

Getting future ready with the transformation to SAP S/4HANA

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SAPinsider
Las Vegas

2023

SAPinsider



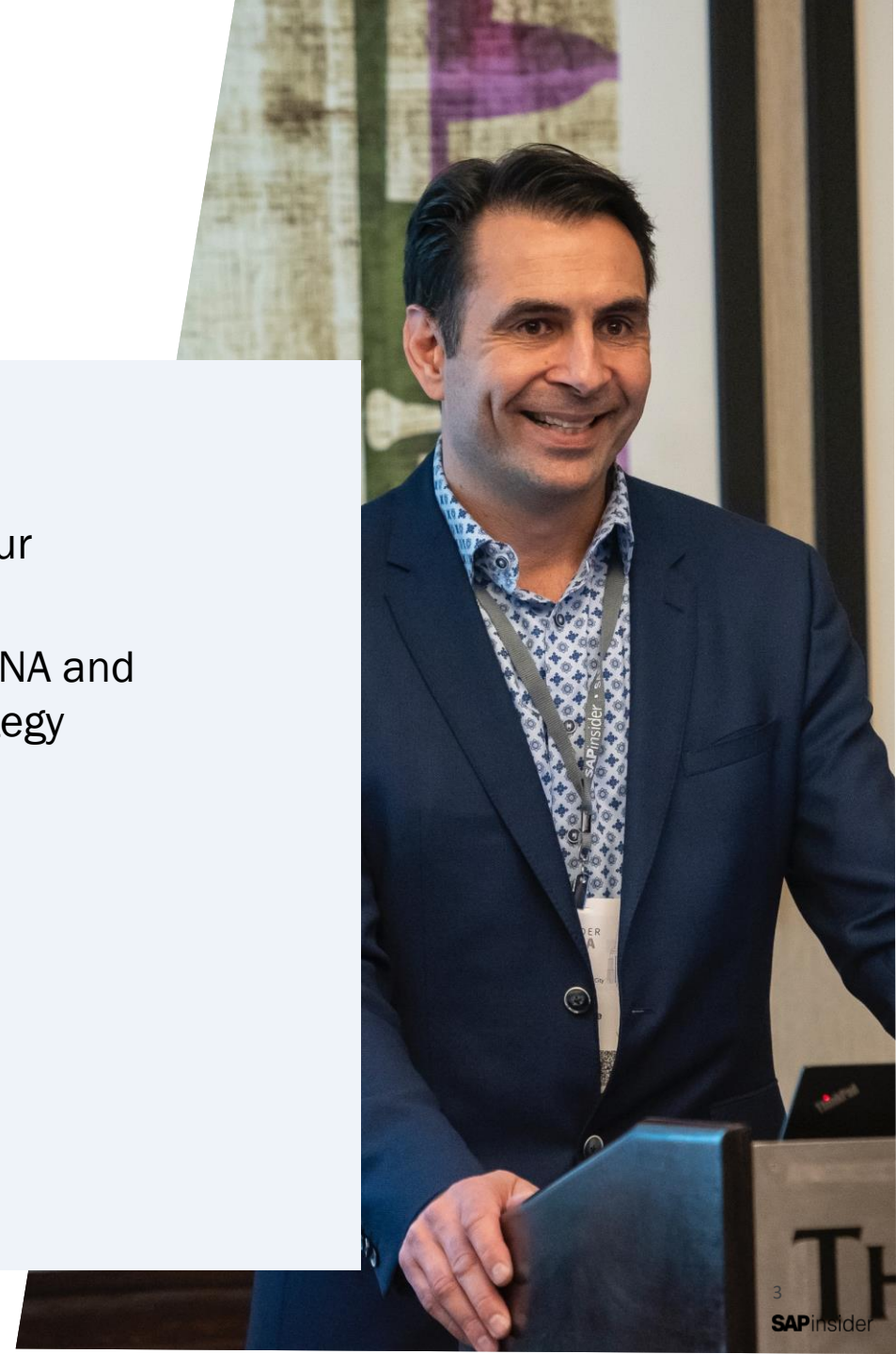
In This Session

You will receive an overview

- why to move to SAP S/4HANA,
- What is really new on SAP S/4HANA and its latest release,
- how to get there and
- what are the tools and services helping you

What We'll Cover

- Why to move to SAP S/4HANA
- What are the tools and services to support your transformation
- What are the latest innovations of SAP S/4HANA and news on the SAP S/4HANA Maintenance strategy
- Wrap-Up



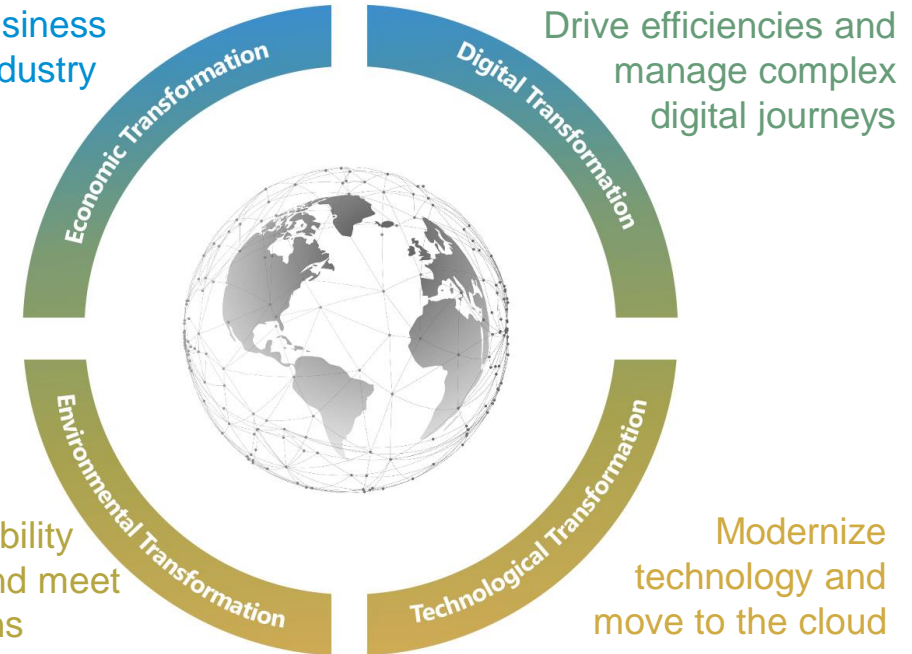
Why moving to SAP S/4HANA?



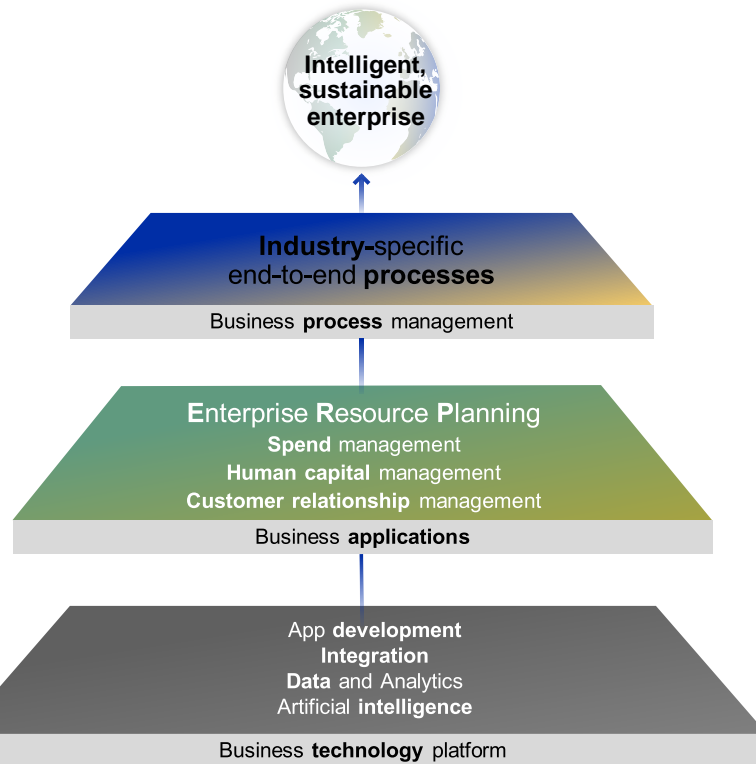
Our customers challenges and imperatives

Enterprises need the agility to adopt new business models, gain efficiencies and transform mission-critical systems to drive sustainable growth

Adopt agile business models and industry disruption

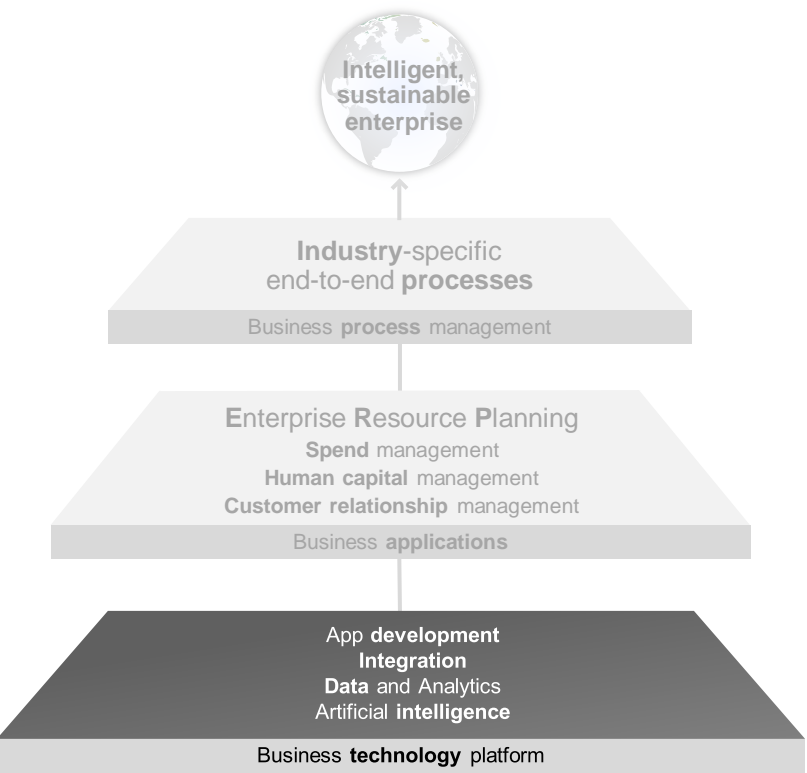


Intelligent Enterprise



Enable every enterprise
to become an **intelligent,
sustainable enterprise**

Intelligent Business Technology



Migrate and maintain relevant data,
deliver trusted master data, and keep the core clean
by decoupling custom code

Integrate, optimize, and automate processes
with 2,000+ prebuilt integrations and comprehensive
tools

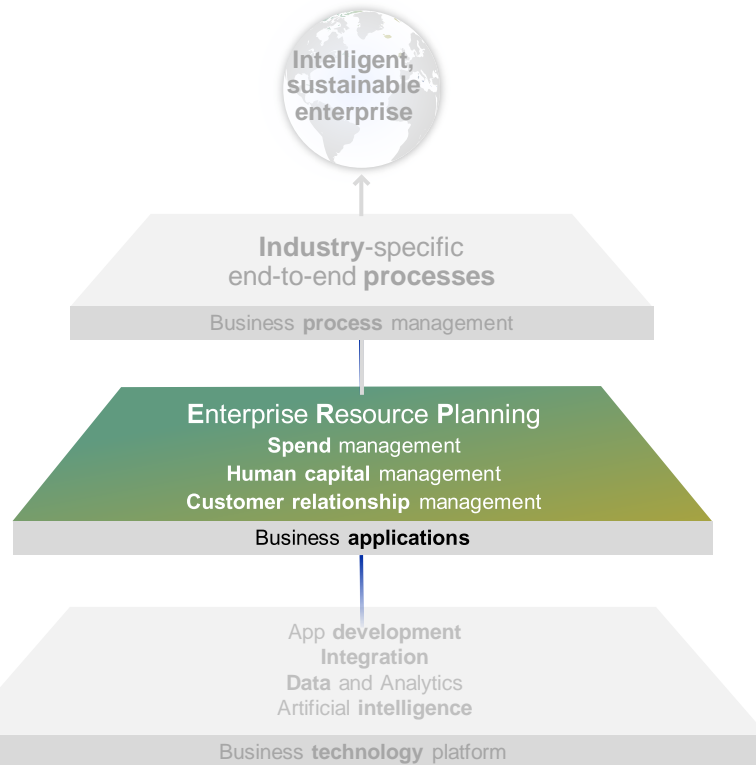
**Innovate to gain a sustained competitive
advantage**
with high value SAP BTP solutions including analytics
and intelligent technologies embedded in SAP
S/4HANA

Value Proposition:

- Secure & compliant
- Open & flexible
- Unified & simple
- Broad ecosystem
- Enterprise-grade & scalable
- Business-centric

App Development	Integration	Data and Analytics	Intelligent Technologies
<ul style="list-style-type: none">▪ Process automation▪ Digital experience▪ Visual Low-Code / No-Code programming▪ Development Operations	<ul style="list-style-type: none">▪ Process integration▪ Data integration▪ API led integration▪ Event based integration	<ul style="list-style-type: none">▪ Database▪ Data management▪ Data warehouse▪ Analytics & planning	<ul style="list-style-type: none">▪ Pre-built AI models▪ Intelligent processes▪ Self-learning programs▪ Data security & decentral persistence

Intelligent Business Applications



Design new business models and maximize existing ones

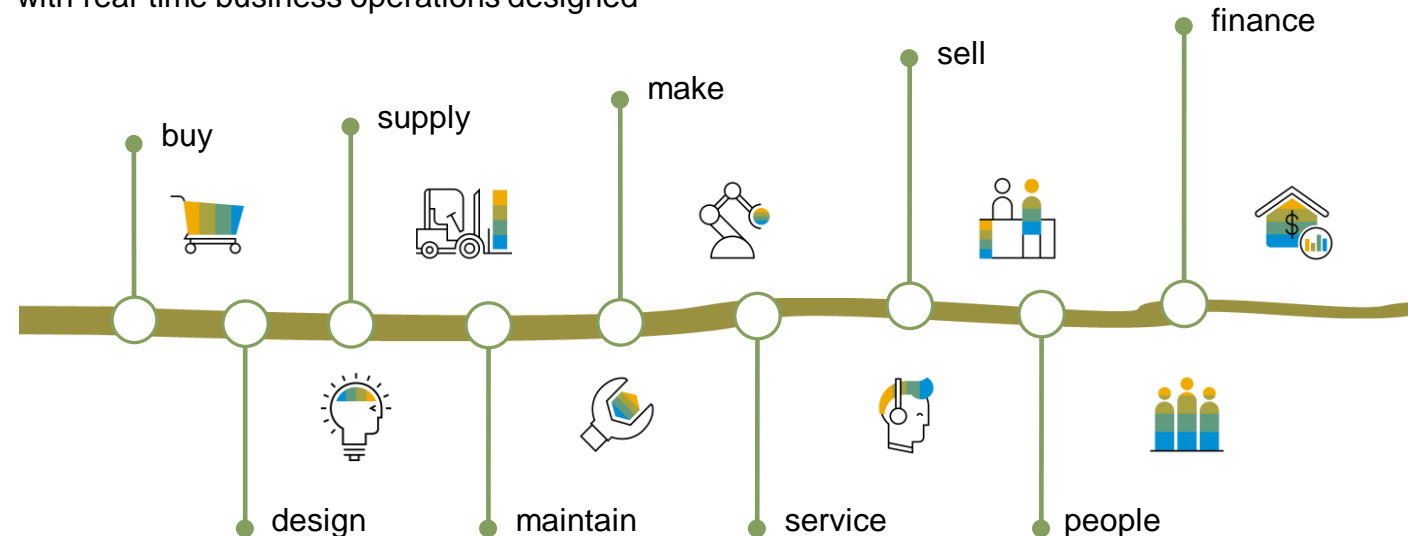
with end-to-end business scenarios coupled with digital industry best and next practices

Drive step change improvement in time-to-market and drive insight into action

with Intelligent automation embedded into mission-critical business processes

Adapt to volatile markets, disruptions and crisis with dynamic reallocation of resources

with real-time business operations designed



Drive real-time insight eliminating manual effort, increasing productivity

with intelligent automation coupled with industry best practice processes

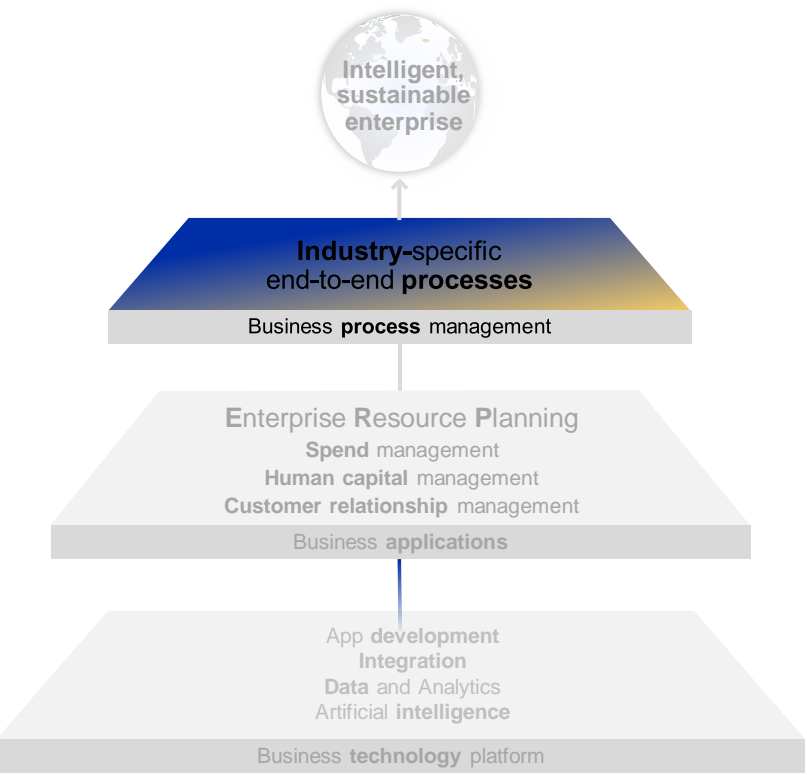
Operate as ONE

with increased visibility across end-to-end business processes, operations and networks

Decide and act immediately from anywhere

with personalized insight delivered to employees in the context of their role

Intelligent End-to-End processes



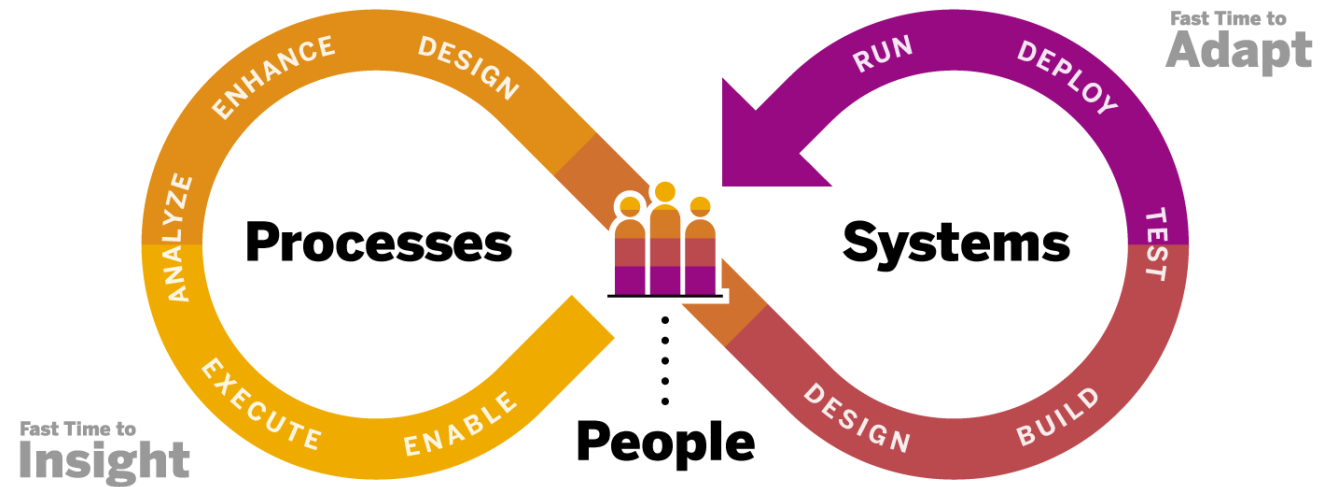
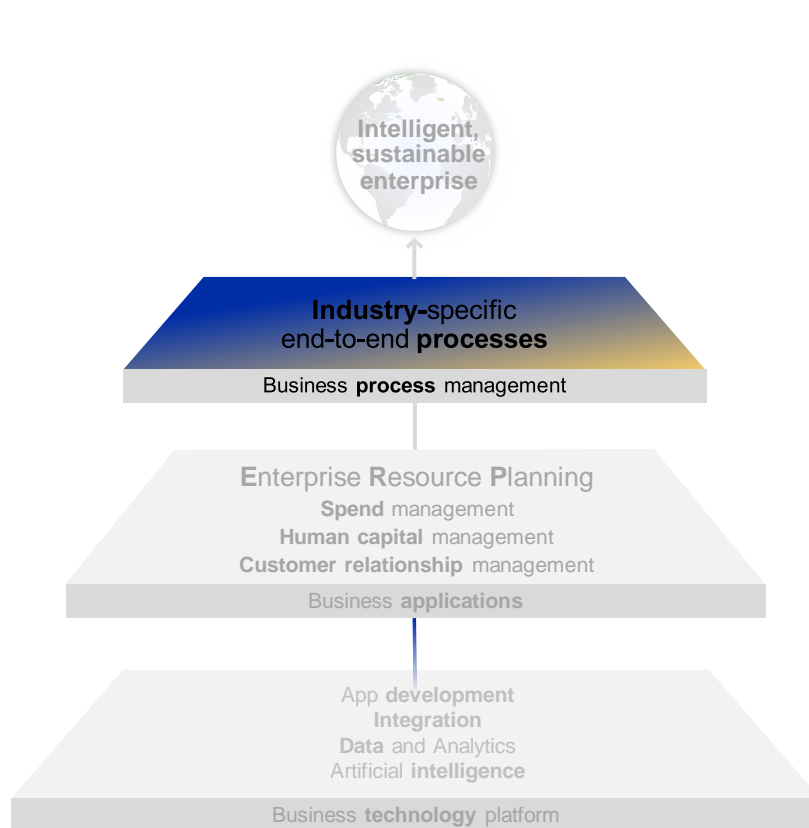
Aerospace & Defense	Defense & Security	Industrial Manufacturing	Mining	Sports & Entertainment
Automotive	Engineering Construction & Operations	Insurance	Oil & Gas	Telco
Banking	Healthcare	Life Sciences	Professional Services	Travel & Transportation
Chemicals	Higher Education	Media	Public Sector	Utilities
Consumer Products	High Tech	Mill Products	Retail & Fashion	Wholesale & Distribution

Innovate faster by connecting in-depth SAP expertise with top thinkers, inventors, and disruptors. Deliver targeted, modular solutions from one place

Shape your industry with next-practices by getting a clear roadmap that links strategy and technology

Connect innovation across your company by leveraging built-in integration to the systems and data at the center of your business without disrupting the core business processes and experiences

Intelligent Business Process Management



Understand your processes and plan for your new process with out-of-the-box **process flows** and **process performance indicators**

Dive deep with **analytic capabilities**: find the root cause of your issues and areas of improvement

