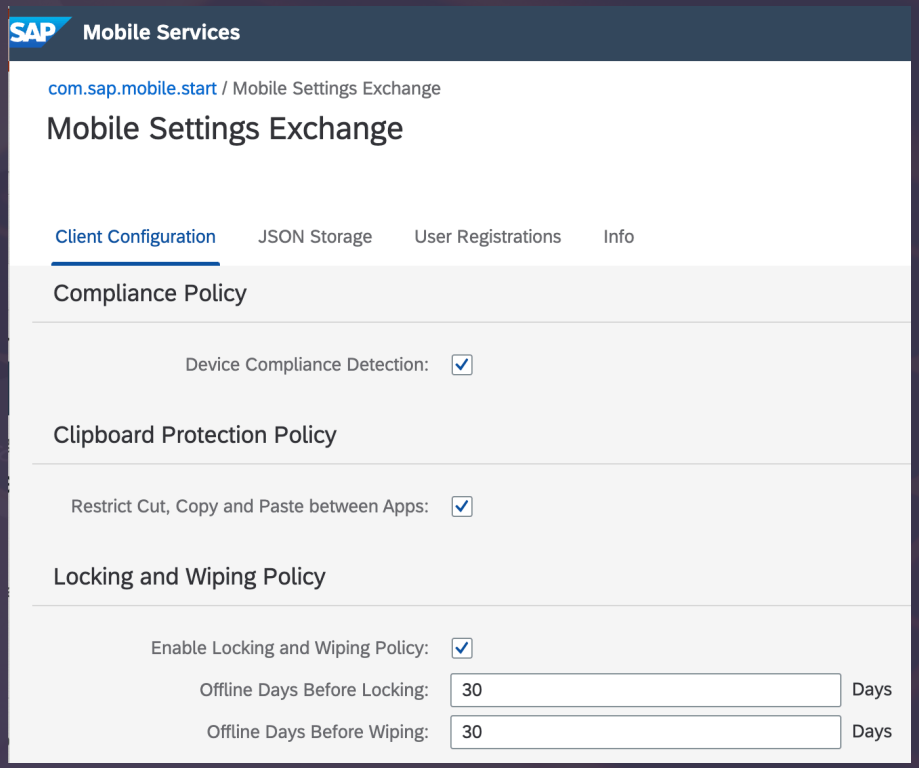
Restricting cut, copy & paste to and from Mobile Start

