

Collier County Moves to the Cloud to Provide Real-time Finance Information & Rapid Response

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Christine Monk, Product Marketing, Serrala
on behalf of Collier County

SAPinsider
Las Vegas

2023

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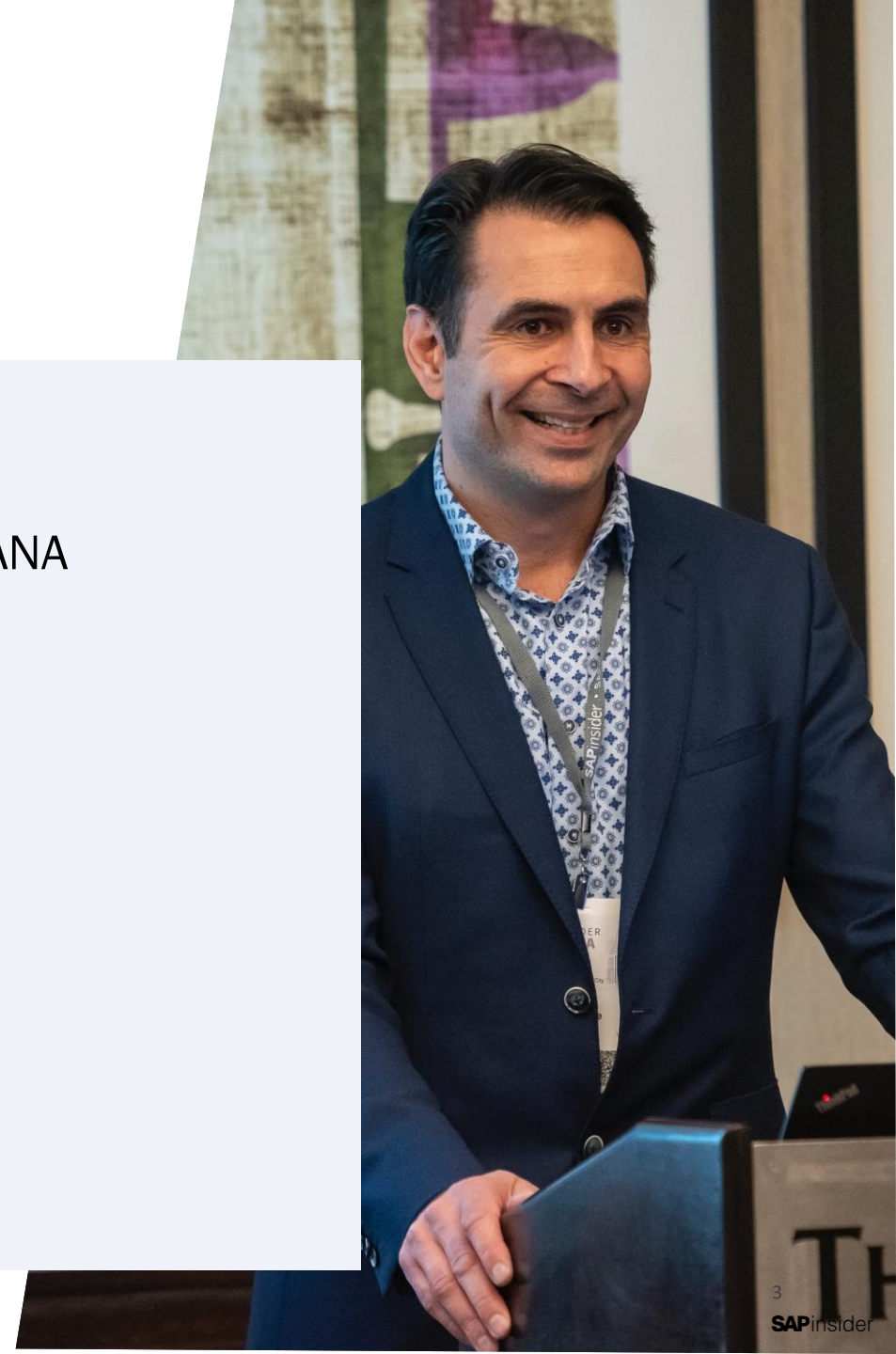


In This Session

When Collier County extended its finance processes into the cloud a few years ago, it realized many benefits. Learn how they were able to improve their AP process with innovative cloud features that kept sensitive information securely within their SAP environment. The SAP-centered cloud approach has also made it easier for them to move seamlessly to S/4HANA. The real-time finance information and anytime, anywhere access to AP transactions enables the county to keep working whether they are in the office or out enjoying the white sandy beaches of Florida.