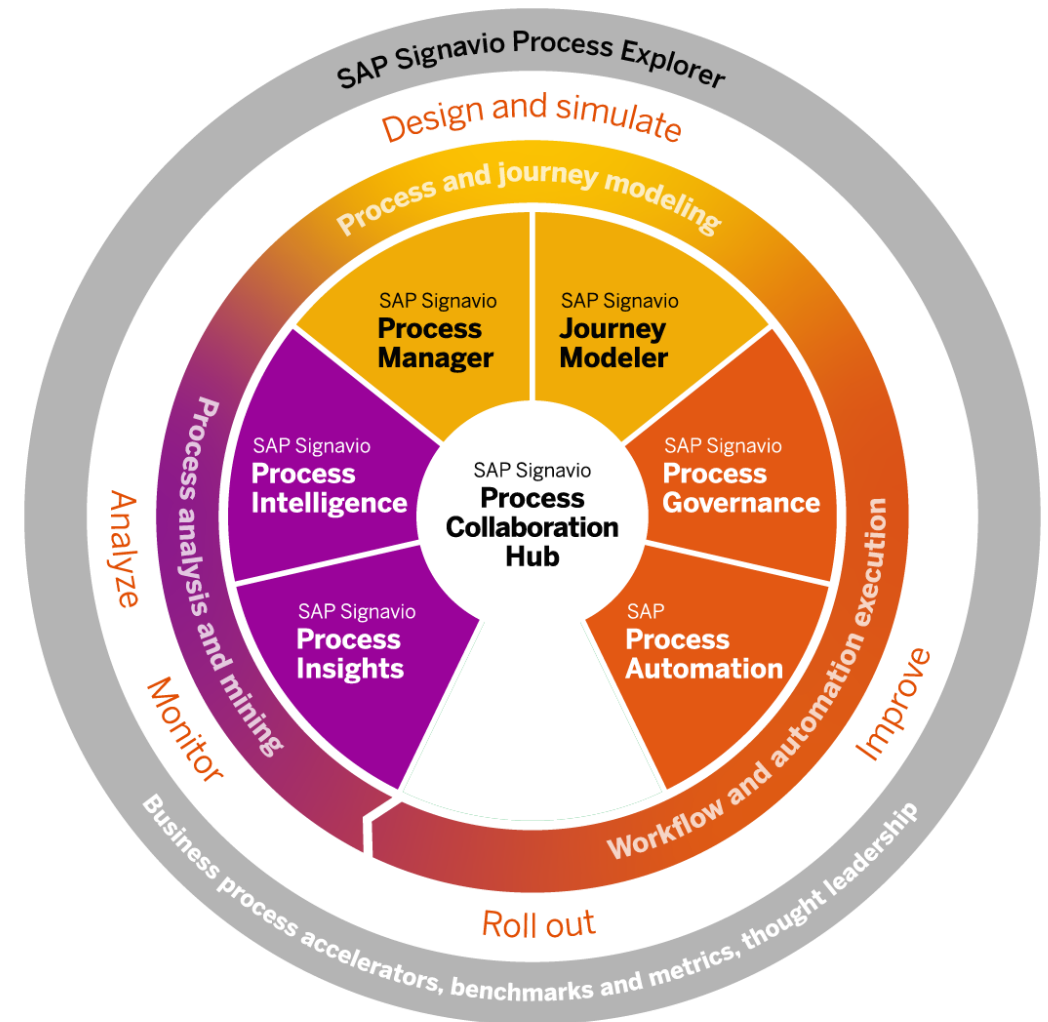
Design new processes, provide documentation and governance: Leveraging process mining (across SAP & non-SAP systems) and **collaborative business** transformation

Use the tailored **improvement recommendations** to get from fast insights to immediate results

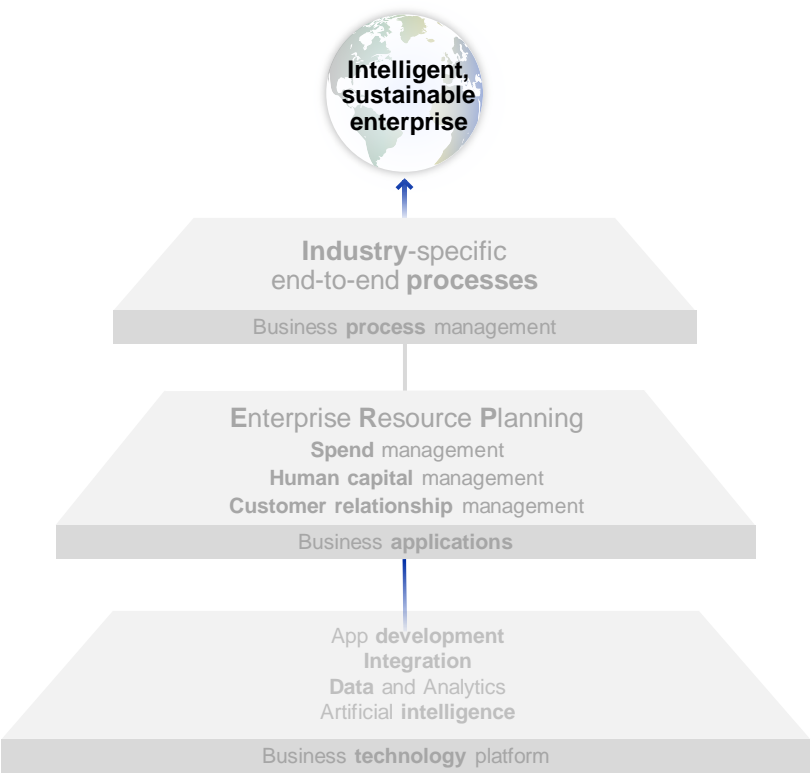
SAP Signavio Process Transformation Suite

Our offering

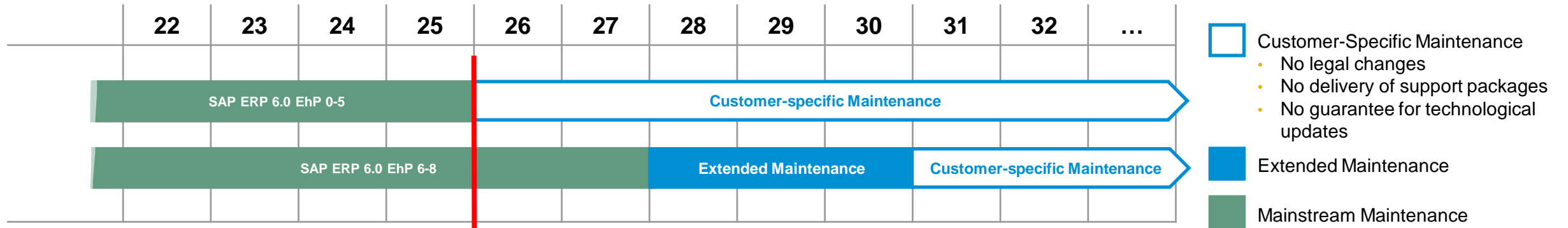
A cloud-based **process management platform** that gives companies **the ability to understand, improve, and transform all their business processes** – fast and at scale



Intelligent Sustainable Enterprises



End of mainstream maintenance situation within the SAP ERP 6.0 customer base



**SAP ERP 6.0 EhP 0-5
runs out of mainstream
maintenance
on December 31, 2025.**

Details on SAP ERP 6.0 EoM in the following SAP Notes:

- [2881788 - End of SAP Business Suite 7 mainstream maintenance](#)
- [52505 - Support after end of mainstream maintenance or extended maintenance](#)

Information on SAP Maintenance Strategy:

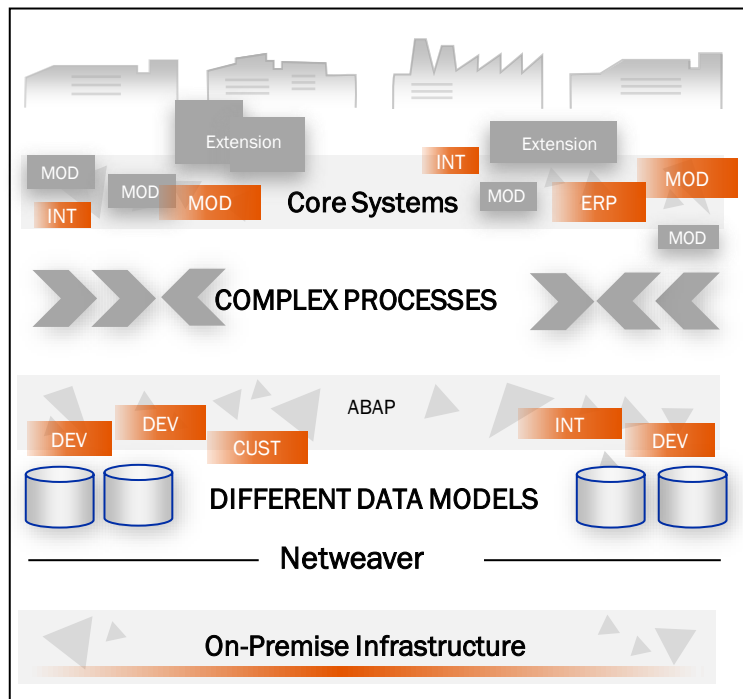
- [Details on Customer-Specific Maintenance](#) (SAP-internal)
- [SAP Maintenance Strategy SAP S/4HANA](#) (SAP-internal)

How to get to SAP S/4HANA?



INTELLIGENT SUSTAINABLE ENTERPRISE TRANSFORMATION JOURNEY

FROM A LEGACY ON-PREMISE LANDSCAPE...



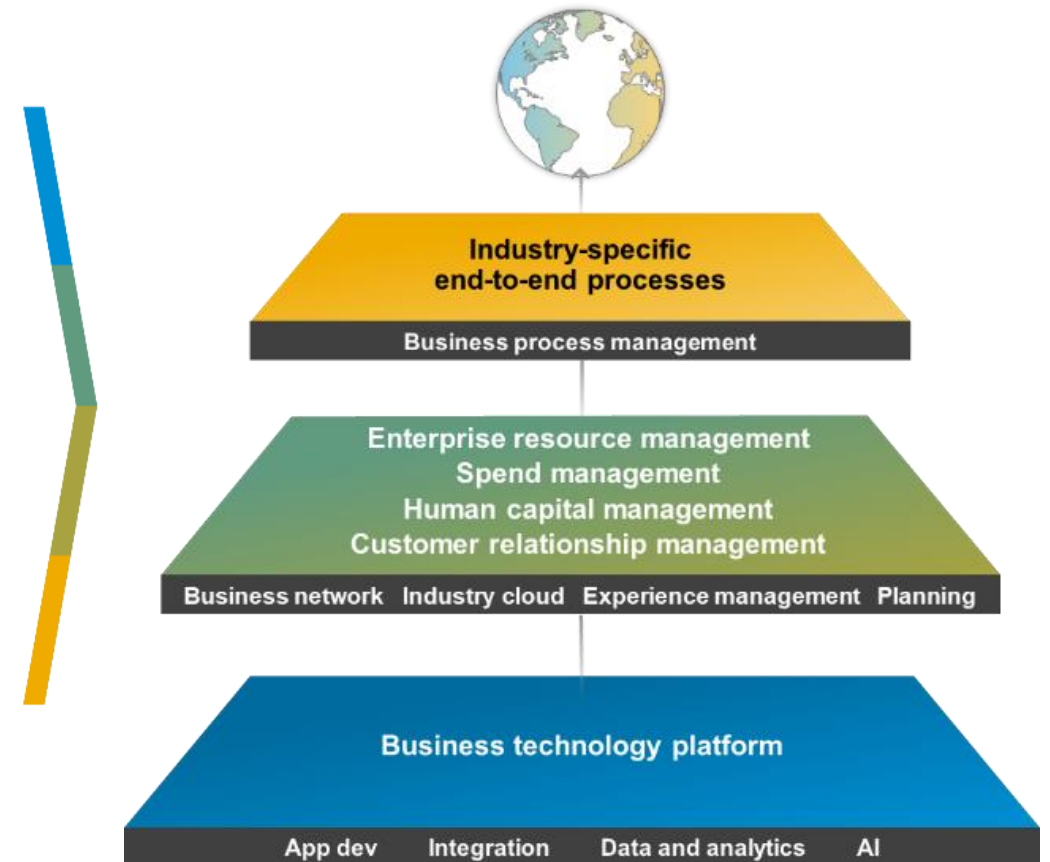
Agile & integrated system landscape

Conversion from ECC to SAP S/4HANA

Business transformation & process redesign

SAP BTP as integration and extension layer

...TO THE INTELLIGENT SUSTAINABLE ENTERPRISE





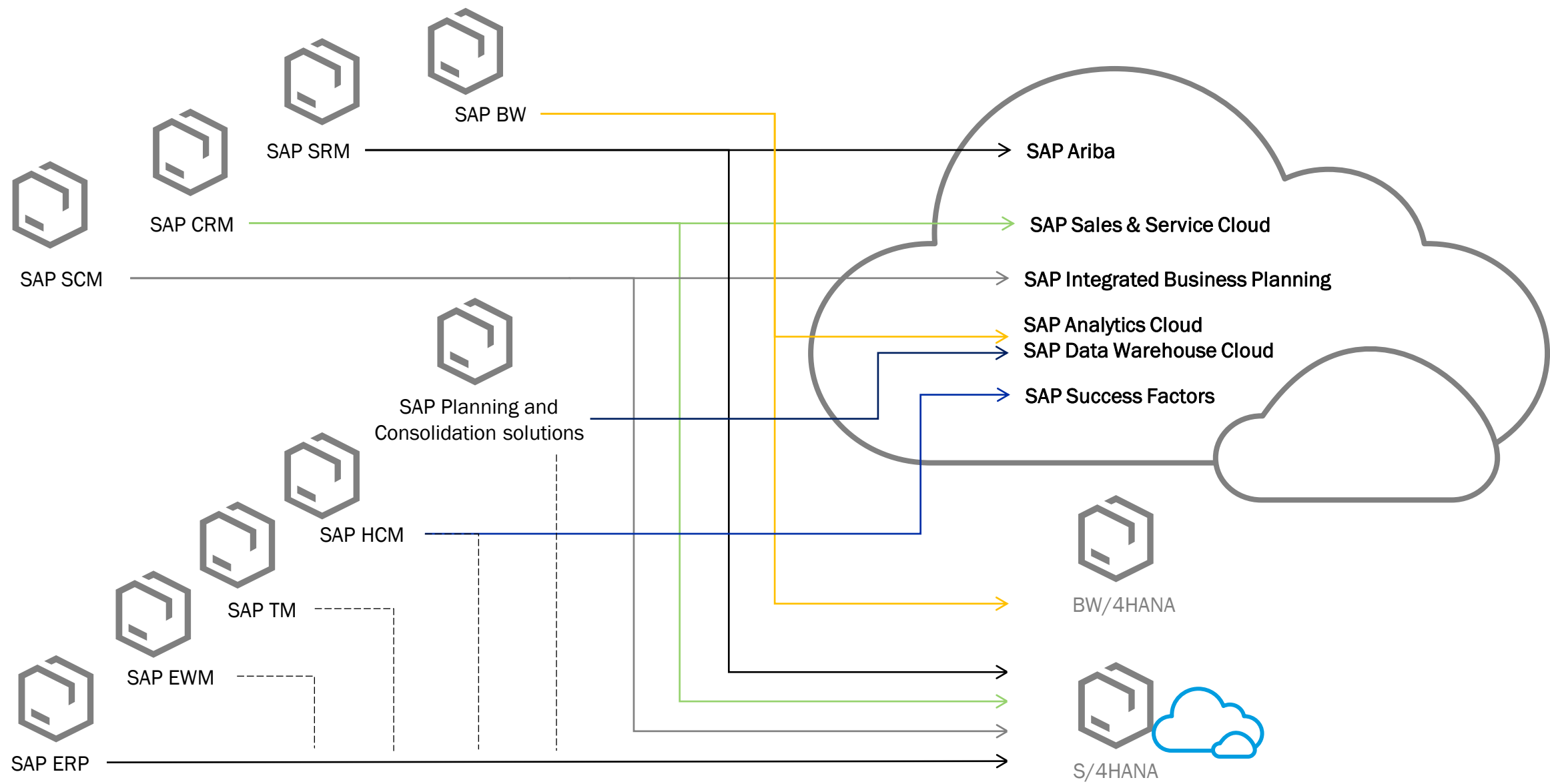
SAP CUSTOMER EVOLUTION PROGRAM

“YOUR JOURNEY TO
WHAT’S NEXT WITH SAP”

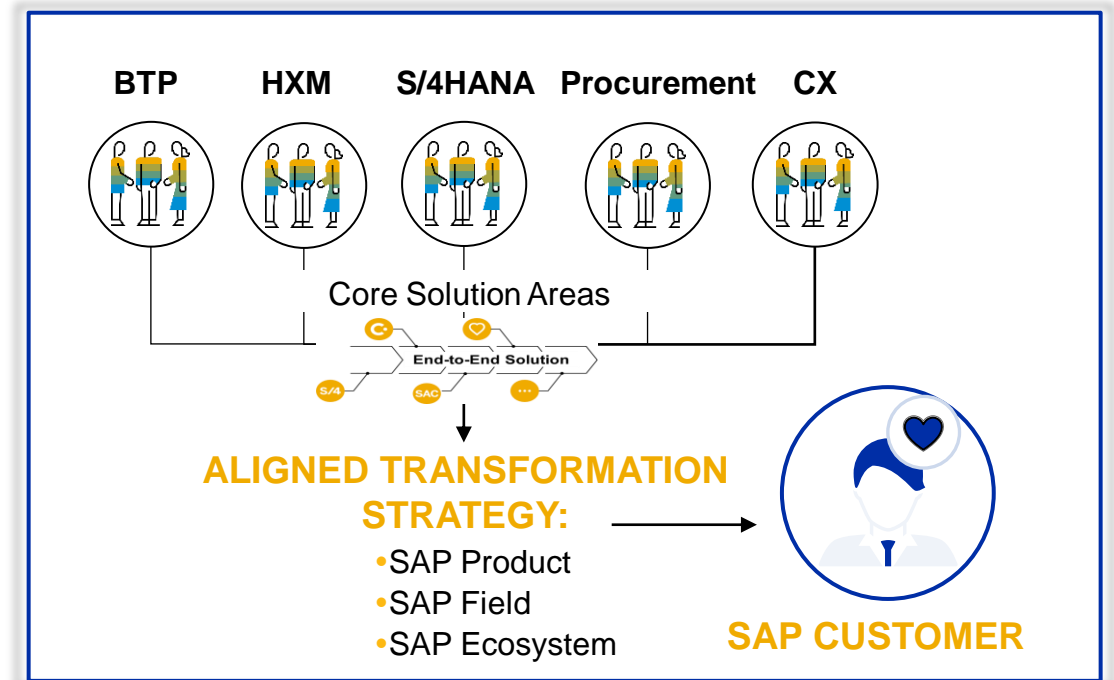
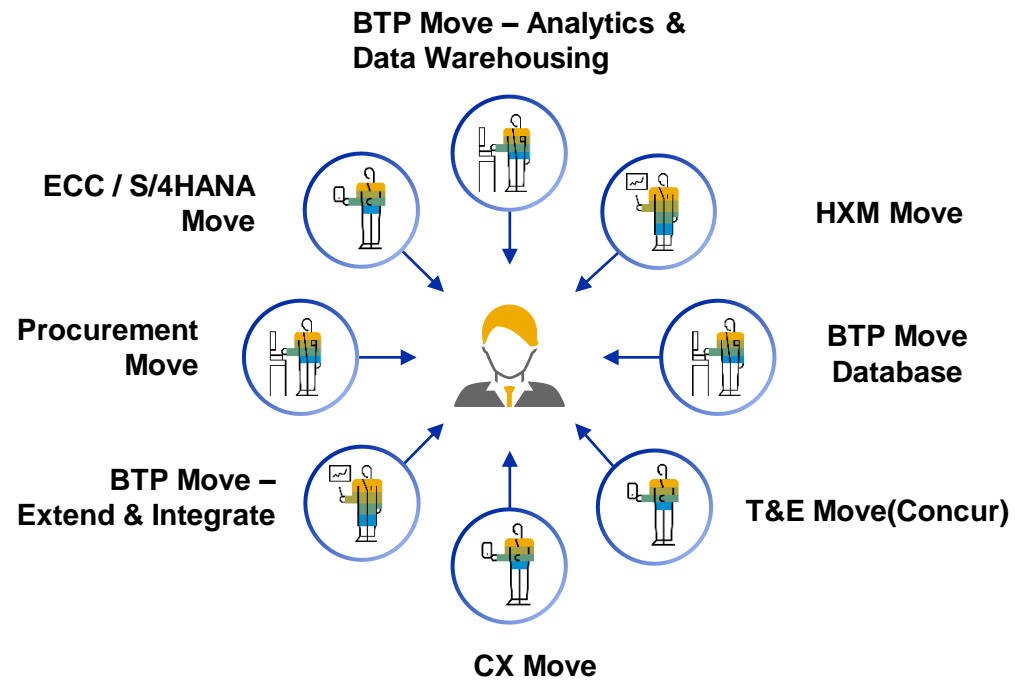
OUR VISION & MANDATE

- We help existing SAP customers define and realize the **next steps in their business and IT evolution**
- Jointly with our Ecosystem, we drive a **tailored & accelerated journey to the Intelligent Sustainable Enterprise** through supporting existing customer engagement models and orchestrating **E2E customer evolution framework**
- We commit to **leave no installed base customer behind** on their innovation path

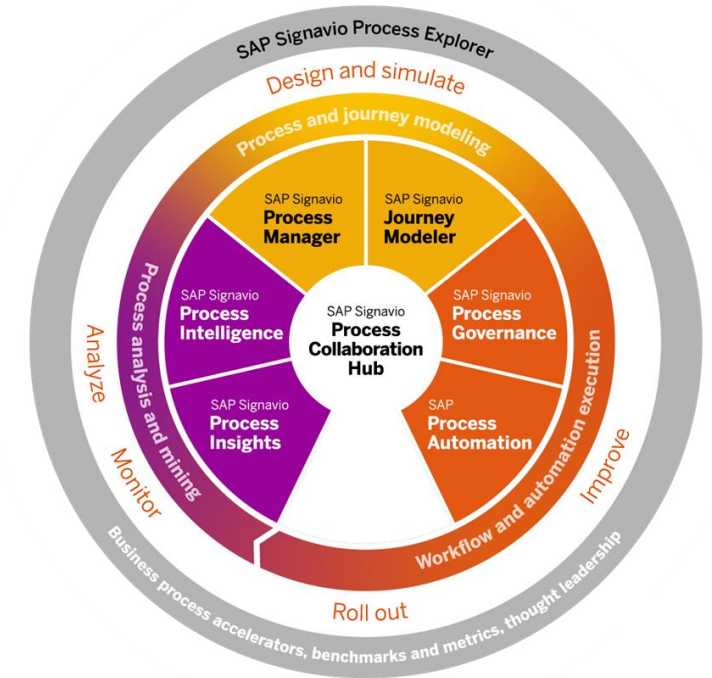
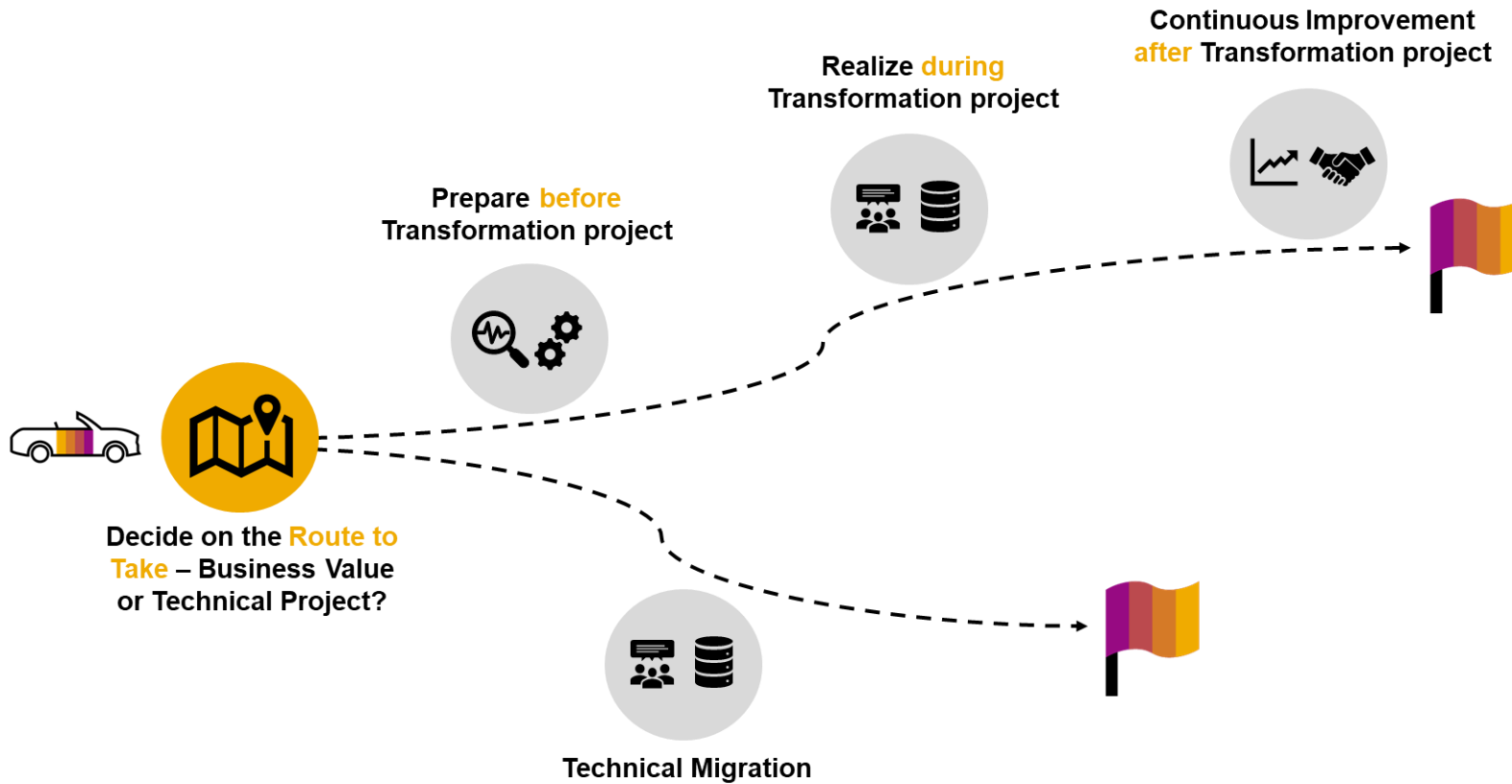
Together, we have a couple of transitions to plan for ...