Locking and Wiping support

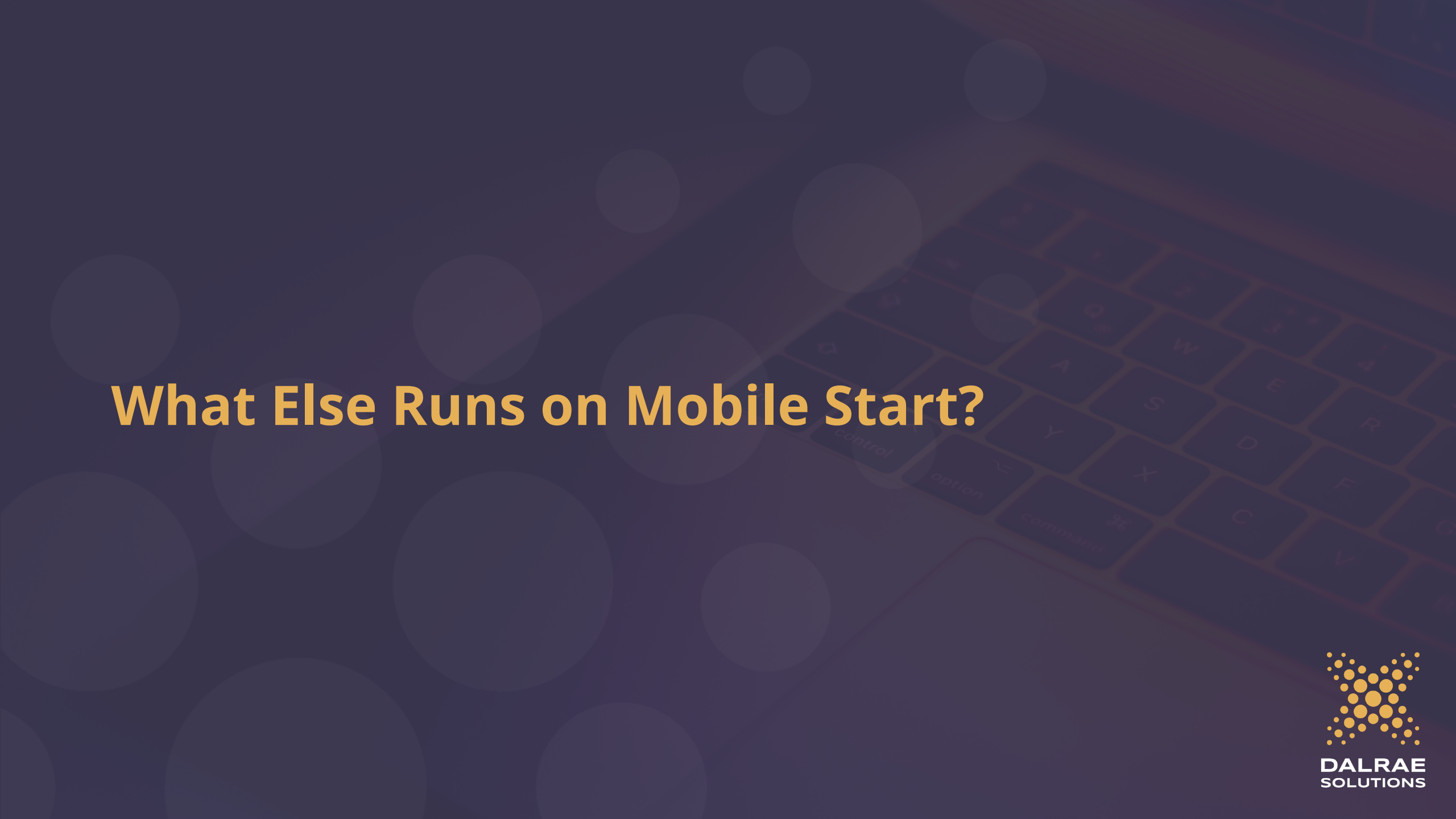
Automatic logout and data cleanup for inactive devices

Disable External Sharing & Navigation (part of v1.6)

All content stays inside SAP Mobile Start and will not be shared with other apps



What Else Runs on Mobile Start?