What We'll Cover

- About Collier County
- AP Automation Solution & Move to S/4HANA
- Wrap Up





About Collier County

- About Collier County
- Finance Challenges in the Public Sector
- Process Improvement Trends in the Public Sector
- Collier County Business Needs

About Collier County

- Collier County is the largest county in Florida and is nearly 1.5 times the size of Rhode Island
- It serves 375,752 people, 140,578 households, and 97,279 families.
- Largest city is Naples
- Includes both Big Cypress National Preserve and a portion of Everglades National Park



Finance Challenges in the Public Sector



**Rapid
Growth**



**Budgetary
Balance of Needs**



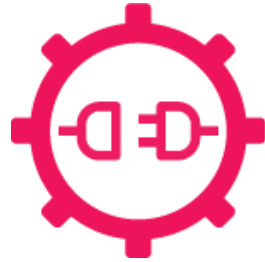
**Modernization of
Processes and IT
Infrastructure**

5 Process Improvement Trends in the Public Sector



Digitization

Eliminate manual paper-based processes to improve speed, accuracy and transparency



Open Data

Online access to videos, documents, public record data



Governance, Risk & Compliance

Enforce greater process controls and ensure compliance with regulations



Metrics & Reporting

Establish metrics to gauge performance and report on progress



Cloud Solutions

Simplify access and minimize IT effort with cloud solutions

Collier County Business Needs

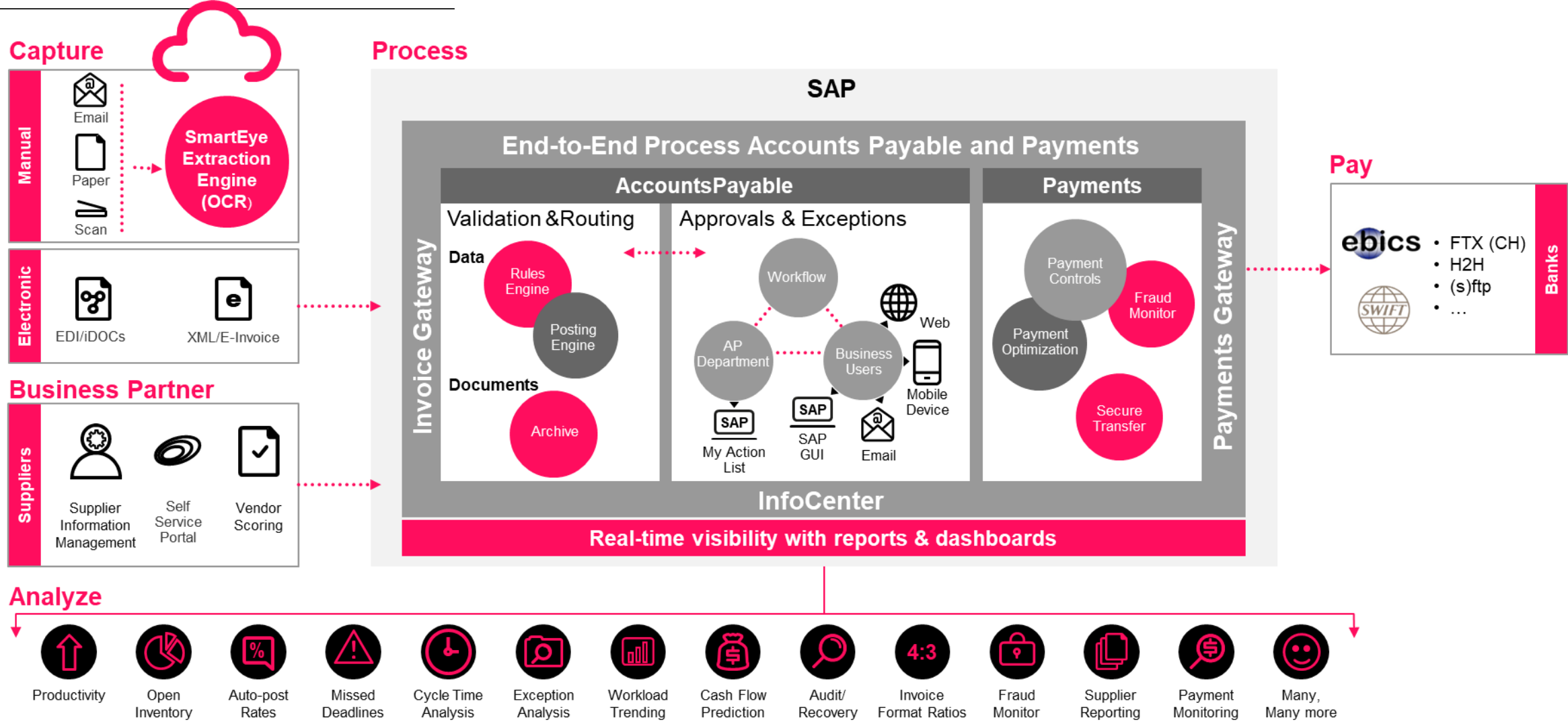
- **Centralize and standardize processing** of vendor invoices in SAP systems with a fully digitized AP automation solution
- **Fast, accurate invoice capture** to accelerate processing
- **Complete visibility** into invoices from receipt until posting
- **Enable mobile invoice approvals** for on-the-go employees
- **Real-time reporting** on AP performance and other metrics
- **Reduce time required to respond to queries**, from vendors, auditors or others
- **SAP-embedded solution** that would be fast to implement and easy to roll out to employees
- **SAP-certified solution** for integration with SAP S/4HANA