SETTING **SAP IN ONE FORMATION** TOWARDS INSTALLED BASE TRANSFORMATION



CREATING BUSINESS VALUE STARTS WITH BUSINESS PROCESS OPTIMIZATION AND TRANSFORMATION



Customer Evolution Program | Agile Program Execution Framework

1

PLAN



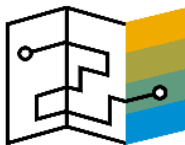
2

EXECUTE



3

INNOVATE



Provide Transparency

Provide transparency on the existing customer base in scope for Evolution

Align on Engagement Strategy

Cluster and qualify customer base per Solution Area, Region, MU

Build the Evolution Value Case

Identify transformation approach and key initiatives for each of the customer clusters

Plan the Evolution Journey

Establish Transformation roadmap and value creation "Evolution Success Plan"

Drive Evolution Execution

Deliver fast-track prescriptive Evolution Business Journeys

Incubate Evolution Innovation

Establish a feedback loop along the whole customer journey to capture innovation areas

Why SAP Customer Evolution Kit?

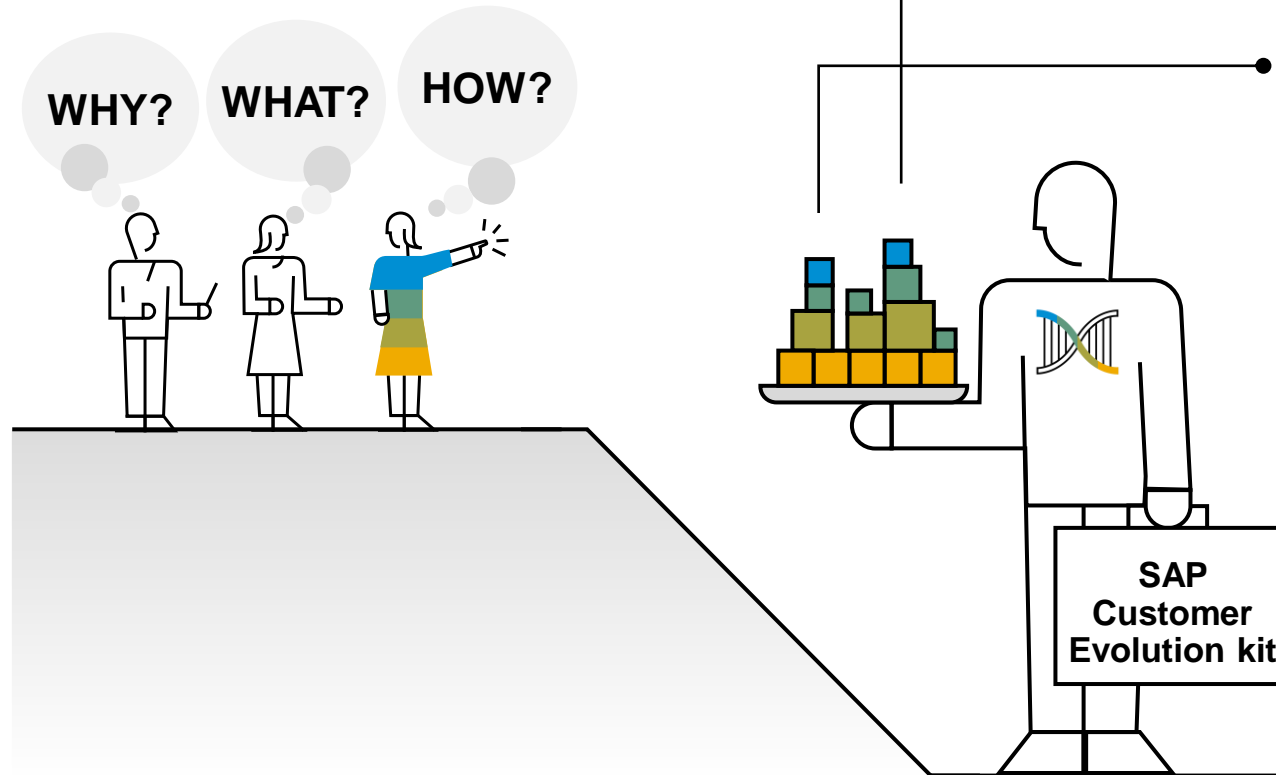


What is unique about it?

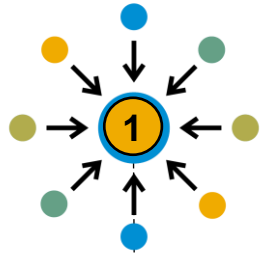
- High touch and time efficient engagement helping customers get a comprehensive prospective on **Why? What? and How?**

What makes the difference? This program ...

- ... **cuts down** the **workload** on customer side
- ... is provided at **no additional costs**
- ... delivered **remotely** via **1:1 sessions** by a dedicated team
- ... covers **WHY? WHAT? HOW?**
- ... generates customer specific and actionable **Transformation Plan**
- ... significantly **accelerates SAP S/4HANA adoption**



SAP Customer Evolution Kit



Get in touch with your **Account Team** and receive customer-specific outside in **point-of-view document**

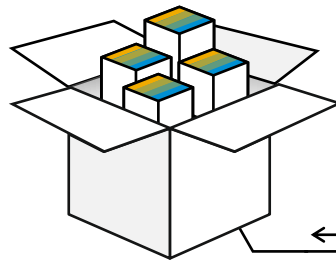
2



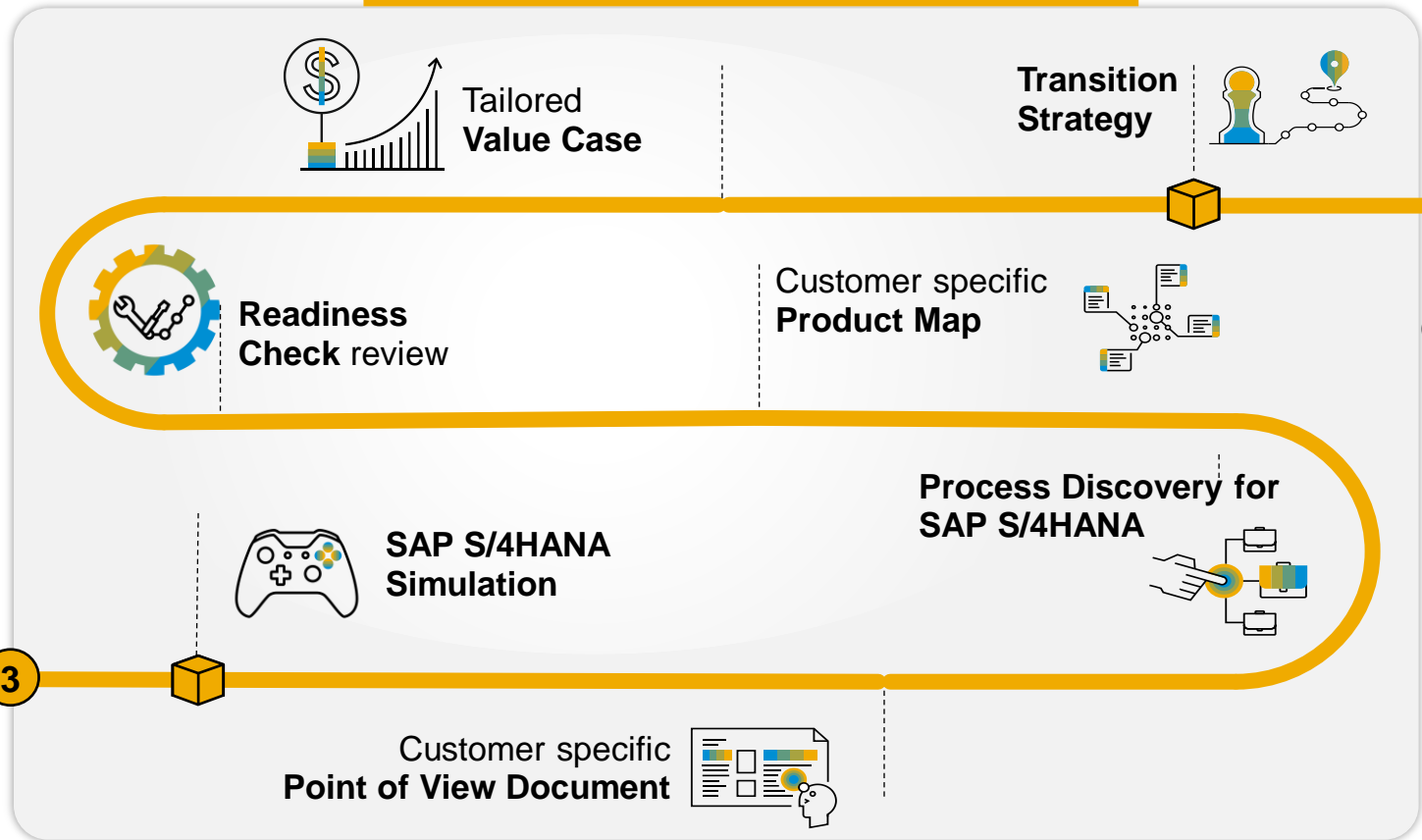
Preparation & Information Call

Customer Engages with SAP to investigate more details about the SAP Customer Evolution kit and to set the focus for the Engagement

3



Framework



4

Handover Session:
Case for Change

Elements are part of the **welcome package**

Market Research
& Bot Mining



Solution
Value Data

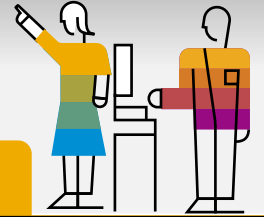


Consulting Know-How
on Customer

SAP Customer Evolution Kit | S/4HANA

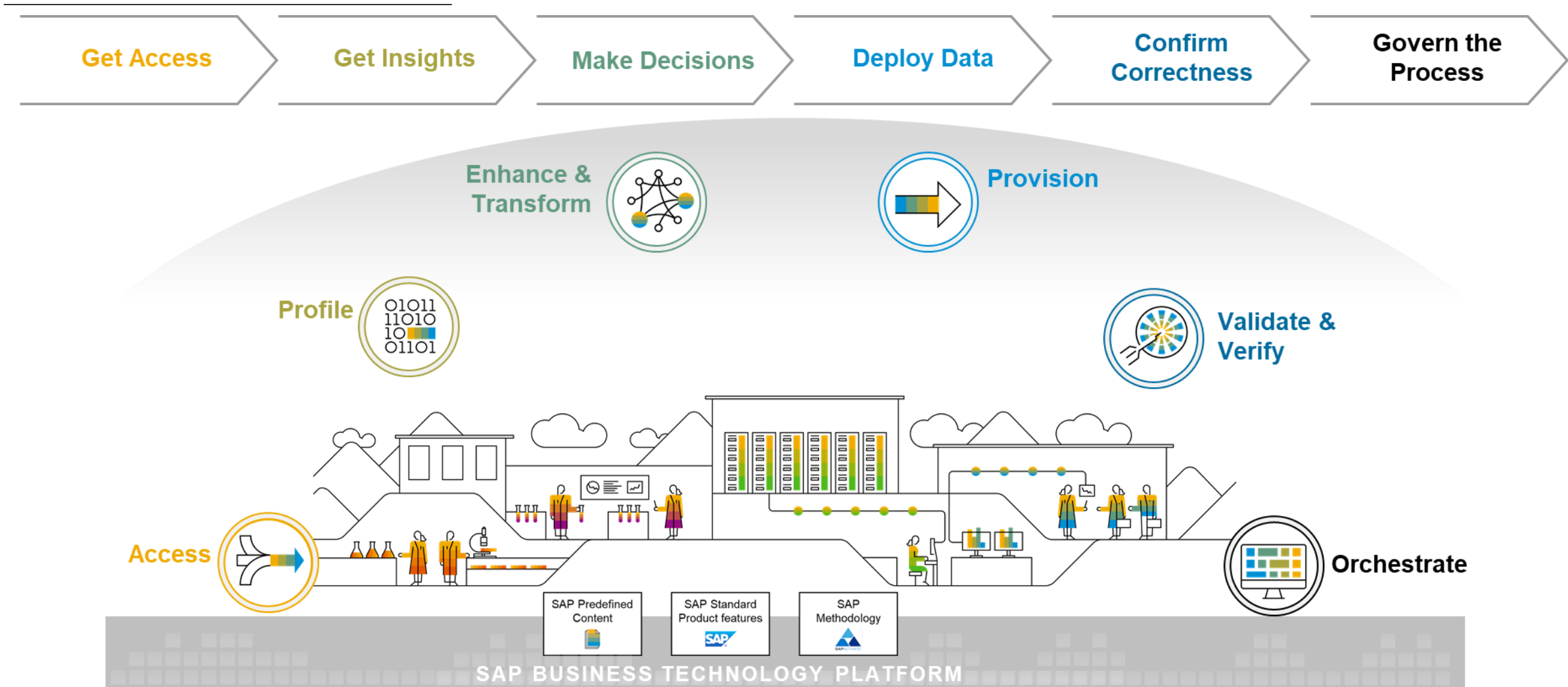
What is covered?

Overview of topics for the individual days

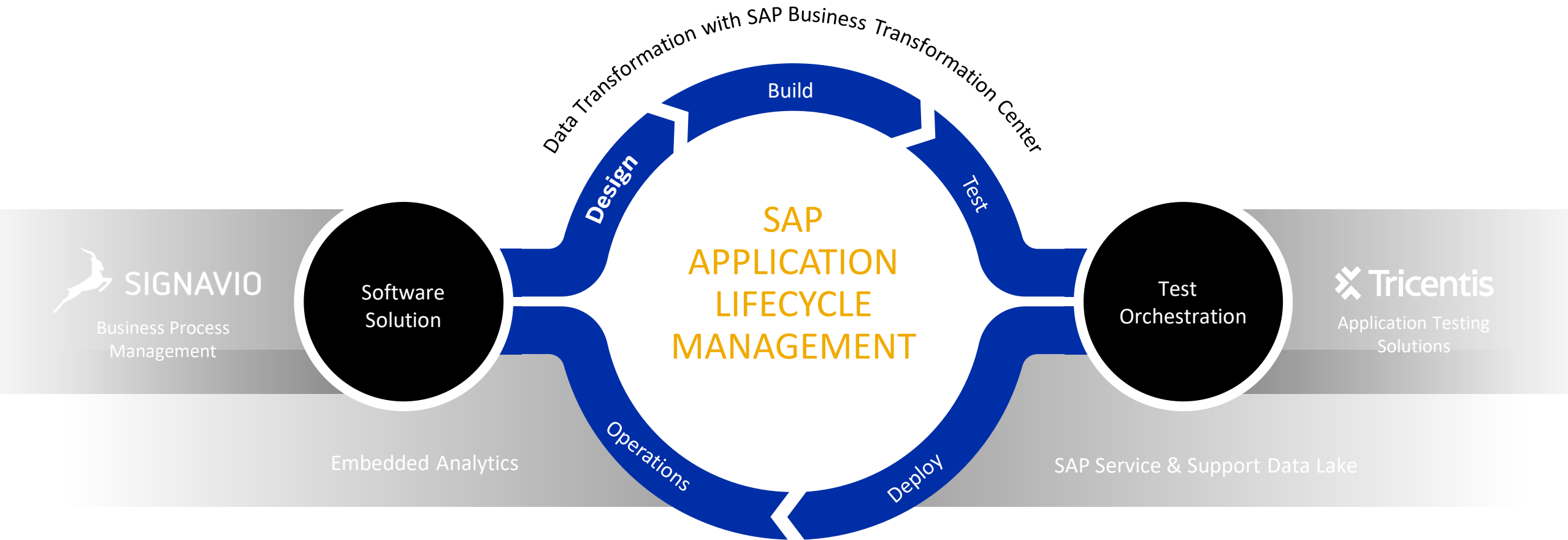


1 st half day	2 nd half day	3 rd half day	4 th half day	One hour session
Session 1: WHY? Experience the value of SAP S/4HANA with SAP S/4HANA Simulations <ul style="list-style-type: none"> ▪ Interactive and collaborative business simulation leveraging state-of-the-art SAP innovations ▪ The power of SAP S/4HANA with real-time embedded analytics and streamlined E2E processes was experienced ▪ Aspects of the ERP sim beneficial for the customer selected and prioritized <p>powered by: SAP S/4HANA Simulation by Baton Simulations</p>	Session 2: WHY? Discuss customer-specific point-of-view document created by SAP <p>powered by: Process Discovery</p>	Session 4: WHAT? Sketch the future based on a prepopulated customer-specific product map <p>powered by: SAP Transformation Navigator</p>	Session 6: WHAT? Analyze software, infrastructure requirements, functional implications, custom code adaptations and data migration requirements in advance <p>powered by: SAP Readiness Check</p>	Closing Session Wrap up and presentation of final result document <p>Business I.T. Stakeholders</p>
	Session 3: WHY? Identify SAP S/4HANA innovation & improvement potential based on your system data <p>powered by: SAP Value Lifecycle Manager</p>	Session 5: WHY? Identify and quantify financial benefit to establish a Value Case for the SAP S/4HANA Transformation <p>powered by: SAP Value Lifecycle Manager</p>	Session 7: HOW? A transformation approach & start point is recommended <p>powered by: SAP Value Lifecycle Manager</p>	

Intelligent Sustainable Enterprises



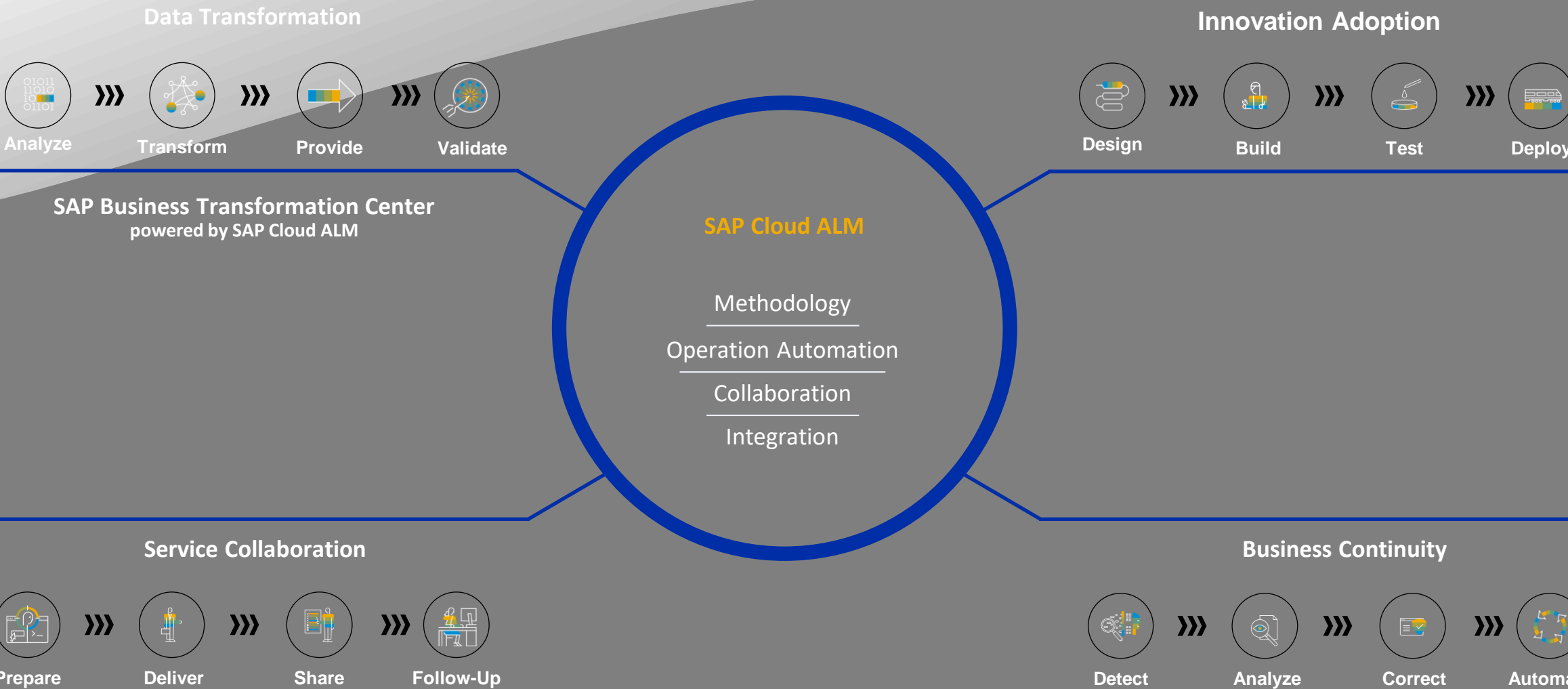
Business Transformation Suite



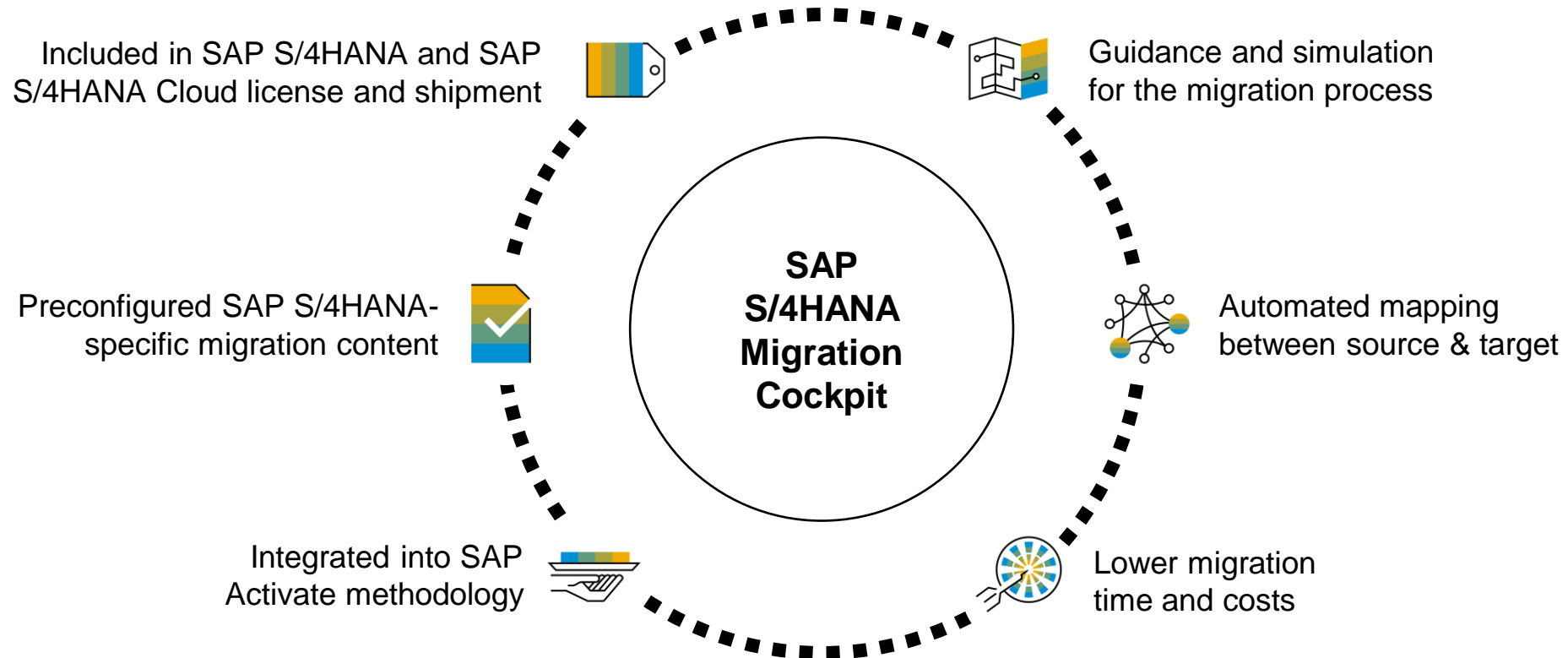
One methodology and tool chain, one process hierarchy, best practices, E2E traceability and proactive support.