DALRAE
SOLUTIONS

Persona Content

Apps and solutions from the Intelligent Enterprise

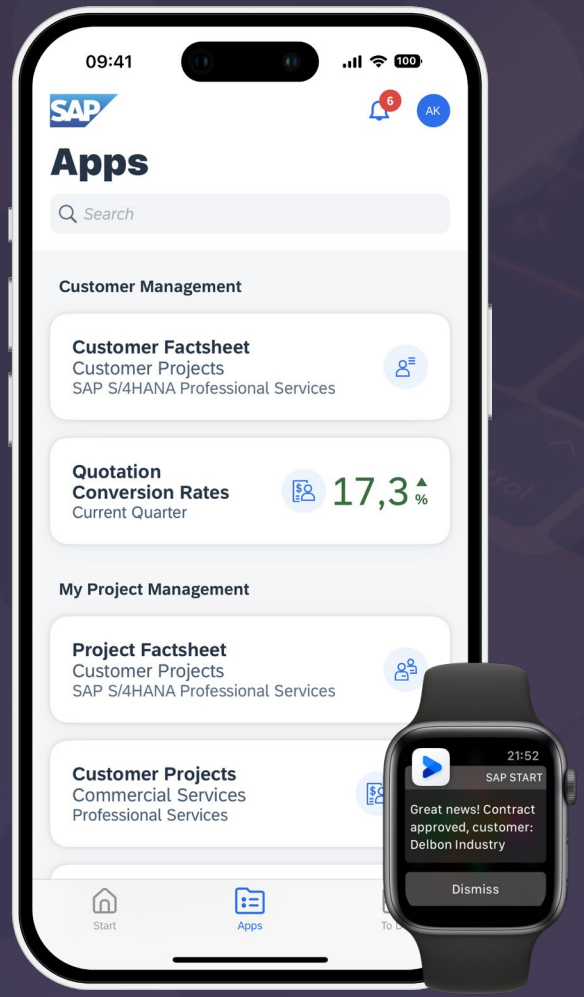
Custom apps

Partner apps

Web-links

News Feeds

Notifications and Tasks



SAP S/4HANA*

SAP SuccessFactors

SAP Fieldglass

SAP Concur

SAP Ariba

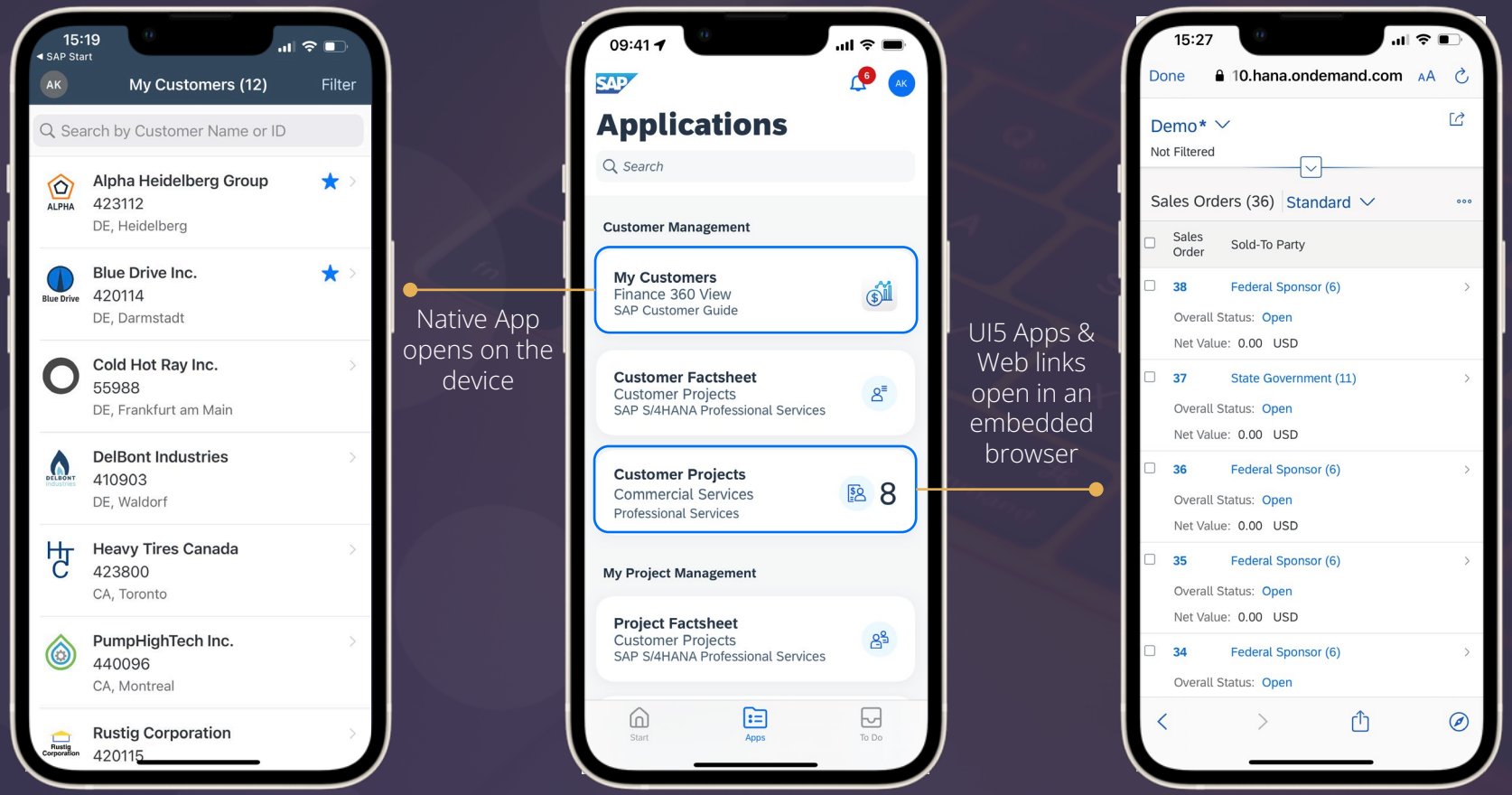
* SAP S/4HANA Cloud and SAP S/4HANA 1809 and later with content federation

SAP Mobile Start

Leverage your mobile app investment with SAP Mobile Start

- SAP Mobile Start allows you to leverage your investment in mobile apps, as you can access and launch them much easier, and benefit from the integration into the device framework