This is the current state of planning and may be changed by SAP at any time.

SAP Cloud ALM - Summary



Facilitate Migration Projects with SAP S/4HANA Migration Cockpit



SAP S/4HANA Migration Cockpit – Migration Approaches



Migrate data using Staging Tables

- Staging Tables are created automatically (either locally or in a remote system)
- Populate Staging Tables with business data
 - Using XML template files is one possibility to populate Staging Tables
 - Using SAP or third-party ETL tools is another possibility to populate Staging Tables
- Transfer data from Staging Tables to target SAP S/4HANA system

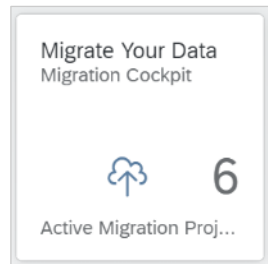


Migrate data directly from SAP system

- Transfer data from SAP ERP source system to target SAP S/4HANA system
- Access source system through RFC connection
- Supports data migration scenarios from other applications
e.g., from SAP Apparel and Footwear to SAP S/4HANA for fashion and vertical business,
SAP Extended Warehouse Management (SAP EWM) to decentralized EWM

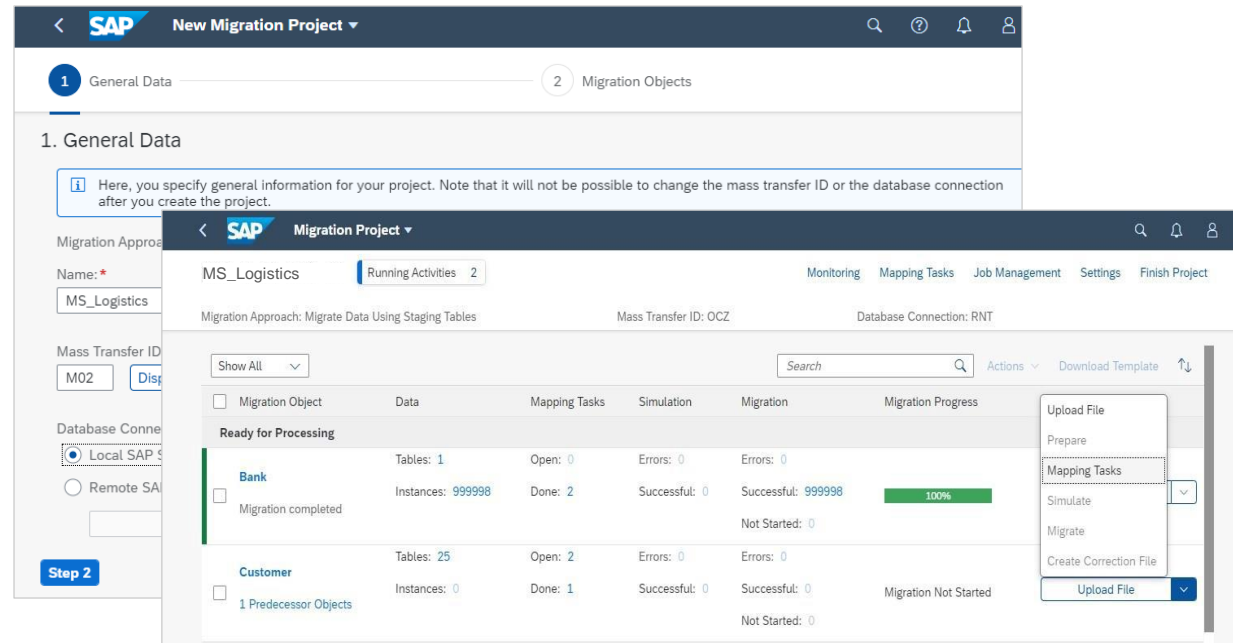
SAP S/4HANA Migration Cockpit – Migrate Data Using Staging Tables

Fiori App Migrate Your Data



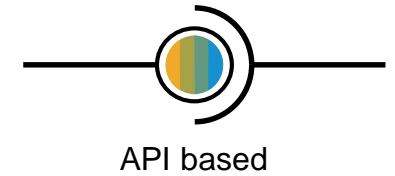
Excel XML template files
or other tools of choice

Process & content



175+ Migration objects

Data load



API based



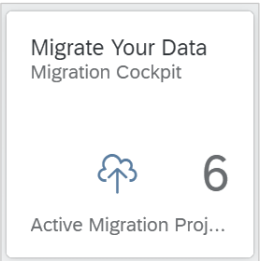
SAP S/4HANA Cloud,
private edition



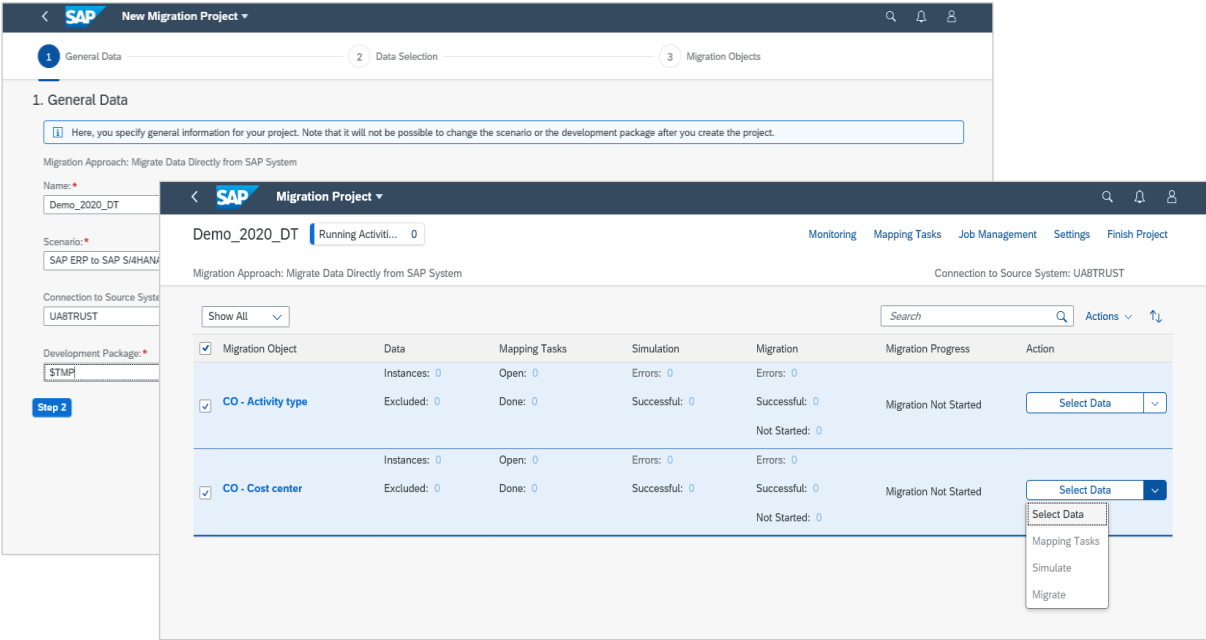
SAP S/4HANA

SAP S/4HANA Migration Cockpit – Direct Transfer*

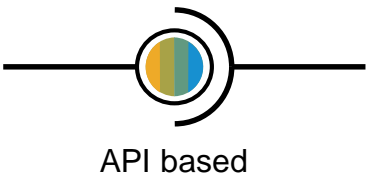
Fiori App Migrate Your Data



Process & content



Data load



API based



SAP S/4HANA Cloud,
private edition



SAP S/4HANA

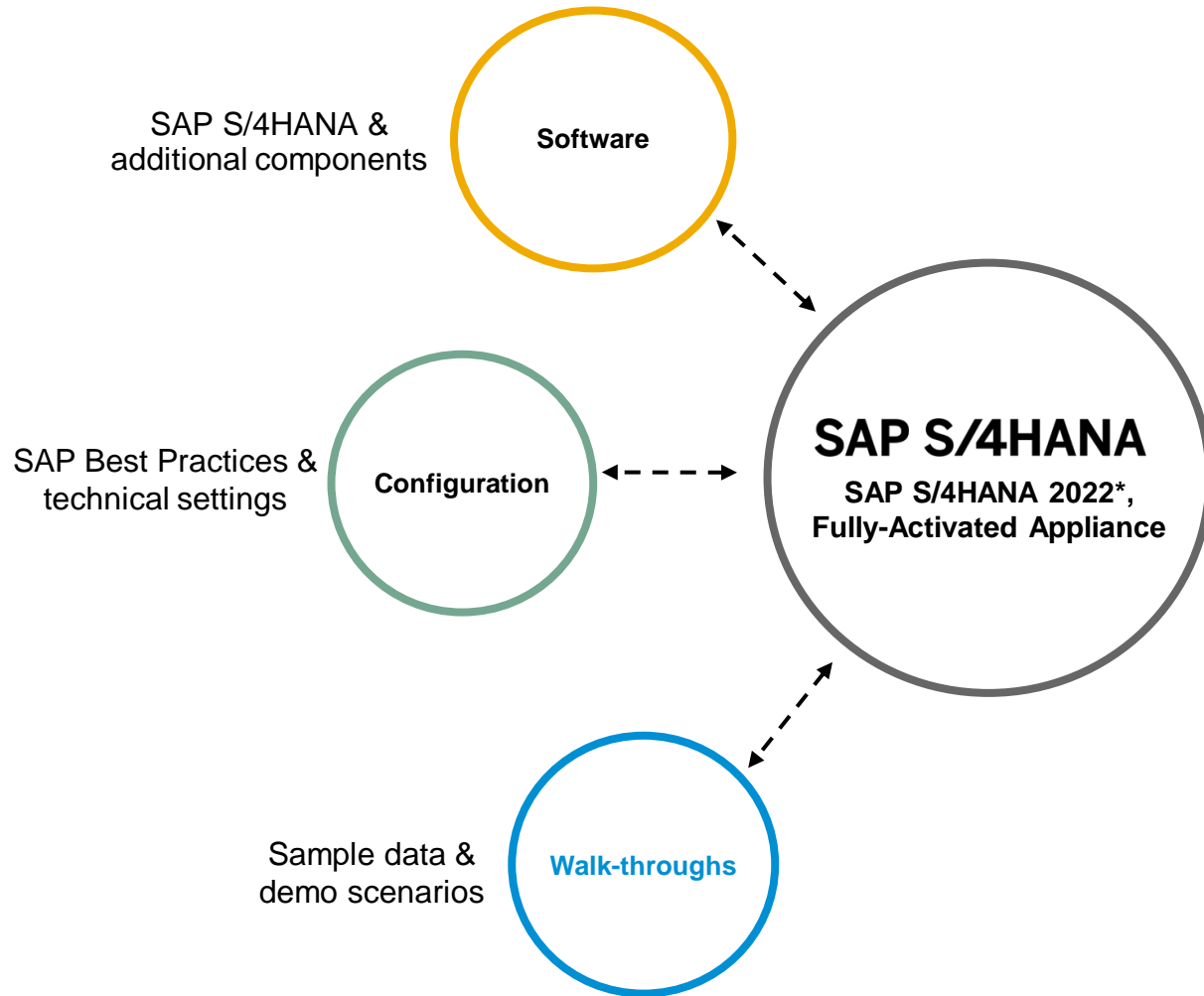


250+ Migration objects

* Migration approach "Migrate Data Directly from SAP System"

SAP S/4HANA 2022 Fully-Activated Appliance

The Software Appliance Concept



Create your own pre-configured system
in a fraction of the usual setup time



In 1-2 hours via SAP Cloud Appliance Library (SAP CAL), hosted in AWS / MS Azure / GCP



In 2-3 days when deploying on own physical hardware



Use cases:
Trial / Sandbox / PoC / Scoping



Open to customers, partners, public users, and SAP employees

More information:

- [Overview blog](#)
- [Demo scenarios](#)
- [Try out as S/4HANA 30-day trial](#)
- [Detailed How-To videos](#)

SAP S/4HANA Advisory Program

offered by SAP Customer Evolution

The SAP S/4HANA Advisory Program will advise you how to successfully transform from SAP ERP to SAP S/4HANA.

A named **S/4HANA Expert** from the **Global Center of Excellence** in the SAP Customer Evolution Program shares best practices and facilitates access to SAP Product Management.

The interaction will be remote and typically happen every two weeks. Available capacity in average is 4-8 hours per month, hence it is critical for you to prioritize topics.

The offer is free of charge. Please contact your account executive to check availability.

Focus is on customers who transition to RISE with SAP S/4HANA Cloud, private edition and are willing to act as a reference.

The program will provide support during your pre-project phase and is limited to a maximum duration of 12 months.



Program Disclaimer & Important Information

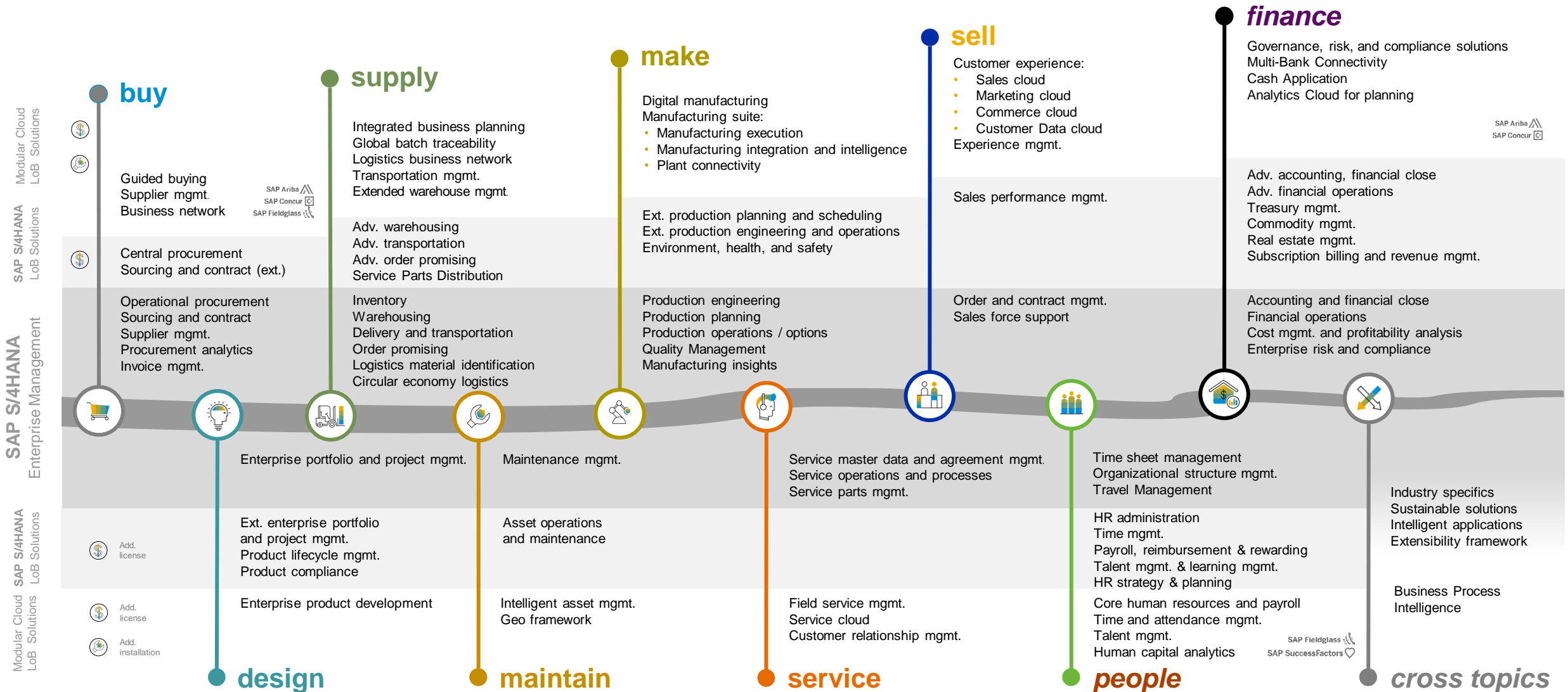
- SAP reserves the right to decide which customers are accepted into the program.
- SAP may decide to close the program at any time.
- As part of this program SAP does not take over any project responsibility.
- Default languages are English and German. Other languages can be supported on an exceptional basis.
- SAP will share the most current information. However, SAP does not take over any liability for problems resulting from incomplete information.
- No new developments will be delivered under this program.



SAP S/4HANA release and maintenance news



SAP S/4HANA Modular Application Portfolio (MAP)



SAP S/4HANA 2022 and beyond

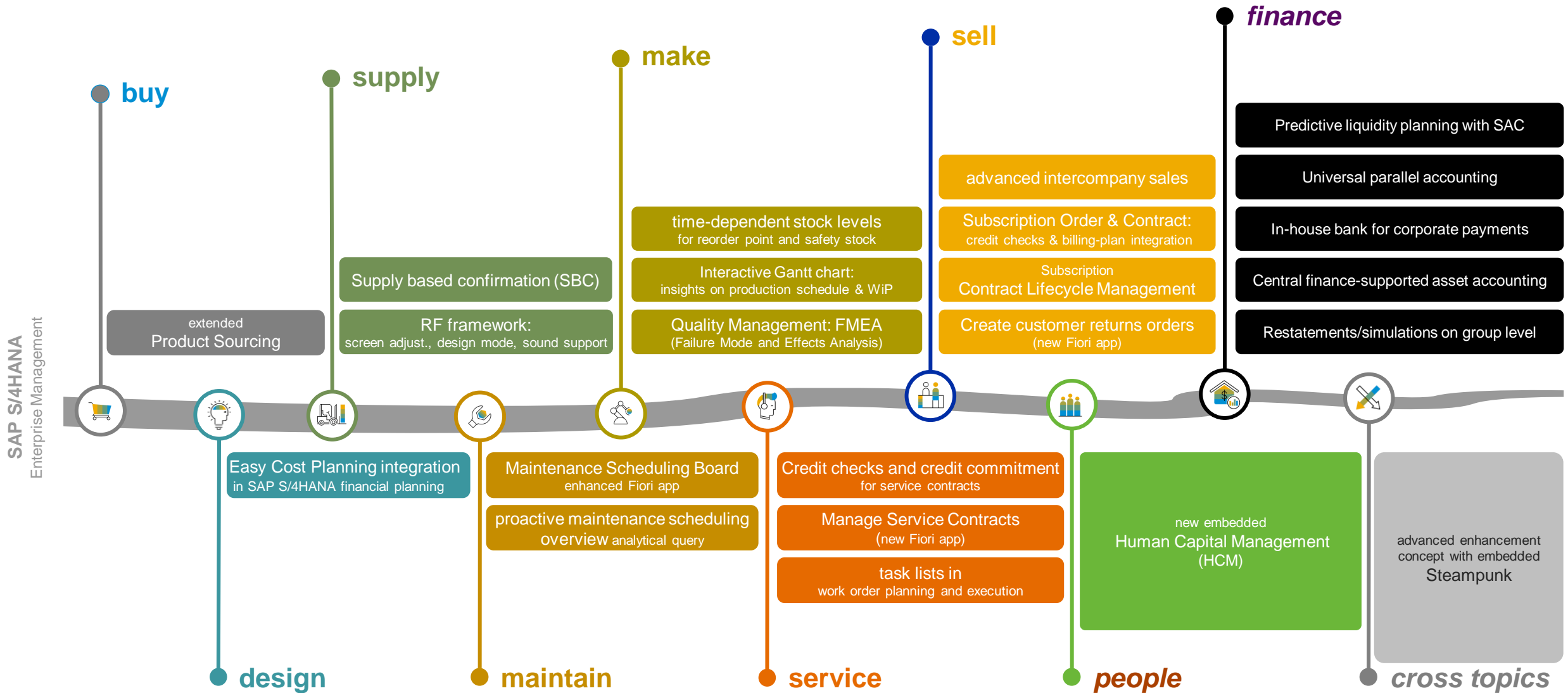
Labs Preview*

SAP S/4HANA

Release	2021	2022		2023*		2025*	2027*
Application	Adv. Shipping & Receiving	Adv. Intercompany Sales	Enh. Maintenance Scheduling Board	Capable-to-Promise (aATP)	Value Chain Analysis for Proc.	Enhanced Sustainability	tbd
	Sales Order Automation	Complex Services (Central Proc.)	Interaction Center (imp. for Utilities)	Asset-centric Service	Projects in Solution Order	Complex Assets	tbd
	Collaborative MRP	Supply-based Confirmation	HCM on SAP S/4HANA	Safety Data Sheet Authoring	Service Mgmt. for Utilities	Enh. Sales Order Scheduling	tbd
Technology	Rise with SAP	Embedded Steampunk		FPS Toggle Framework		Central Business Configuration	?

S/4HANA Innovation Highlights 2022

2022

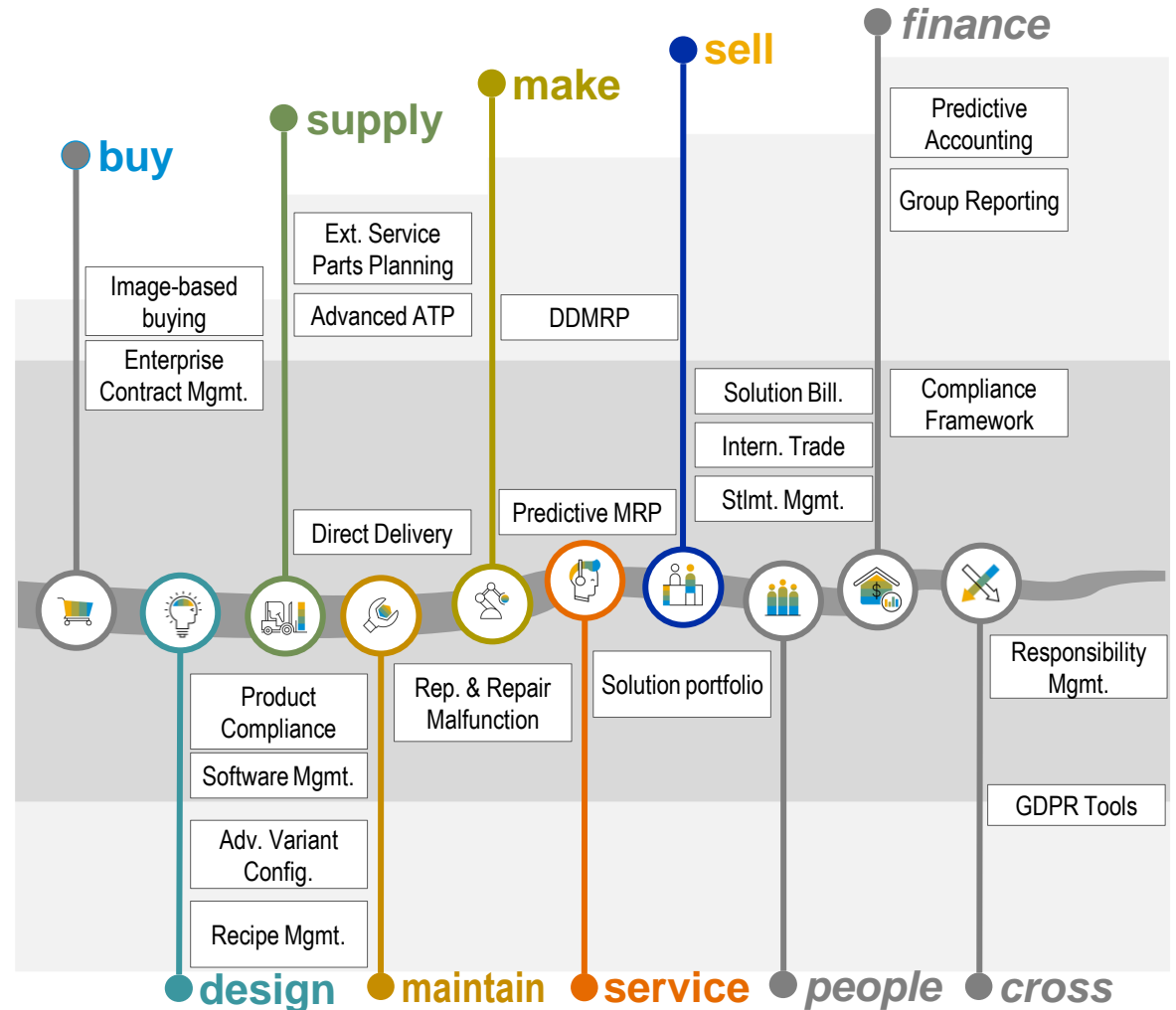


New Business Processes in SAP S/4HANA



Supporting the requirements of a digital economy

- capabilities for service-based business and the combination of tangible and non-tangible products
- supporting new industry trends like “contribution-based formulation” or “DDMRP”
- increased organizational flexibility with easy to manage framework
- new algorithms to support complex scenarios around the “unit of one”



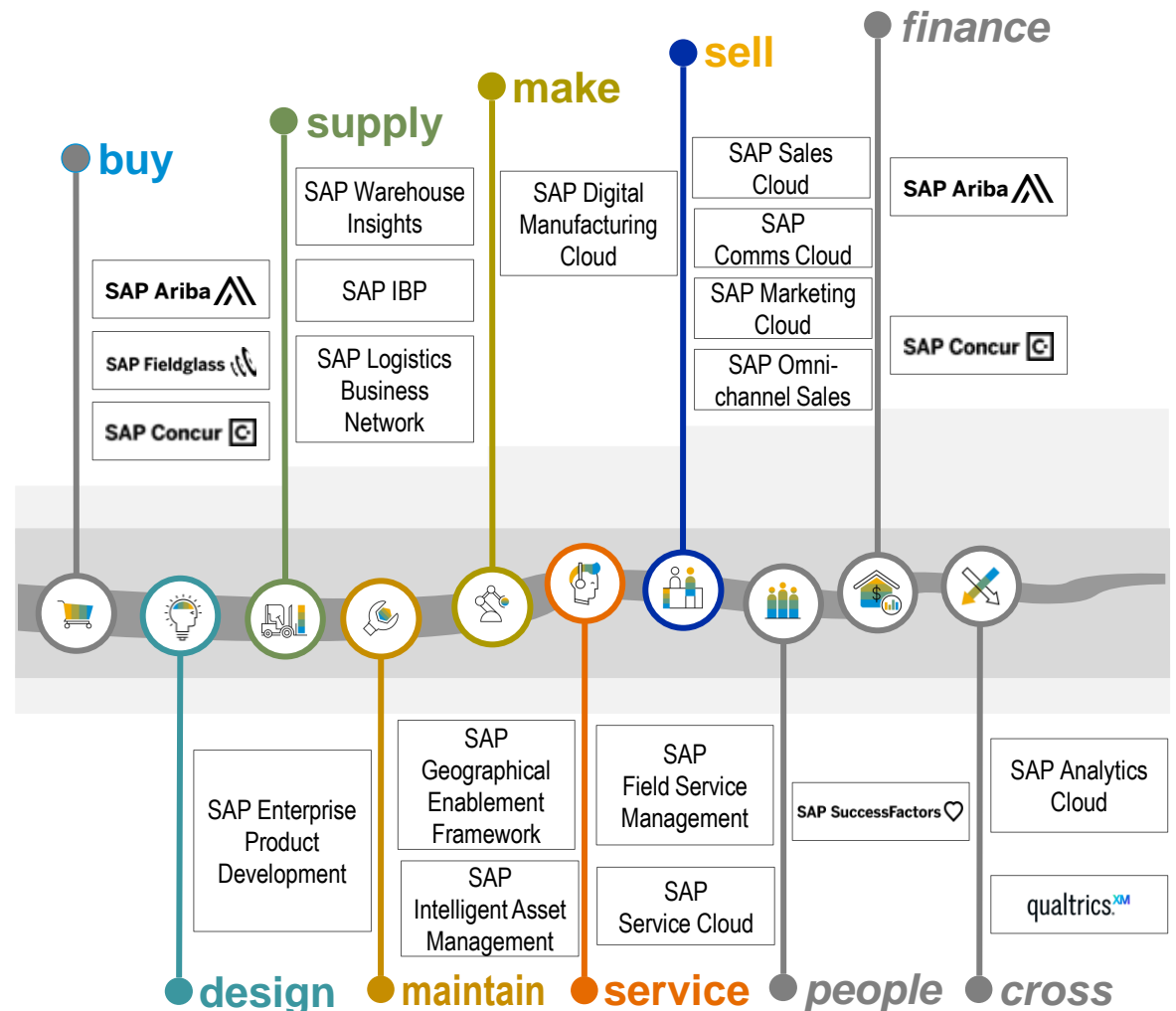
Out-of-the-Box Integration with SAP S/4HANA



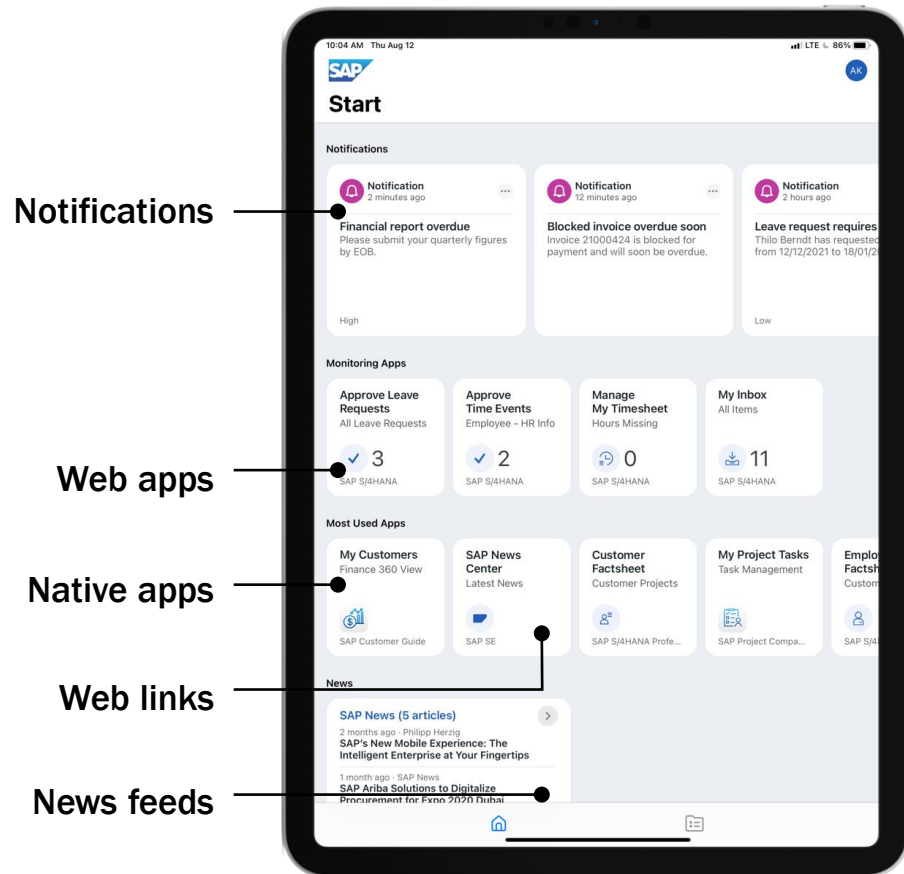
SAP S/4HANA is at the core of SAP's next generation ERP suite

SAP supports customers in seamlessly integrating complementary solutions and business networks by:

- providing SAP Best Practices for the most common integration scenarios
- delivering a coherent User Experience across the entire SAP portfolio via the SAP Fiori Launchpad
- driving business object consistency across the various solutions
- supporting integrated processes with a harmonized pricing model



Out-of-the-Box Integration with SAP S/4HANA



Native Entry Point

- Instant **mobile access** to the Intelligent Enterprise Suite
- Native launchpad to access **native and web apps** mobile on iOS devices

Deep UX Integration

- Spotlight search for **app content**
- Widgets to **monitor** important content
- Native notification to **react instantly**

Tailored Content

- Maximized focus on role-specific topics through **persona-centric** content
- **Personalized** mobile User Experience

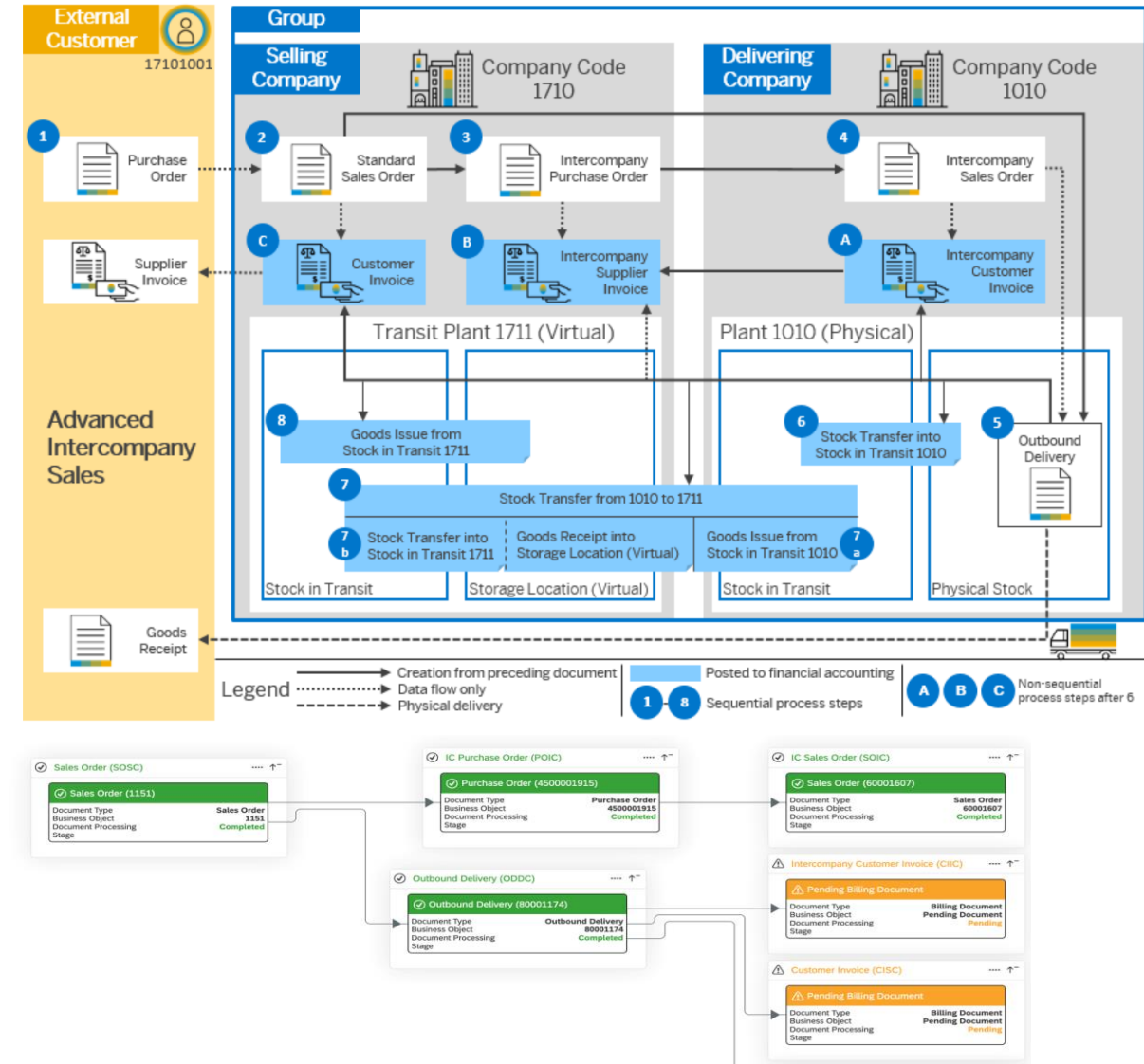


SAP S/4HANA Sales: Advanced Intercompany Sales

2022

advanced intercompany sales

- **Highly automated end to end process** – fully integrated with:
 - Available-to-Promise check (ATP)
 - Material Requirements Planning (MRP)
 - Product Compliance
 - Trade Compliance
 - Transportation Management
 - Support of IFRS 15 compliance for handling revenue recognition and Cost Of Goods Sold (COGS)
 - Product Costing
 - Profitability reporting across legal entities
 - Group Reporting / Consolidation
- **Change** in the customer-facing sales order will **automatically update all follow-up documents**.
- **Purchase Order** in the Selling Company enables landed cost in product costing for the selling company
- **End to end value chain and process monitor**
Ensures process transparency with the ability to monitor document postings and to detect issues



SAP S/4HANA Sourcing and Procurement:

Advanced Intercompany Processing – Value Chain Monitoring App

Monitor Value Chains

979
Sales Order

Process Type: Advanced Intercompany Sales
Processing Stage: Reprocessing

There are 1 message(s) for the business process. For details, open [link](#).

Documents Process Flow

Documents (3)

Document Type

Sales Order

Document Processing Stage: Completed
Document ID: 979
Process Step: Sales Order (SOSC)
Process Step Stage: Completed

Outbound Delivery

Document Processing Stage: Pending
Document ID:
Process Step: Outbound Delivery (ODDC)
Process Step Stage: Pending

Purchase Order

Document Processing Stage: Error
Document ID:
Process Step: IC Purchase Order (POIC)
Process Step Stage: Error

Pending Document
Purchase Order

Document Processing Stage: Error
Process Step: IC Purchase Order (POIC)
Process Step Stage: Error

There are 1 message(s) for the business process. For details, open [link](#).

Affected Sales Order Items Message Log Process Flow

Messages (17)

Type	Text	Date/Time
Error	An exception was raised	13.09.2022, 14:01:25
Warning	Statistical delivery date in the past	13.09.2022, 14:01:25
Warning	Can delivery date be met? (Realistic delivery date: 23.09.2022)	13.09.2022, 14:01:25
Warning	Delivery date is in the past	13.09.2022, 14:01:25
Error	Intercompany Sales requires inforecord for supplier 0010411010 material TG21	13.09.2022, 14:01:25
Error	Please enter net price	13.09.2022, 14:01:25
Error	Purchase order still contains faulty items	13.09.2022, 14:01:25
Error	Error when creating purchase order for sales order 0000000979.	13.09.2022, 14:01:25
Error	Error when synchronizing sales item 0000000979 000010 with purchase order	13.09.2022, 14:01:25
Error	An exception was raised	01.06.2022, 14:52:20
Warning	Can delivery date be met? (Realistic delivery date: 13.06.2022)	01.06.2022, 14:52:20
Warning	Can delivery date be met?	01.06.2022, 14:52:20
Error	Intercompany Sales requires inforecord for supplier 0010411010 material TG21	01.06.2022, 14:52:20
Error	Please enter net price	01.06.2022, 14:52:20
Error	Purchase order still contains faulty items	01.06.2022, 14:52:20
Error	Error when creating purchase order for sales order 0000000979.	01.06.2022, 14:52:20
Error	Error when synchronizing sales item 0000000979 000010 with purchase order	01.06.2022, 14:52:20

Message Details

Intercompany Sales requires inforecord for supplier 0010411010 material TG21

Message no. MMPUR_PO_INTERCOMP107

Diagnosis

The purchase order is created within an intercompany sales process automatically and therefore for all items a purchasing inforecord with a maintained net price is required.

Procedure

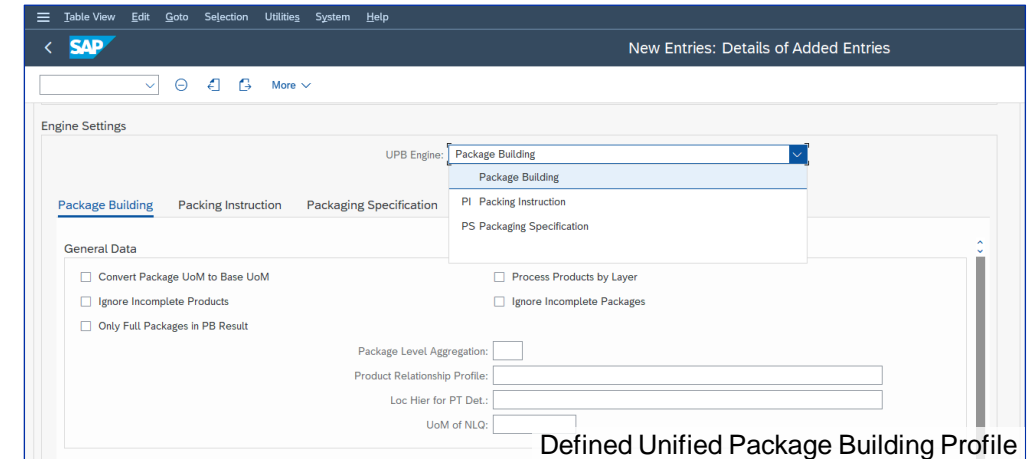
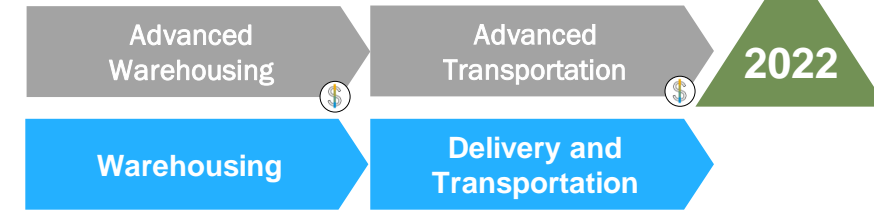
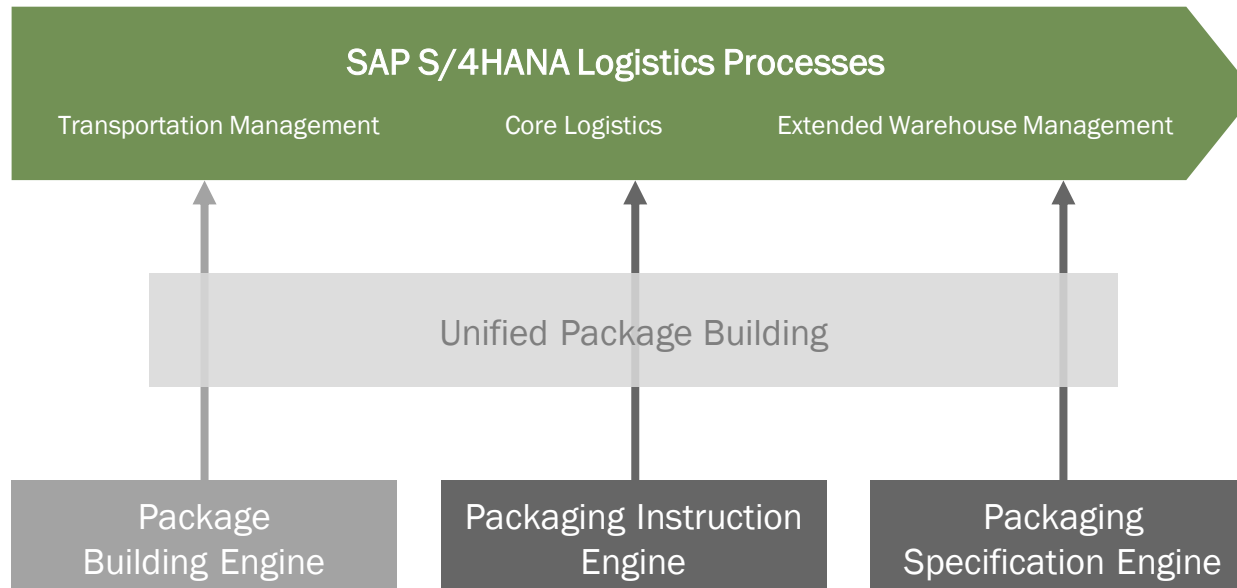
Create a inforecord for supplier 0010411010 and material TG21 and maintain for this inforecord a net price with the same price unit as the order unit you are using in the sales order.