- Standard SAP UI5 apps
- Your custom UI5 apps
- Standard SAP native apps
- Your native apps
- Your partner apps



SAP Mobile Start integrates SAP Task Center

Leverage SAP Mobile Start to manage your workflow approvals at your fingertips

SAP Solution Portfolio

SAP S/4HANA
SAP Ariba
SAP Concur
SAP Fieldglass
SAP SuccessFactors
SAP Marketing Cloud
SAP Cloud for Customer
SAP Build Process Automation

Service provider interface

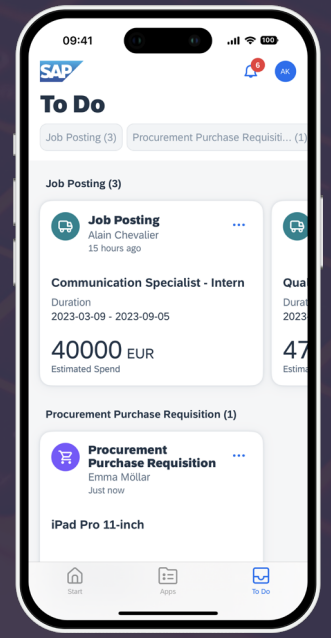
Push/Pull

SAP BUSINESS TECHNOLOGY PLATFORM

SINGLE USER IDENTITY

SAP Task Center service

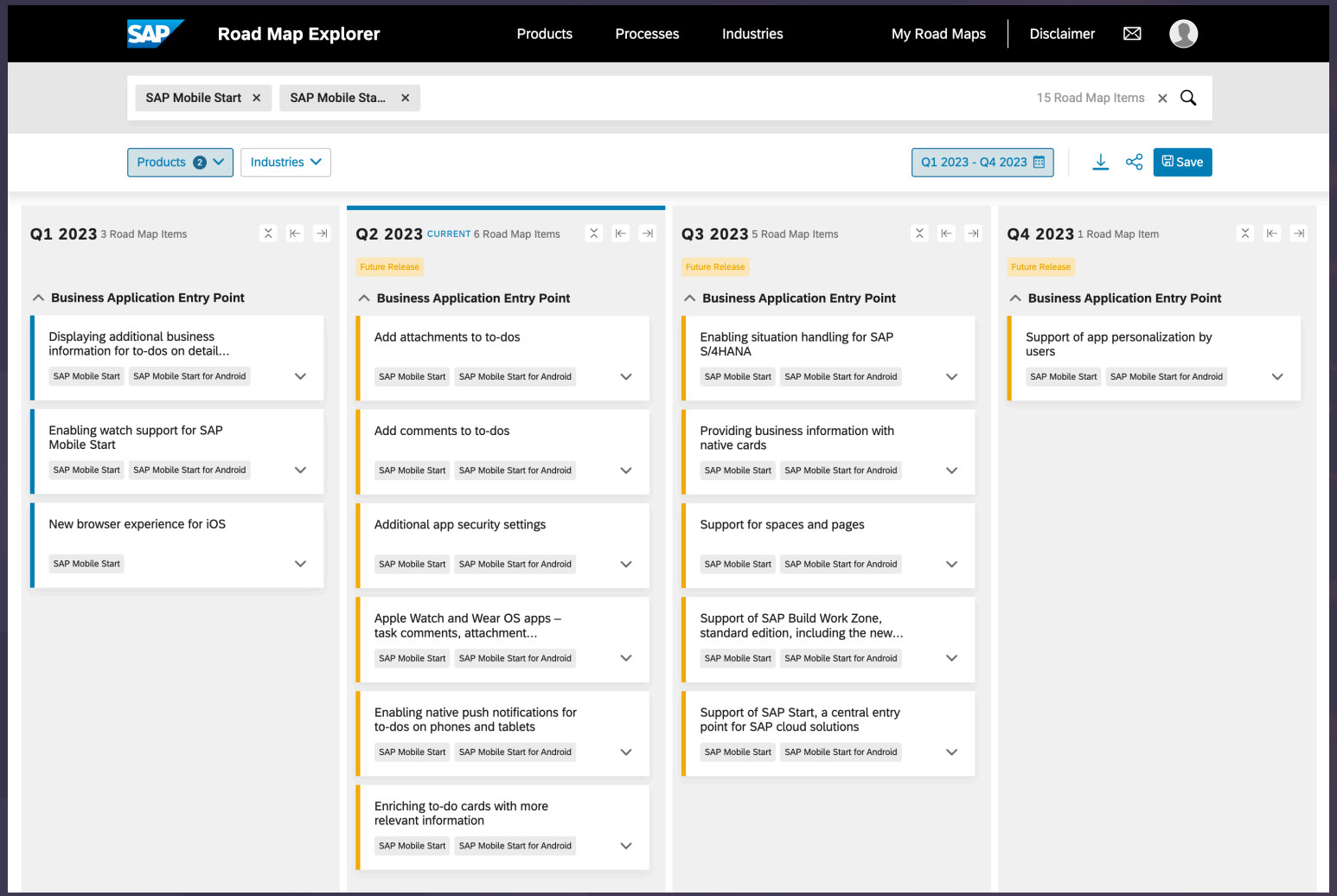
Approving Users



SAP Mobile Start integrates SAP Task Center - it provides a seamless and integrated user experience, on the mobile device, for customers who want a unified view of approvals across multiple applications for a smooth and consistent approval process. Users reduce the time spent by navigating through various systems and have access to information to enable smart decisions.

Link to SAP Task Center Roadmap

SAP Mobile Start Roadmap*



* As of April 17, 2023