Message log to resolve issue(s)

SAP S/4HANA Warehouse Management

Unified Package Builder

- Build packages according to different available **packaging master data and engines**
- Use existing packaging settings **more flexibly** in a broader range of business processes
- Leverage the **optimization capabilities** of Package Builder Optimizer in additional scenarios
- Create related **business documents** on the fly via Unified Package Builder



Processes consuming UPB in 2022 release

SAP S/4HANA Transportation Management

- Maintenance & re-use in different planning profiles
- More Input Fields for EWM and LO Processes
- Usage of Packing Instruction

SAP S/4HANA Extended Warehouse Management

- RF receiving from supplier
- Auto pack of inbound deliveries for classical pack work center (/SCWM/PACK) as well as for the Fiori App "Change Inbound Delivery"

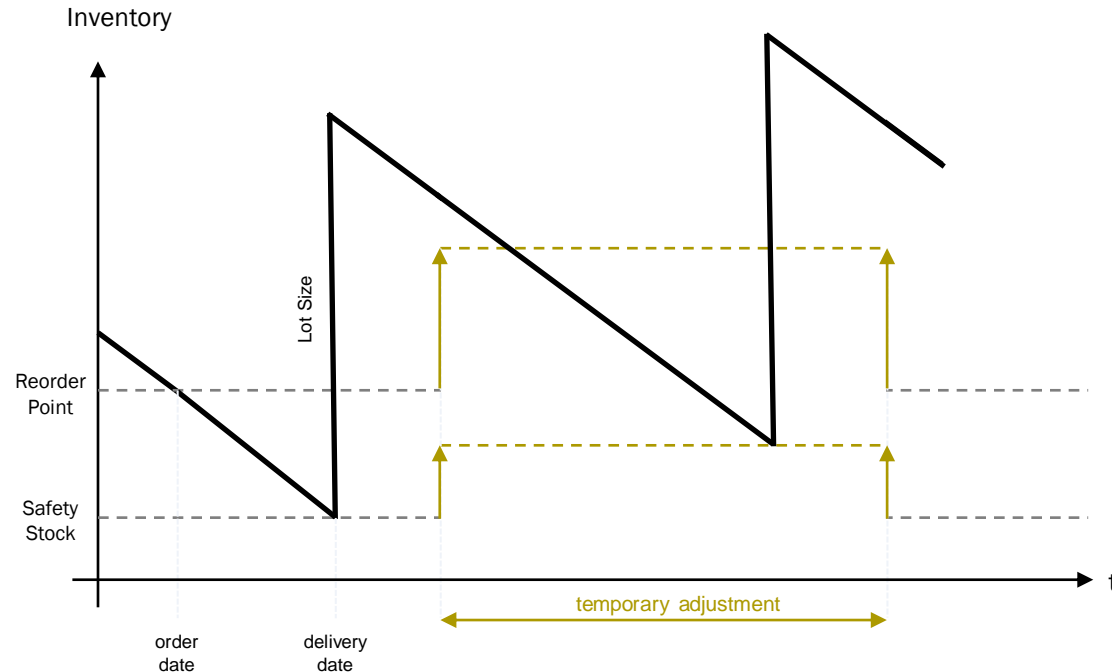
SAP S/4HANA Manufacturing: Time dependent Safety Stock and Reorder Point

2022

time-dependent stock levels
for reorder point and safety stock

Executive Summary

- 1) Dynamic definition for Safety Stock and Reorder Point (Time series for previously static master data)
- 2) Define phases for temporary adjustment of inventory levels (e.g. for campaigns or seasonal trends)
- 3) No ongoing adjustment of master data required (less data maintenance required)



SAP Maintain Time-Dependent Stock Levels

Standard

Material Number: 232358
Material Description: Yarn
MRP Plant: 0001
MRP Area: 0001
MRP Type: PD (MRP)
MRP Safety Stock Method: MB (Time-Dependent Safety Stock)

MRP Safety Stock Method: 2 Items

Go Adapt Filters (1)

Materials (1)

Material Number	Material Description	MRP Plant	MRP Area	MRP Type	MRP Safety Stock Method
232358	Yarn	0001	0001	PD (MRP)	MB (Time-Dependent Safety Stock)

Validity Intervals

Validity Intervals (3)

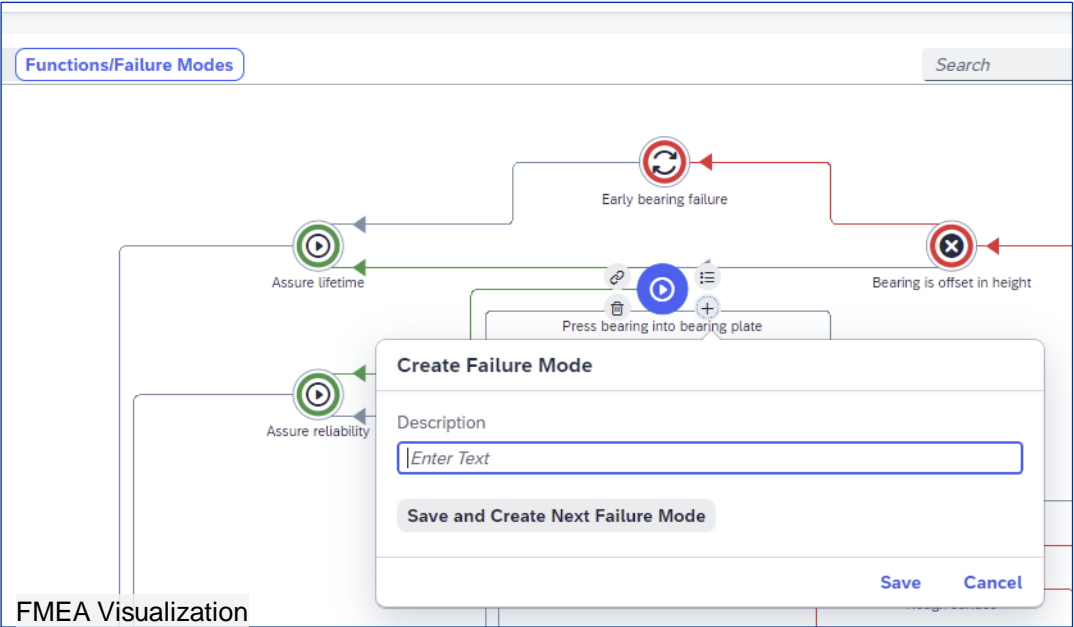
Date From	Date To	Safety Stock	Reorder Point
01.11.2022	30.11.2022	300 EA	600 EA
01.12.2022	28.02.2023	500 EA	800 EA
01.03.2023	31.12.9999	300 EA	600 EA

Time-Dependent Stock Levels

SAP S/4HANA QM: Failure Mode and Effects Analysis (FMEA)

Executive Summary

- 1) Risk Analyses for Quality Management issues
- 2) Define probability, that a specific QM issues occurs
- 3) Narrow down the effects on costs, timeline, safety, trust, etc., of the respective quality issue
- 4) Visualize and mitigate



Failure Mode and Effects Analysis

Description	Configuration Steps	Comments			
Step Name	Status	Mandatory	Redo in P System	ID	Actions
1. Define Valuation Specifications	Open Set Status	Optional	No	105723	Configure v
2. Define Default Valuation Profiles for FMEA Action Types	Open Set Status	Recommended	No	105935	Configure v
3. Define FMEA Types	Open Set Status	Optional	No	105730	Configure v
4. Data Objects: Define Residence Time	Open Set Status	Optional	No	105736	Configure v
5. Define FMEA Authorization Groups	Open Set Status	Optional	No	105724	Configure v
6. Define Risk Matrixes	Open Set Status	Optional	No	105732	Configure v
7. Define Risk Analysis Profiles	Open Set Status	Optional	No	105734	Configure v

SAP Financial Compliance Management




Enterprise Risk and
Compliance

2022



SAP Financial Compliance Management allows to centralize and automate tax checks, remediation and improve the quality of tax data by addressing the issues at the source.

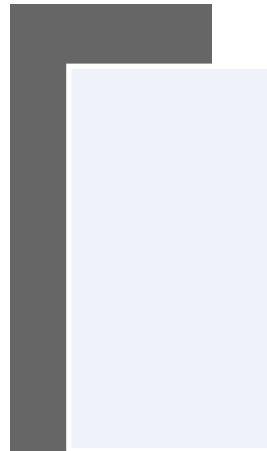
New controls for Tax Management **NEW 2022**

	Supplier Without VAT Registration	Tax Amount Above Threshold	Postings without Tax Codes
 Description	The check identifies all suppliers for whom no VAT ID is recorded.	This check identifies B2B customer invoices with a VAT amount greater than a certain amount (the default is 10,000 in local currency).	This checks identify the list of documents that do not have a tax code entered.
 Why this Control?	This control helps to identify suppliers with missing VAT registration value, and as result postings to this suppliers can be hold required data are maintained and verified.	This controls helps to identify and validate high value transactions and avoid unnecessary manual effort.	This controls helps to identify any business transactions without tax code to ensure reporting is accurate and complete.
 Logic	VAT Registration field is checked, and record is returned if field is empty.	The amount can individually be set (the default that is predefined is 10,000 in LC). Account type: Debit. Time selection field: Posting Date.	The compliance check “Postings without Tax Codes” returns documents that do not have a tax code entered in the MWSKZ field.

SAP S/4HANA Human Resources: Innovation and Simplification

SAP ERP HCM and
SAP HCM in SAP S/4HANA
Compatibility Package

SAP Human Capital Mgmt.
for SAP S/4HANA



1 Conversion / Upgrade to
SAP S/4HANA 2022

2 Activation of
Business Function

+

-

Innovation
see SAP Roadmap [Explorer](#)

Feature Scope Description

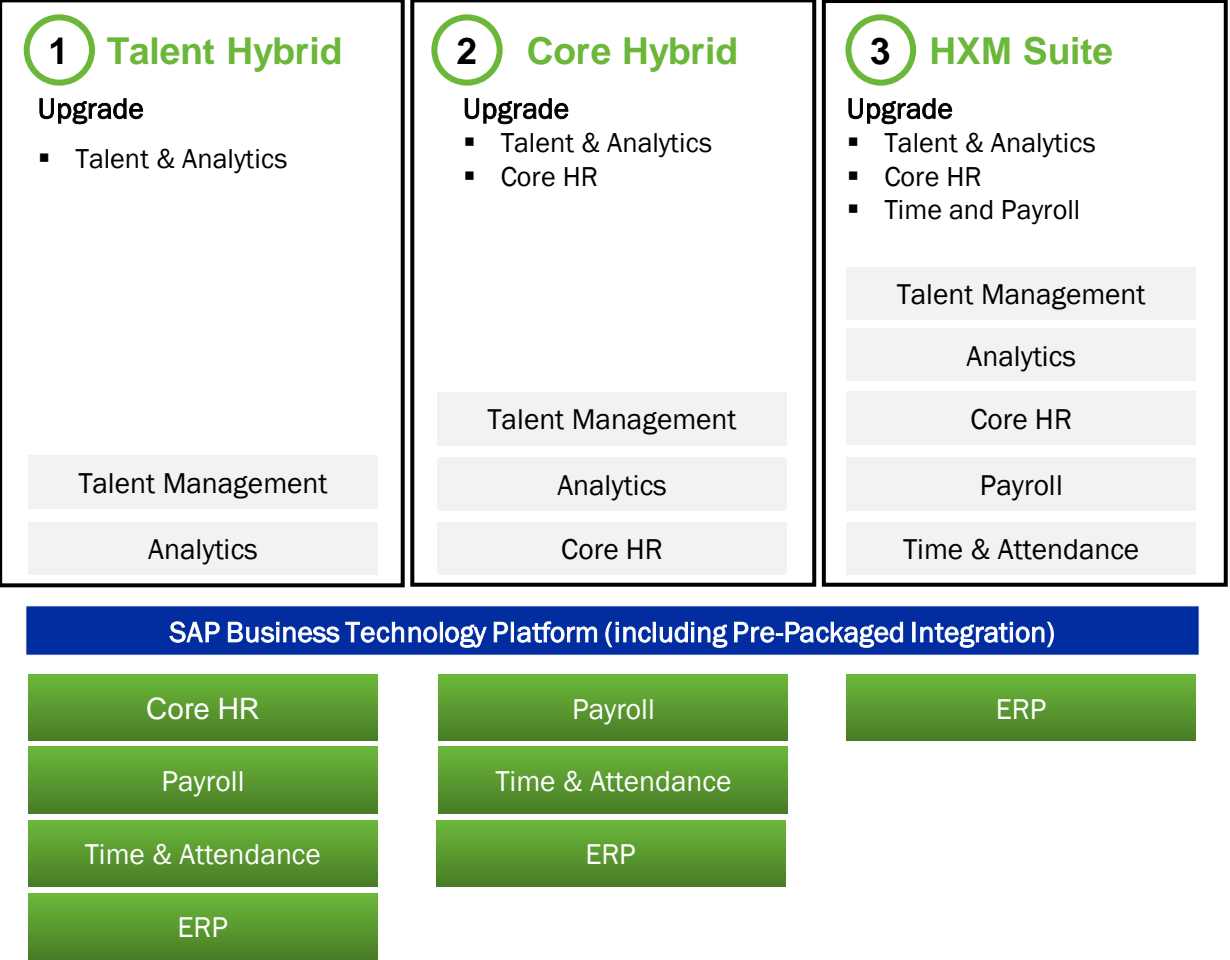
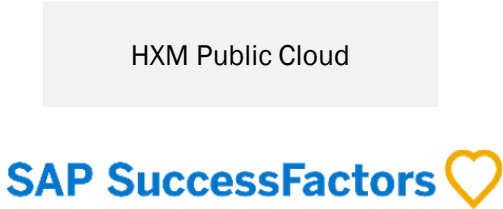
Simplifications
see SAP Note [3091160](#)

Important SAP notes:

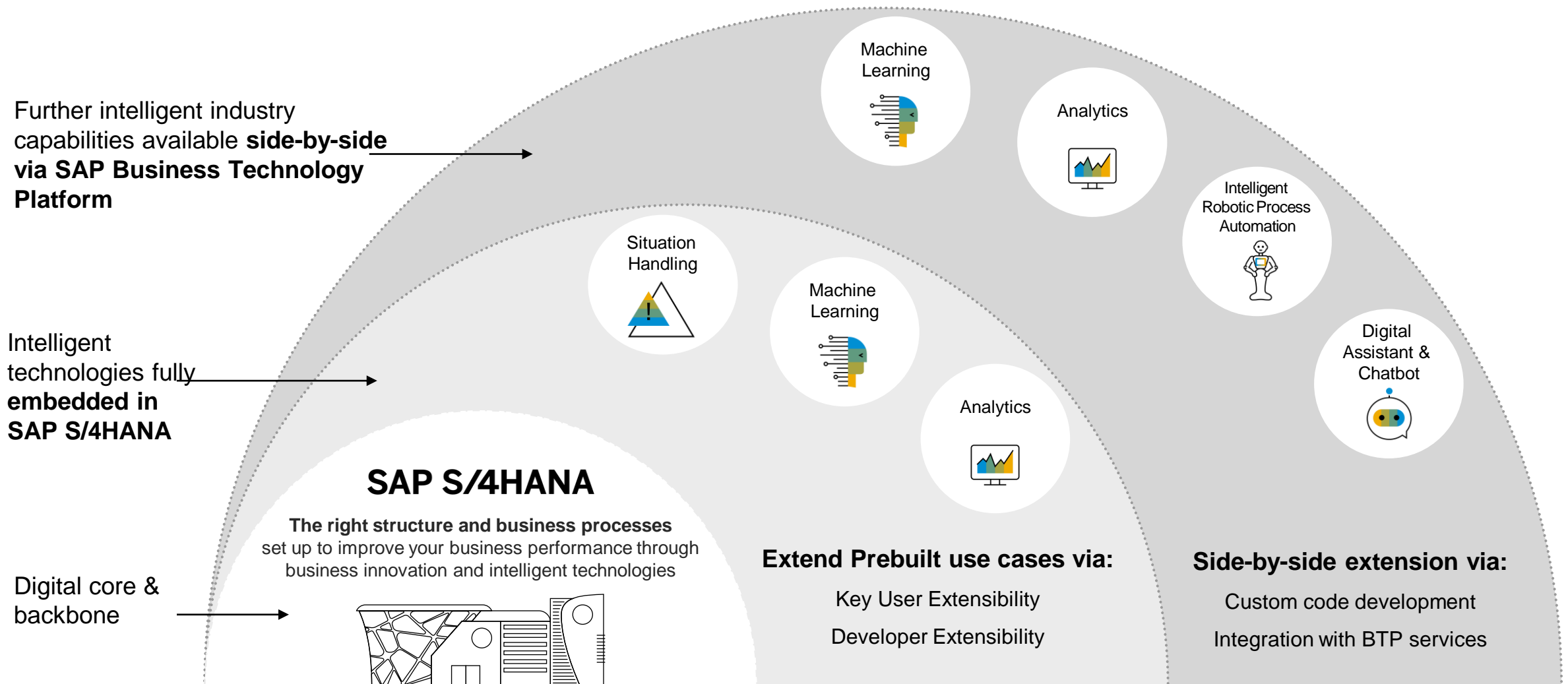
- SAP Note [2273108](#)
- SAP Note [2269324](#)
- SAP Note [3091160](#)
- SAP Blog [SAP HCM for S4](#)

SAP S/4HANA Human Resources: Human Experience Management transformation options

- Move HCM to Public Cloud via 3 deployment options



SAP S/4HANA and SAP Business Technology Platform (SAP BTP)




Responsibility Management in SAP S/4HANA

A functionality which helps determine the **responsible contacts within the organization** for various contexts in order to address tasks and activities, along the working structure and, dimensions of the respective lines of business.

Define responsibilities in terms of **teams consisting of team members with assigned functions** and refer to these structures in frameworks like **workflows and situation handling**.

The image displays three SAP S/4HANA screenshots illustrating Responsibility Management:

- Manage Teams and Responsibilities:** Shows a list of teams (e.g., OPERATIONAL PROCUREMENT, OFFICE SUPPLIES, IT EQUIPMENT, STRATEGIC PROCUREMENT, FREE TEXT ORDERS) with columns for Name, Description, Status, and Changed By. A circular callout highlights the "Replace Team Member" button and the "Changed By" field.
- Manage Team Hierarchies:** Shows a hierarchical view of teams (e.g., OPERATIONAL PROCUREMENT, OFFICE SUPPLIES, IT EQUIPMENT, STRATEGIC PROCUREMENT, FREE TEXT ORDERS) with columns for Name, Description, and Status. A circular callout highlights the "Manage Sub Teams" button.
- Team Member Authorization Status:** Shows a table of team members (e.g., Business Partner, Full Name, User ID, Password, Status) with columns for Name, Description, Status, and Team. A circular callout highlights the "Team Member Authorization Status" button.

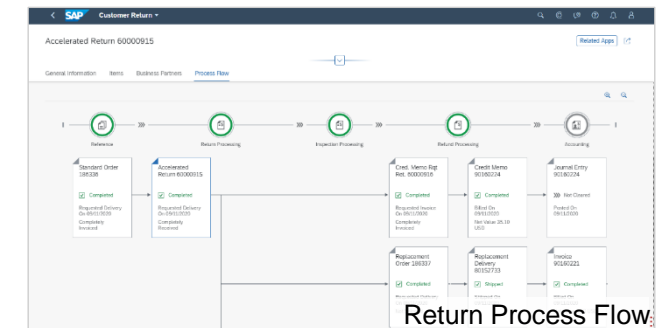
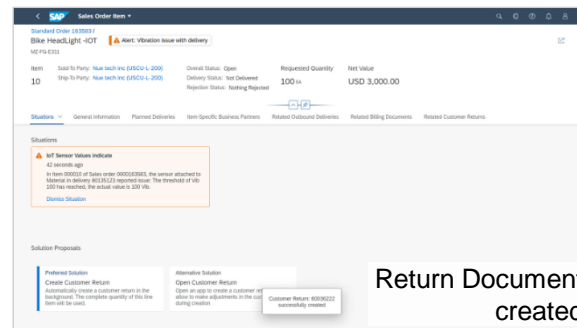
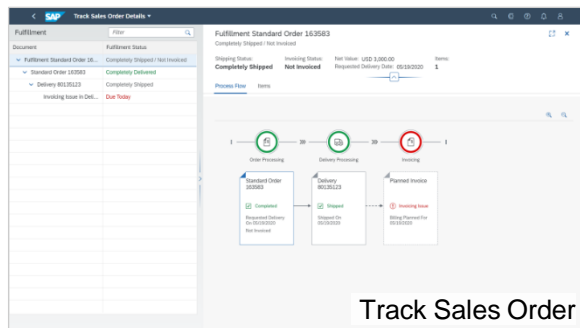
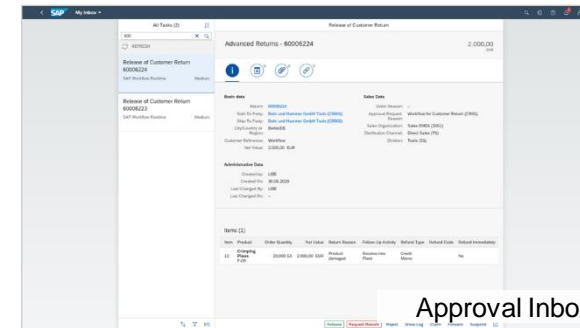
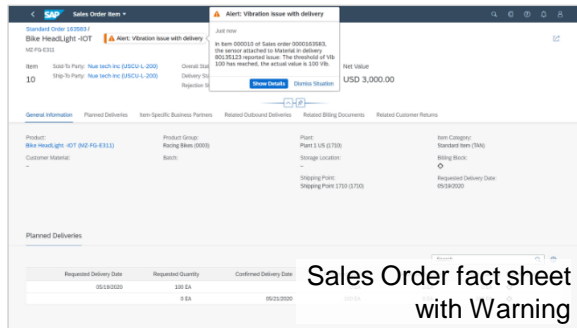
 **Agility** through flexible adaption of responsibilities and hierarchies allowing to alignment with business processes.

 **Centralized monitoring** of responsibilities to directly react to organizational changes without disrupting processes.

 **Reduced implementation efforts** and more flexibility with intuitive user interface allowing key users to do edits.

Responsibility Management in Business Processes

Ship the delivery ----> Receive abnormal situation warning ----> Trigger customer return process ----> Approve return request ----> Compensate customer (credit memo/repl. material)



Responsibility Management

- Flexibly maintains responsibilities for team members
- Integrates with workflow and situation handling
- Supports complex scenarios (hierarchies) to determine the responsible recipients

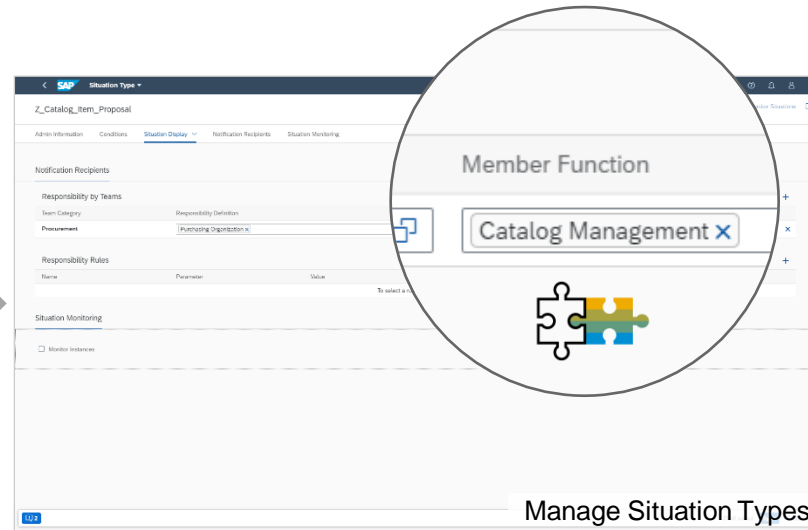
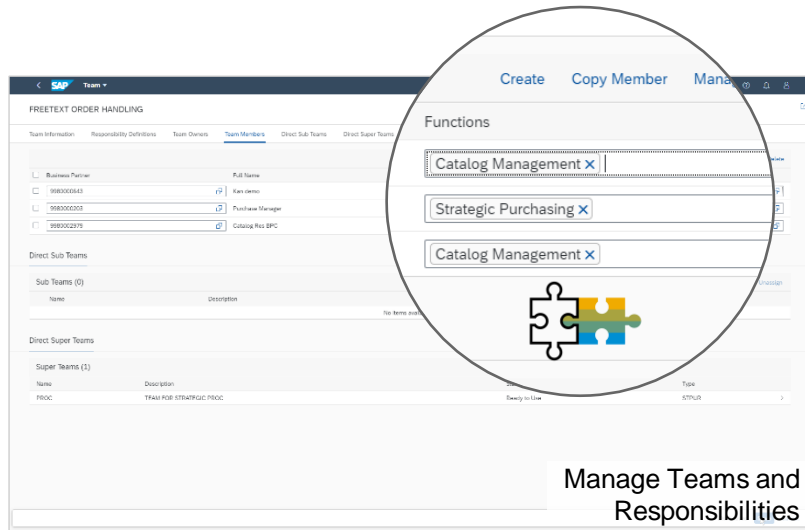
Situation Handling

- Brings urgent issues to the attention of business users, who can react to notifications immediately received
- Optimize business processes by enabling automation and machine learning

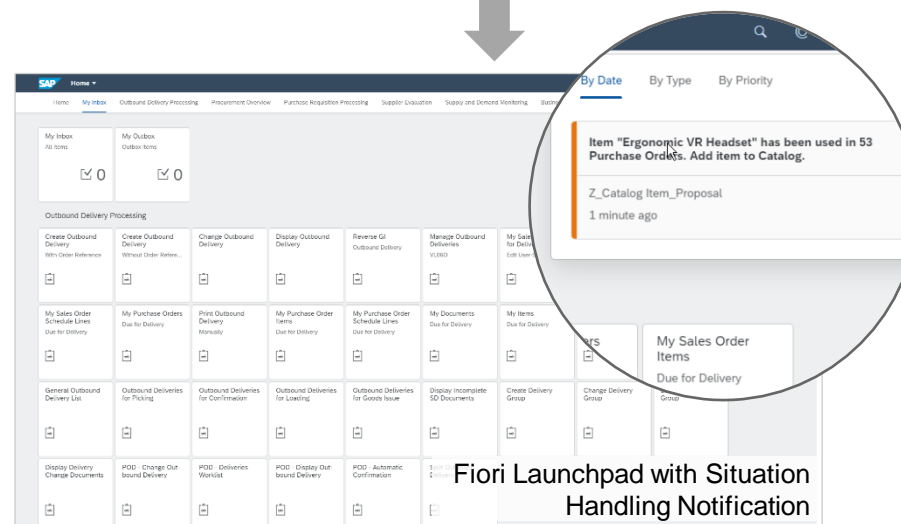
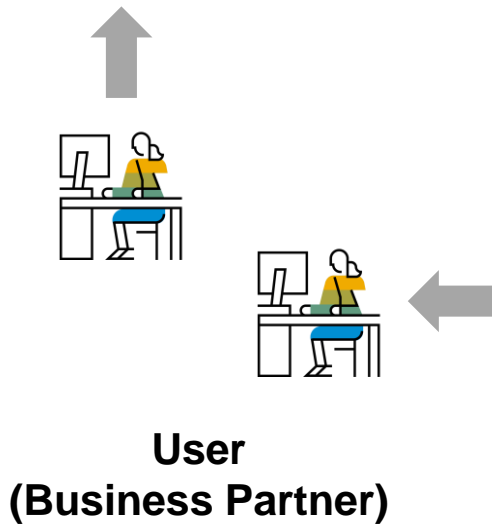
Business Workflow

- Synchronize and proactively deliver work in the right sequence at the right time to the right people
- Business departments can model, configure and administrate the workflows
- The difference to Suite Workflow [blog](#)

Responsibility Management for Situation Handling



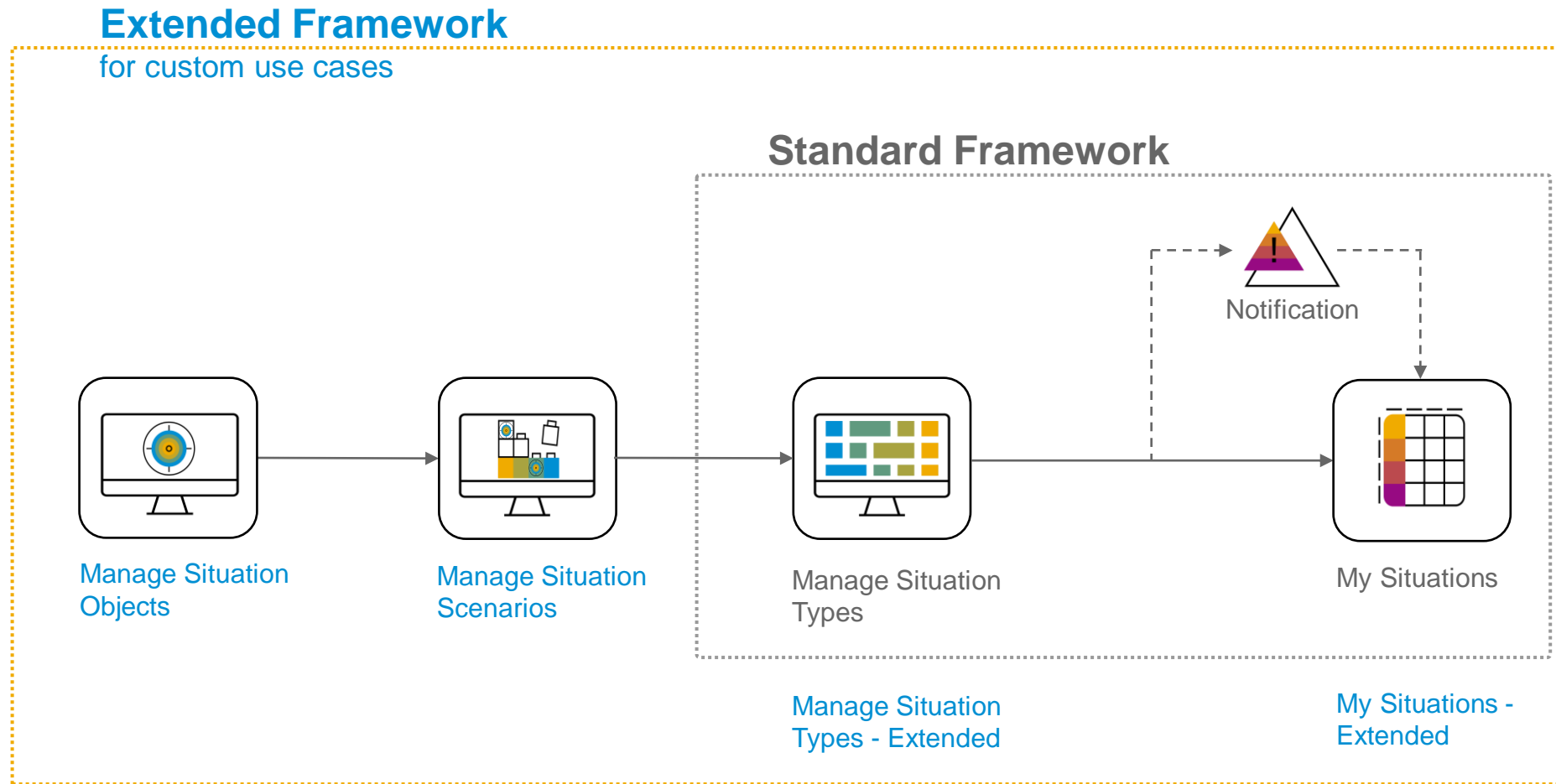
- Add users (Business Partners) to logical teams serving dedicated functions
- Define the recipients of Situation Handling Notifications via defined teams and functions



- Flexible management of teams, hierarchies, and responsibilities
- Monitoring and changes to team structure in one central place
- Decoupling of business partners from ultimate function for more resilient business processes

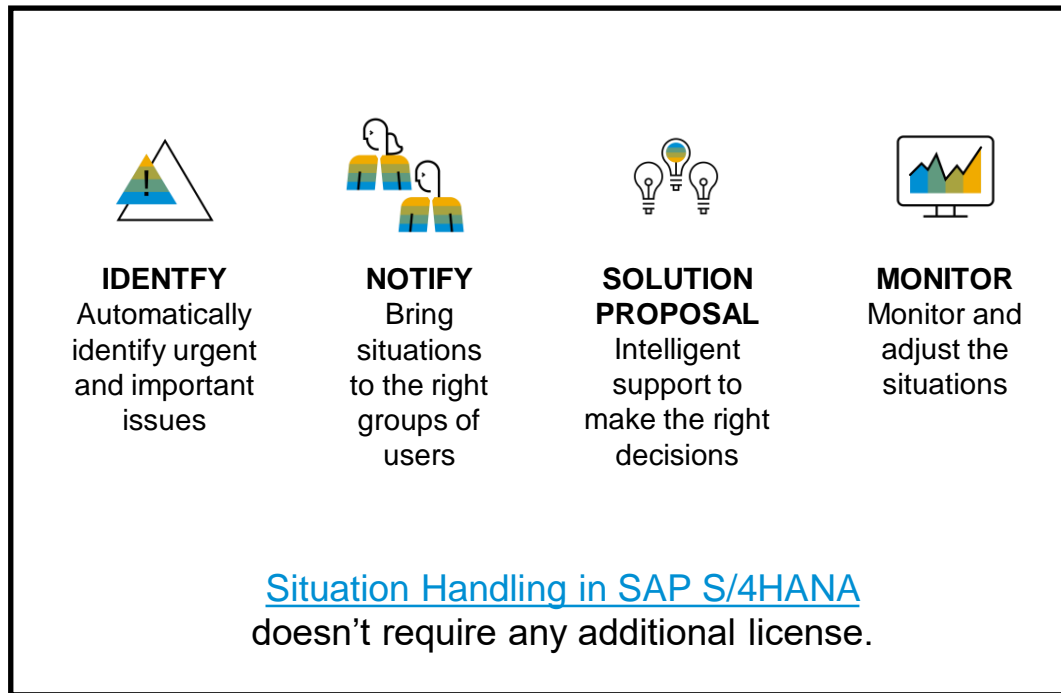
Situation Handling – Configuration and End User Apps

Standard and Extended Framework

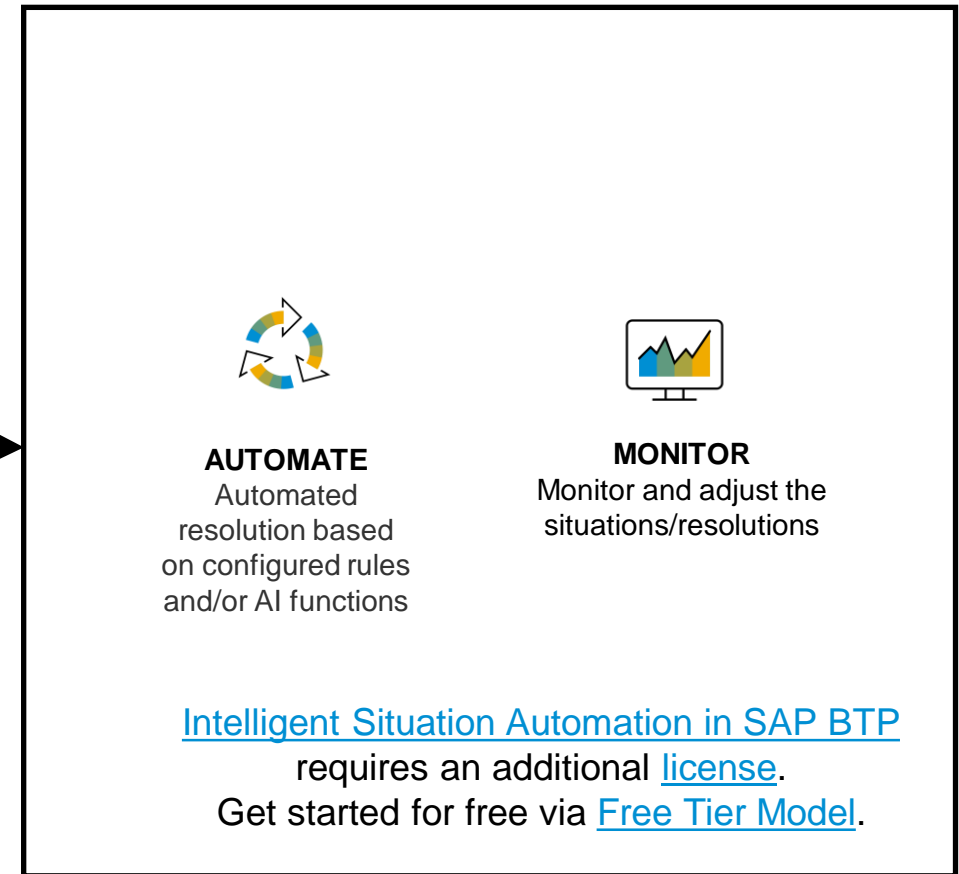


Situation Handling & Situation Handling Automation

Situation Handling



Situation Handling Automation



SAP governance, risk, and compliance (GRC) solutions

How SAP Helps Customers Address GRC Requirements

Reimagine Compliance

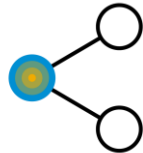


**Governance, risk, compliance,
and security solutions**

Combined Assurance

SAP Process Control

Use assessments and surveys for ownership, status, and data protection impacts. Manage and monitor policies and controls.



SAP Risk Management

Automate risk strategy and planning, risk identification, risk analysis, and risk monitoring. .



SAP Access Control

Control or block user access to sensitive data and business processes. Support compliant user provisioning.



SAP Audit Management

Streamline internal auditing with mobile capabilities to simplify activities such as documentation of evidence, organization of electronic working papers, and creation of audit reports.



¹Retention, blocking and deletion of data is free of charge. All additional functionalities in ILM need an additional license

SAP governance, risk, and compliance solutions: GRC – SOX Requirements

Sharing vision, information, and responsibility across the enterprise

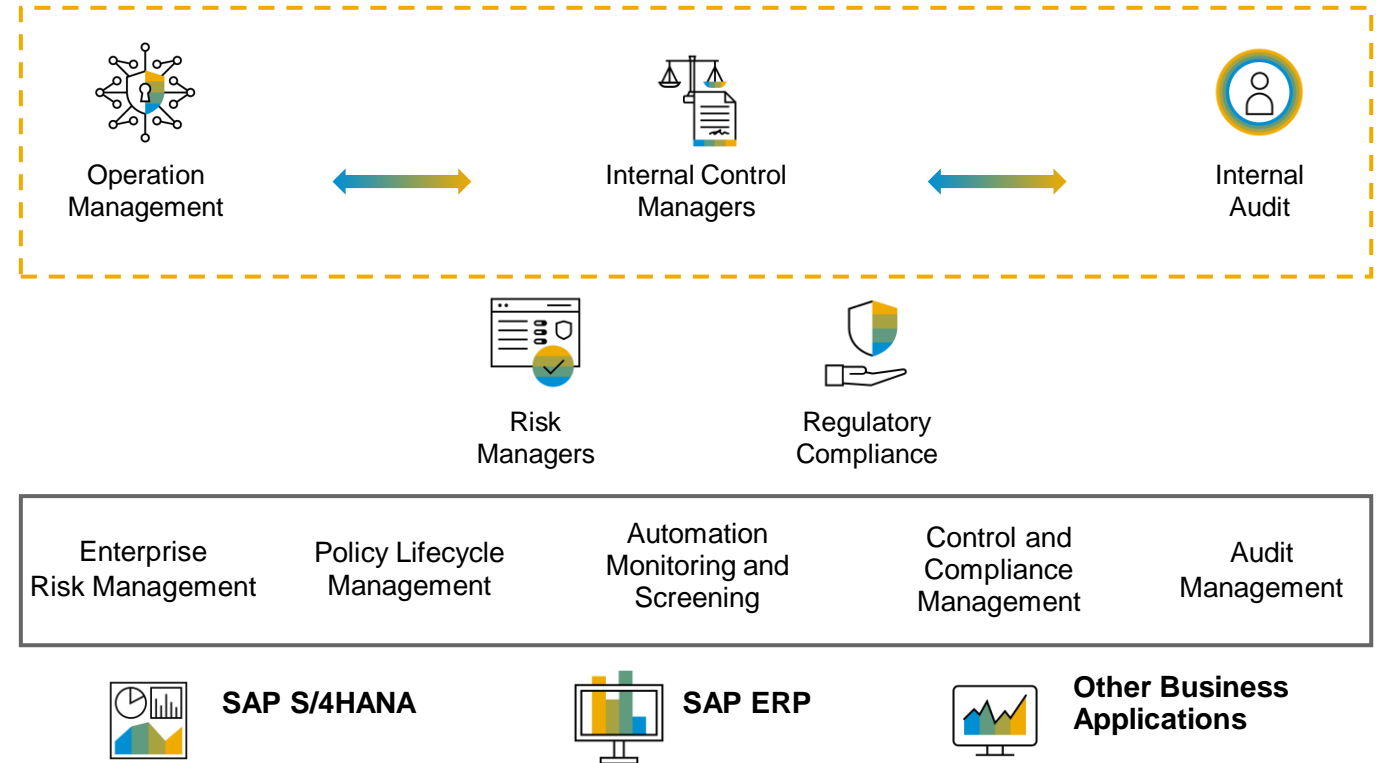
SAP Risk Management

- Driven by business and **focused on performance**
- **Shared view of risk** to enable real-time decision support

SAP Process Control

(target: large enterprises with complex SOX requirements)

- **Risk-driven implementation** of policies and controls
- Assigned roles and **accountability for adequate oversight** without redundancy and gaps
- **Automation and intelligent technologies to streamline** and continuously improve processes

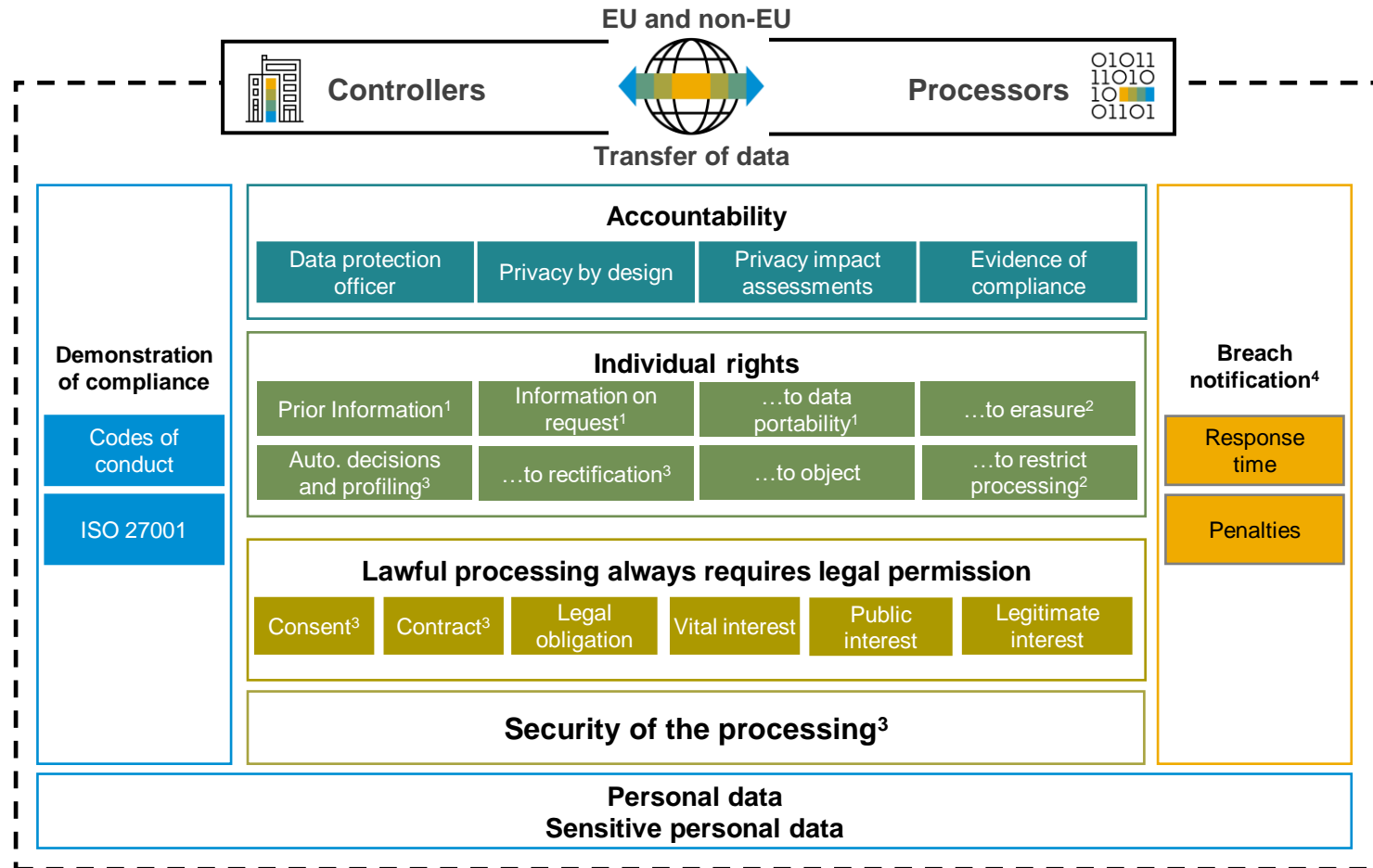


A sustainable, **self-correcting framework** for running business **focused on performance and key risks**.

SAP Financial Compliance Management (target: SME with basic SOX requirements)

- Improve compliance process efficiency
- Early detection & automation of controls
- Assurance over strategic investments and liability management

Build on Data Protection Support in SAP S/4HANA



The General Data Protection Regulation (EU Regulation 2016/679), effective May 25, 2018, gives individuals control and protection of their personal data. Data controllers, who determine the purpose and means of processing personal data, and processors, who process for controllers, are affected: SAP's **integrated** and **industry-leading** solutions are highly relevant for meeting **end-to-end GDPR** requirements.



More information: [SAP Trust Center](#)

¹ Featured by the **Information Retrieval Framework**, no additional license.

² Retention, Restriction, and Erasure of processing data featured by the **Information Lifecycle Management**, no additional license. All other functionalities in ILM are requiring an extra license

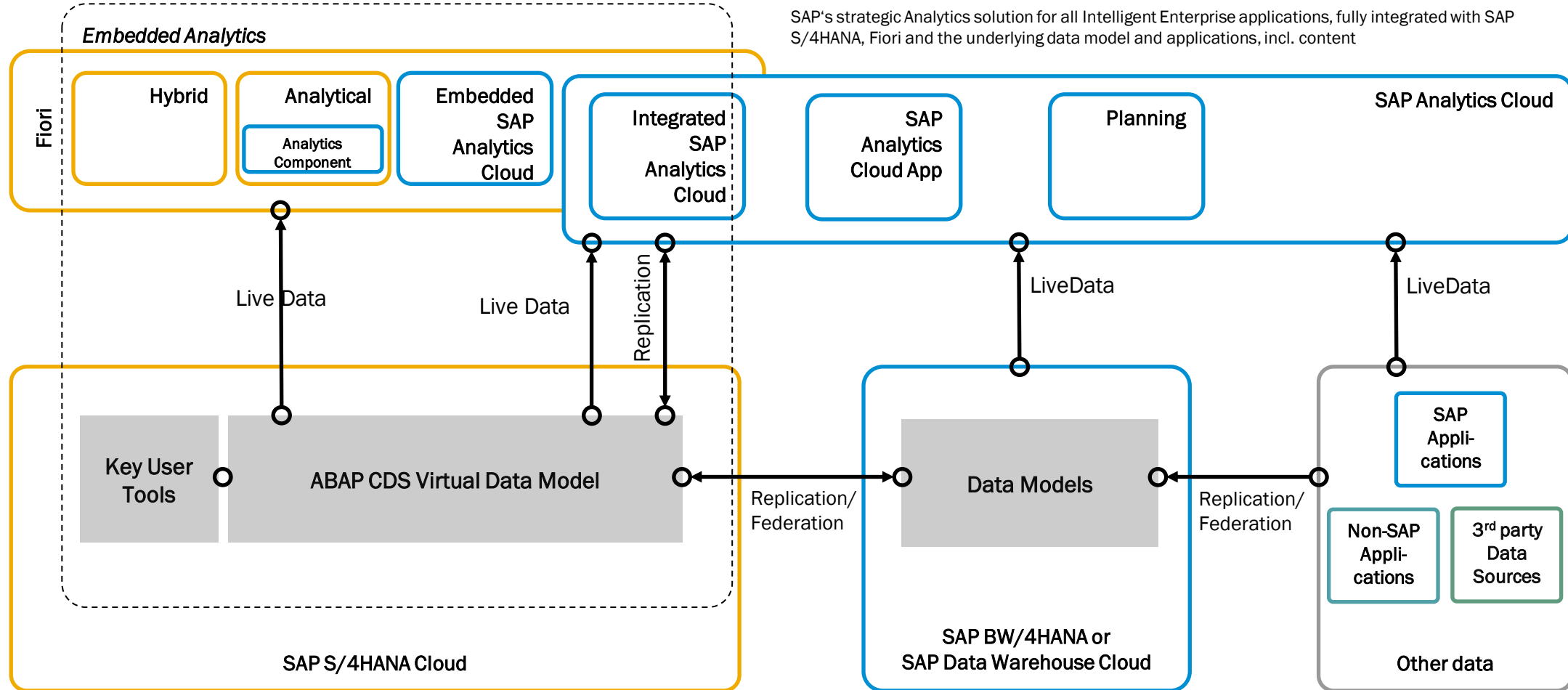
³ Embedded in SAP S/4HANA.

⁴ Breach notification SAP S/4HANA Read access login, no additional license.