This presentation and SAP's strategy and possible future developments are subject to change and may be changed by SAP at any time for any reason without notice.
This document is provided without a warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or noninfringement.

Link to Roadmap Explorer

DALRAE SOLUTIONS

Improve Usability

Reduced Complexity

Improve business agility

Good for business & operations

Innovation Platform

SAP's Innovation Platform

Future proof your business

Build business resilience

Transform Today

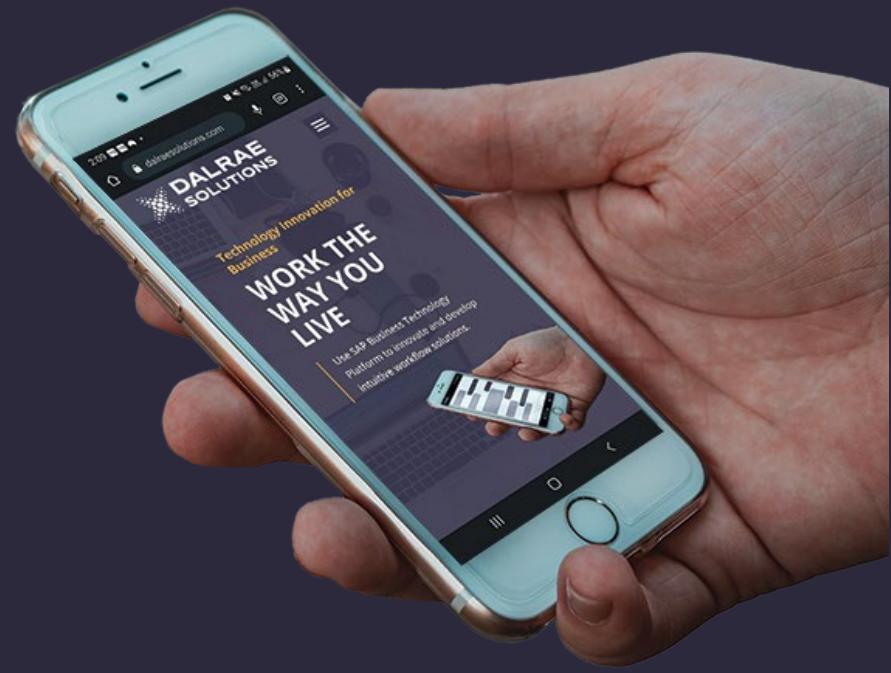
Ready to leverage today

Low cost to entry

Fast time to value

WORK THE WAY YOU LIVE

With SAP BTP you can help your organization function in the same way you live and interact with technology outside the office.



Q&A

DALRAE
SOLUTIONS

CONNECT WITH OUR TEAM

Chris Rae

Founder and Chief Architect

chris@dalraesolutions.com.au

https://www.linkedin.com/in/chris-rae-dalrae/

Jorg Thuijls

Senior SAP Developer Consultant

jorg@dalraesolutions.com.au

https://www.linkedin.com/in/jorgthuijls/

DALRAE SOLUTIONS