Strategy and Architecture of Analytics in the Context of SAP S/4HANA Cloud

Embedded Analytics

SAP Analytics Cloud



SAP's strategic Analytics solution for all Intelligent Enterprise applications, fully integrated with SAP S/4HANA, Fiori and the underlying data model and applications, incl. content

Recommendation:

"To assure the optimization of ERP processes, the close alignment and integration of transactional and analytical components is essential.

Therefore, the usage of embedded analytics should be maximized wherever possible."

Public

SAP's strategic data warehousing solution Data Warehouse Cloud fits perfectly with either SAP S/4HANA Cloud, SAP Analytics cloud and other applications.

SAP BW/4HANA is supported and structural elements can be leveraged using the BW Bridge Functionality in SAP Data Warehouse Cloud.

SAP S/4HANA Embedded Analytics

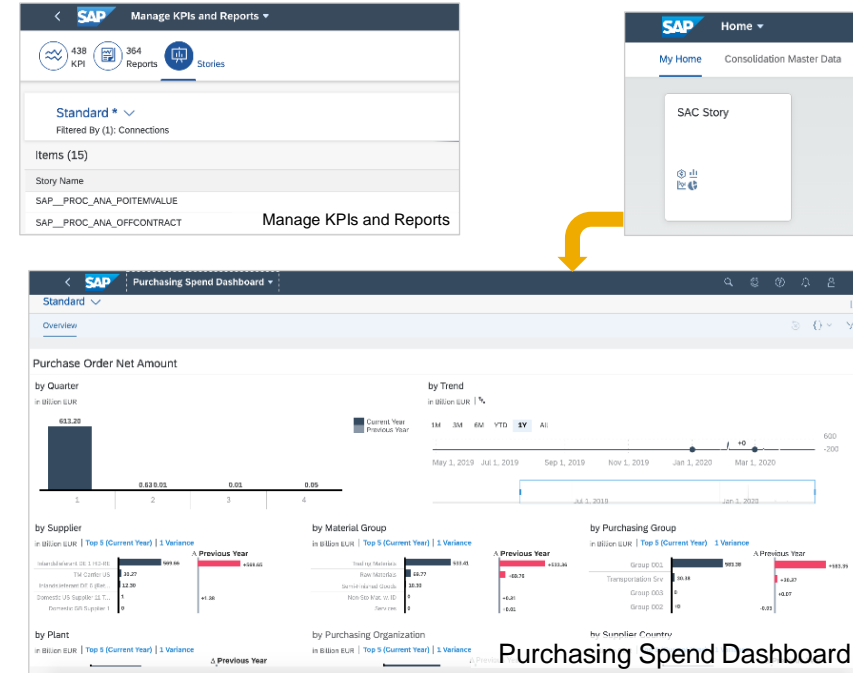
Embedded Analytics

SAP Analytics Cloud



SAP Analytics Cloud Stories are now fully embedded in SAP S/4HANA

- Provide embedded insights in the solution, optimally support business users in defined business processes with decision support and information at the users' fingertips.
- Integrate seamlessly into the enterprise intelligence offerings such as SAP Analytics Cloud and SAP BW/4HANA
- Provide real-time access to solution data, as well as replication of data and blending with multiple other sources for end2end enterprise intelligence - direct access to SAP S/4HANA data based on live connectivity
- Integrated into SAP Fiori Launchpad, integrated in SAP S/4HANA role and screen variant management
- SAP Analytics Cloud content can be found in the Best Practices Package
[“SAP Best Practices for analytics with SAP S/4HANA”](#)
 (for SAP S/4HANA Cloud)
- Intent-based navigation
- SAP Fiori variant management



Scope items for SAP S/4HANA Cloud, private edition

*SAP S/4HANA Cloud Treasury Management Content with SAP Analytics Cloud	49P_S4CLD2208_BPD_EN_XX.docx
*SAP S/4HANA Cloud Receivable management content with SAP Analytics Cloud	4A6_S4CLD2208_BPD_EN_XX.docx
*SAP S/4HANA Cloud Procurement content with SAP Analytics Cloud	29D_S4CLD2208_BPD_EN_XX.docx
*SAP S/4HANA Cloud Sales content with SAP Analytics Cloud	3N0_S4CLD2208_BPD_EN_XX.docx

* in this table means, the SAP Analytics Cloud content inside the Scope item also support SAP S/4HANA Cloud, private edition, in it's latest release. There may be minor manual effort before consuming the SAP Analytics Cloud content, such as changing predefined prompt value, etc.

Intelligent Technologies: Concept

Combine intelligence technologies for end-to-end automation

Intelligent Technologies
(embedded and side-by-side)



Interact

Digital Assistants

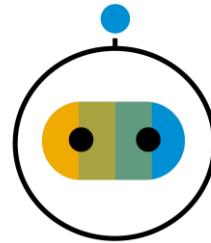
Chatbots to collaborate and interact with SAP S/4HANA (e.g., based on SAP Conversational AI)



Act

Process Automation

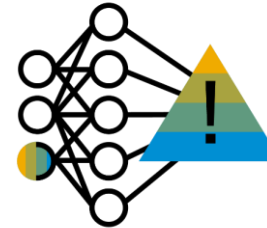
Multiple bot workflows for action (attended + unattended) with SAP Process Automation, based on SAP intelligent RPA and SAP Workflow Management



Anticipate

Situation Handling

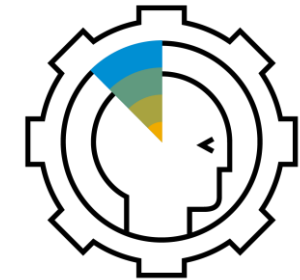
Detect exceptions, notify, and provide insight-to-action options



Optimize

Machine Learning

Self-learning bots and applications with dynamic adaptability



Connect

Internet of Things (IoT)

Collect data to give more transparency in business processes



Business Process Intelligence



SAP BTP

Intelligent Technologies: Delta Scope Summary

Intelligent Technologies
(embedded and side-by-side)



2022

Act



Process Automation

Multiple **bot workflows for action** (attended + unattended) with SAP Process Automation, based on SAP intelligent RPA and SAP Workflow Management

Manufacturing/ Supply Chain

- Production Order Operation Information ([49T](#))
- Inbound Delivery Creation from Delivery Notes ([40K](#))
- Post Good Movement ([4FP](#))
- Create Product Master Data with Reference ([4N1](#))
- Outbound Delivery – Post Goods Issue for Non-Warehouse Management ([4HV](#))
- Intelligent Production Order Conversation ([4HR](#))

Procurement:

- Create Purchase Requisitions from Excel ([48M](#))

Sales:

- Automatic Creation of Sales Orders from Excel ([4G5](#))
- Automatic Return Creation from Excel ([4HT](#))

Finance (Logistics):

- Automated Upload of Bank Statement Files ([4X2](#))
- Manage Payment Advice ([48Q](#))
- Automated Upload of Manual Entries via API ([4CA](#))

Anticipate



Situation Handling

Detect exceptions, notify, and provide insight-to-action options

Financial Operations:

- Advanced Cash Operations ([J78](#))
- Advanced Credit Management ([1QM](#))

Treasury Management:

- Debt and Investment Management
- Foreign Currency Risk Management
- Interest Rate Derivatives Management
- Bank Guarantee Management
- Money Market Mutual Fund Management
- Bond Management
- Letter of Credit Management
- Stock Management
- Shareholding Management

Procurement:

- Direct Material Sourcing ([4RD](#))
- Purchase Contract ([BMD](#))

Manufacturing:

Just-In-Time Supply to Customer ([2EM](#))

Sales:

- Create Sales Orders from Unstructured Data ([4X9](#))
- Sell from Stock ([BD9](#))

Interact



Digital Assistants

Chatbots to collaborate and interact with SAP S/4HANA (e.g. based on SAP Conversational AI)

Optimize



Data Intelligence (incl. ML)

Self-learning bots and applications with dynamic adaptability

Public Sector:

- *Clustering of Late Payment Reasons (as part of Behavioral Insights)*

Connect



Internet of Things (IoT)*

Collect data to give more transparency in business processes

*SAP IoT is scheduled to be retired. It will be available until the end of the current subscription term, but will not be available for new or renewal opportunities.

SAP S/4HANA Cloud, ABAP environment

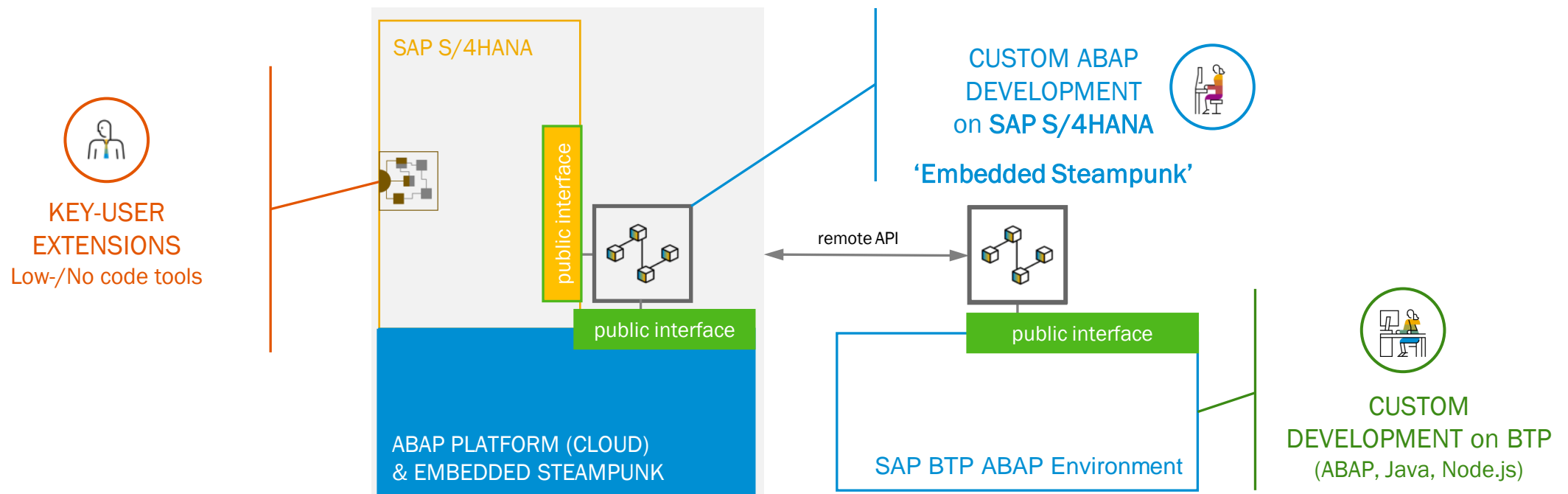
ONE extensibility model for SAP S/4HANA cloud and on-premise

2022

advanced enhancement concept
with embedded Steampunk

On-stack extensibility

Side-by-side extensibility



The upgrade-stable SAP S/4HANA Cloud extensibility is now available for ALL SAP S/4HANA customers

- Exploiting the shared code line between SAP S/4HANA Cloud and SAP S/4HANA
- Making it the standard way to build modern ABAP-based extensions on SAP BTP, SAP S/4HANA Cloud, and SAP S/4HANA (featuring public APIs from SAP, ABAP RESTful application programming model, ABAP development tools in Eclipse)

SAP S/4HANA product variants

The right solution for each customer journey



SAP S/4HANA Cloud, public edition



SAP S/4HANA Cloud, private edition



SAP S/4HANA

functional scope

SAP Product

SAP S/4HANA Cloud

SAP S/4HANA

Release Cycles

Twice a year

annually, plus quarterly Feature/Support Packs *

Minimum Upgrade Frequency

Twice a year

Every second year recommended

UX

SAP Fiori

SAP Fiori and SAP GUI

Deployment Types

new implementation

new Implementation, System Conversion, Selective Data Transition

SAP Best Practices

yes

optional (for New Implementation)

Configuration Options

Self-Service and Expert Configuration

Implementation Guide (IMG)

Custom Code

no

optional

Modification of SAP code

no

optional

3rd Party Add-ons

certified Public Cloud add-ons allowed

allowed unless operating system access required

allowed

Infrastructure

SAP, Alibaba, AWS, . ect. (SAP decision)

SAP, AWS, Azure, GCP, (customer preference)

customer preferred infrastructure

Upgrades

included and mandatory

customer owned, installation on request

not included

Compatibility Scope

n/a

mostly allowed – see [note 2269324](#)

allowed

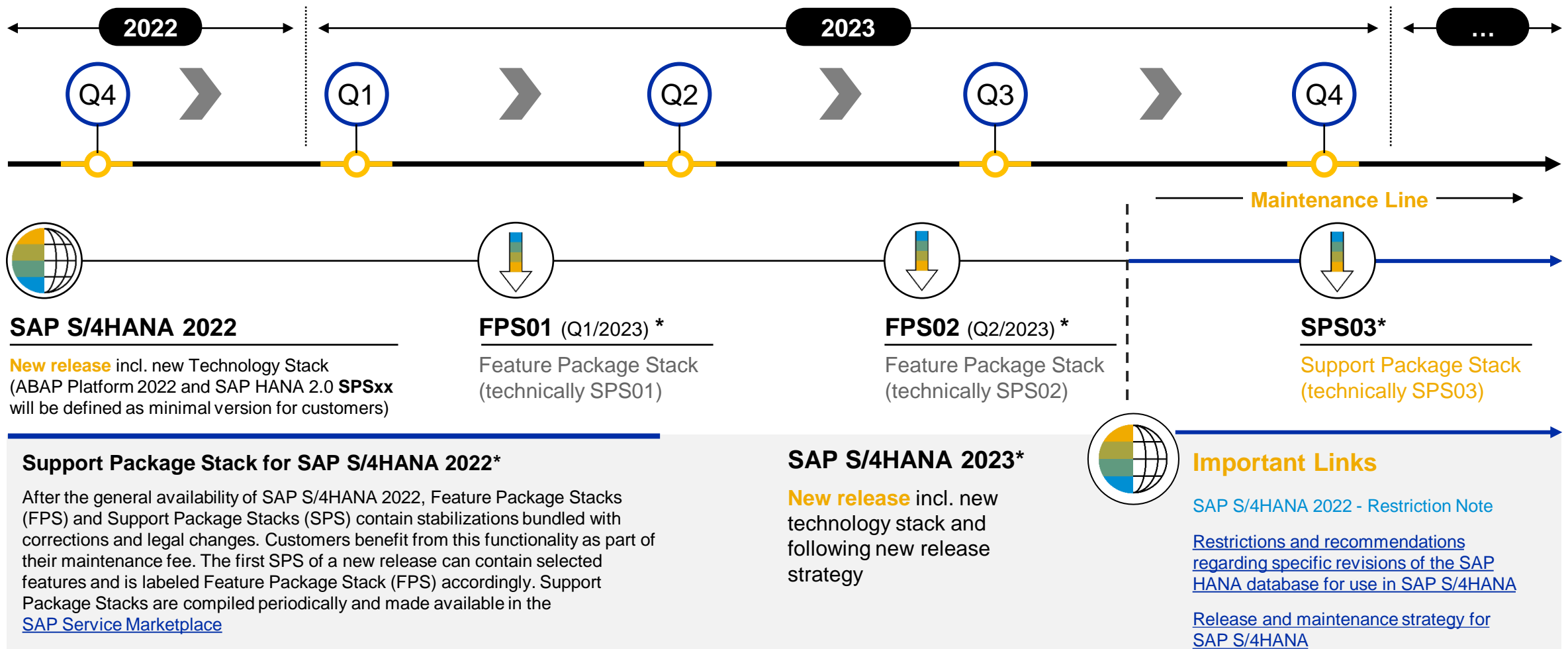
Licensing

subscription

perpetual

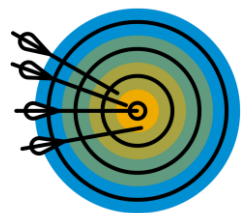
business engagement

SAP S/4HANA: Release strategy for 2022 / 2023 and definition of deliveries



* This is the current state of planning and may be changed by SAP at any time without notice.

SAP S/4HANA Has Reached Its Next Stage

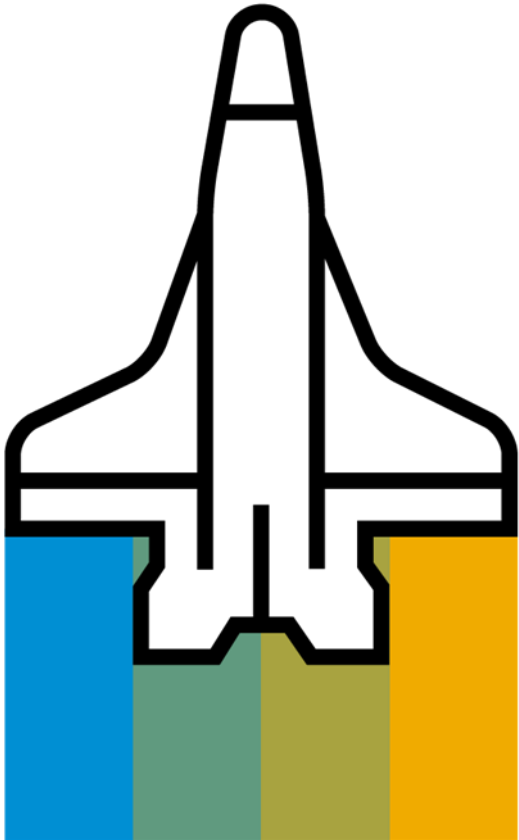
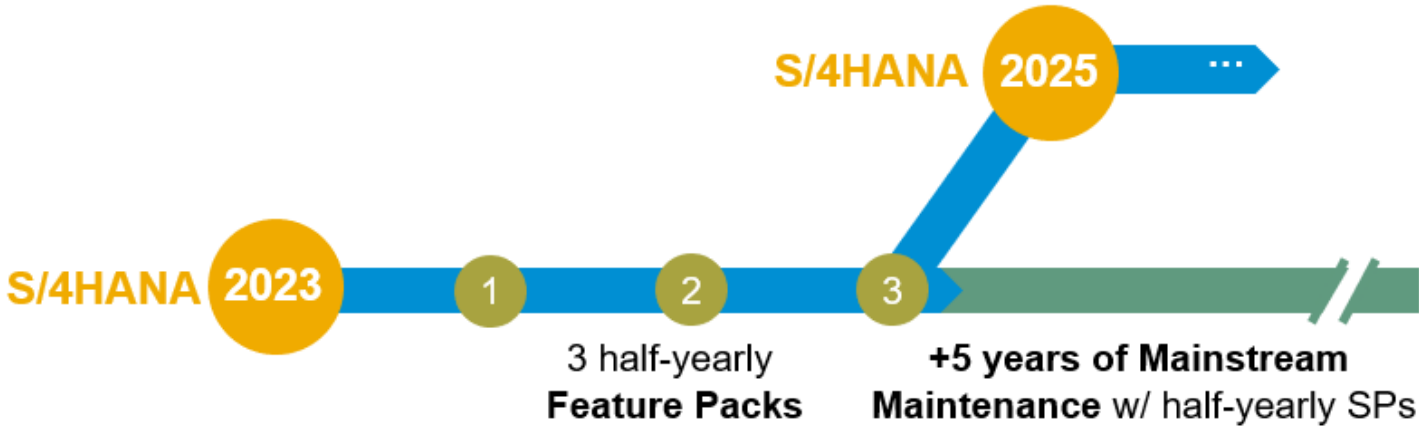


As of October 12th, **eight SAP S/4HANA** releases have been delivered

Next level of product maturity: **SAP S/4HANA 2023**

Delivering completeness on Compatibility Scope alternatives and concluding major renovations.

Taking the next evolutionary step towards a release strategy, which better supports our customer base.

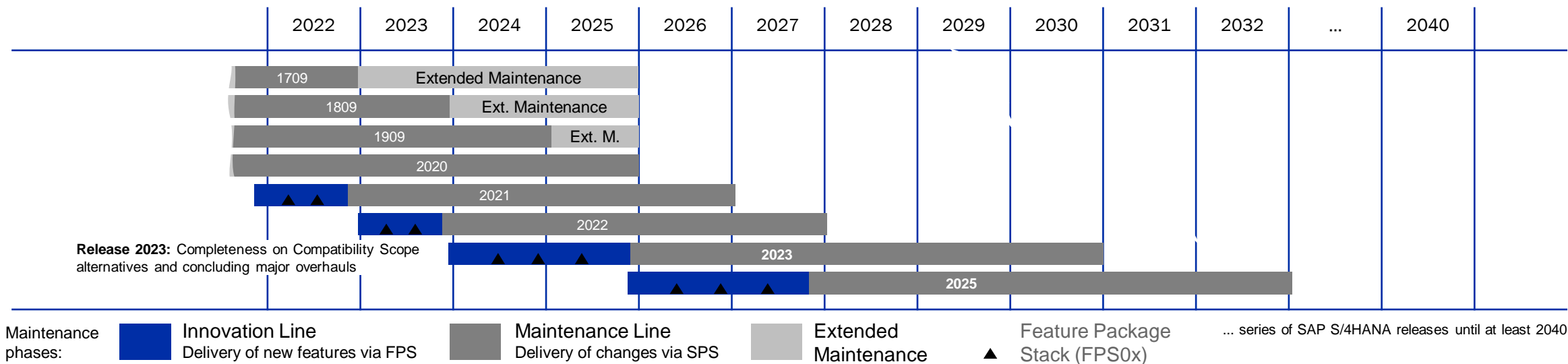


SAP S/4HANA: Release Maintenance Strategy 2023

[New SAP S/4HANA Release & Maintenance Strategy](#) | [SAP News](#)

Executive Summary

- [1] **SAP S/4HANA 2022** with RTC on October 12th, 2022, stays with the current Release Strategy **1+4** (1 year innovation line, 4 years standard maintenance line)
 - [2] Starting with **SAP S/4HANA 2023**, the innovation line will be extended to 2 years with an additional maintenance line of 5 years (**2+5**)
 - [3] For the 3 releases 1709, 1809, 1909 the **extended Maintenance** will end in **2025**, **ordering details in note [3246630](#)**
 - [4] During the innovations line, SAP will continue to deliver innovations in **3 Feature Package Stacks** (FPS) in 2 years
 - [5] Release Naming convention: [YYYY] (e.g., 2022) for SAP S/4HANA and SAP S/4HANA Cloud, private edition, [YYMM] (e.g., 2208) for SAP S/4HANA Cloud, public edition
 - [6] SAP will continue to support **SAP S/4HANA until 2040**
- => all customers can adopt SAP S/4HANA Innovations at their own pace (no customer has a disadvantage compared to the previous [1+4] strategy)



Wrap-Up

from **Integration of applications**
to **Integrated processes**



from **General Intelligence**
to **Intelligent processes**



from **Industry customization**
to **Industry adaptation**
based on next practices



SAP CUSTOMER EVOLUTION PROGRAM...

...HELPS YOU TO GET THERE

The
Intelligent & Sustainable Enterprise
delivers
a modern, flexible system landscape
allowing to run
mission critical
industry specific processes
at scale

Where to Find More Information

[RISE with SAP](#)

[SAP Customer Evolution Program in the news](#)

[SAP blog on maintenance timelines for ECC](#)

[A practical guide to the move of ECC to SAP S/4HANA](#)

[Detailed information on the help portal](#)



[Register for the SAP Customer Evolution Kit](#)

Key Points to Take Home

- If you have not started your journey to SAP S/4HANA yet – *time is now*
- Only ECC systems on the latest three enhancement packs get mainstream maintenance until 2027, all other run out in 2025
- S/4HANA comes with a huge set of innovations across all lines of business and a fundamentally simplified user experience
- With the S/4HANA 2023 release, all alternatives for the compatibility scope will be available
- Connecting to SAP CALM already now with your whole system landscape prepares you best for the upgrade
- SAP Business Transformation Center takes care of the system and data transformation end to end
- SAP Customer Evolution Program is designed to help our existing customer to transform to the intelligent enterprise

Thank you! Any Questions?

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Contact us via email:



Please remember to complete
your session evaluation.



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