AP Automation Solution & Move to SAP S/4HANA

- AP Automation Solution – How it Works
- Considerations Move to SAP S/4HANA
- AP Solution Capabilities
- SAP BTP - Quickly Innovate in the Cloud



AP Automation Solution – How it Works



Considerations for Collier County's Move to SAP S/4HANA

- Move to SAP S/4HANA scheduled for 2023
- AP Automation solution would move to S/4HANA to maintain level of process automation
- AP Team needed to:
 - Upgrade existing on premise add-on solution to latest SAP S/4HANA Certified version
 - Inform external S/4HANA consulting firm of migration details
 - Upgrade followed schedule – original timelines were delayed by 1-2 months
 - SAP BTP components move seamlessly to new SAP S/4HANA instance
 - Testing is essential to success of migration: unit testing, integration testing, UAT

Complete Transparency Into Invoices

Hit Lists

My Action List

FI doc

MM doc

PO

Vendor

FBL1N

Check

WF log

Agent

Image

Note

History

Change Doc

Forward

Re-Spawn

Refresh

Details

63

Help

Stage	Record	Status	Receipt Date	Notes	Last Sub	Status description	Last User	Last prc	Date Agent	Source	Company	Vendor No.	Vendor Name
	0000000682	100	25.07.2019	Auto-Posted	GEORGE LAURENTI	25.07.2019	N/A	EI	DE50	0070000130	SIEMENS AG		
	0000000681	100	25.07.2019	Auto-Posted	GEORGE LAURENTI	25.07.2019	N/A	EI	DE50	0070000130	SIEMENS AG		
	0000000680	100	25.07.2019	Auto-Posted	GEORGE LAURENTI	25.07.2019	N/A	EI	DE50	0070000130	SIEMENS AG		
	0000000679	015	25.07.2019	Invalid supplier VATID	GEORGE LAURENTI	25.07.2019	O 50000002	EI	DE50	0070000130	SIEMENS AG		
	0000000678	015	25.07.2019	Auto-Post failed	SMARTEYE	25.07.2019	O 50000002	EM		0070000293	NATIONAL POST		
	0000000677	010	24.07.2019	Reject tool restart workflow	F.SANTANA	24.07.2019	F.SANTANA	EM	DE50	0070000034	EUROSAT G		
	0000000676	010	24.07.2019	Invalid PO	F.SANTANA	24.07.2019	O 50000002	EM					
	0000000675	010	24.07.2019	Auto-Post failed	SMARTEYE	24.07.2019	O 50000002	EM					
	0000000674	015	24.07.2019	Invalid supplier VATID	GEORGE LAURENTI	24.07.2019	O 50000002	EI	DE50	0070000130	SIEMENS AG		
	0000000673	015	24.07.2019	Auto-Post failed	SMARTEYE	24.07.2019	O 50000002	EM		0070000293	NATIONAL POST		
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	0000000670	010	24.07.2019	Auto-Post failed	SMARTEYE	24.07.2019	O 50000002	EM	DE50	0070000025	M&M CONSU		
	0000000669	100	24.07.2019	Post Goods Receipts for me	GEORGE LAURENTI	24.07.2019	N/A	SC	DE50	0070000093	BEST PRODU		
	0000000668	061	24.07.2019	Post Goods Receipts for me	GEORGE LAURENTI	24.07.2019	F.SANTANA	SC	DE50	0070000093	BEST PRODU		
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FS*AP: Invoice Detail Screen Rec NO: 0000007374 - Approval

FS*AP: Invoice Detail Screen Rec NO: 0000007374 - Approval

Document data

Document type

G/L Coding Lines

Document Viewer Serrala FS*AP Image RecNo: 0000007374

Wine Company Inc.

Invoice 1110000

09.26.2019

Quantity

Description

Unit price

Total

Record: 0000007374

Vendor: 70000104

Amount: 883.20

Document Date: Sep 26, 2019

Posting Date: Sep 26, 2019

Company Code: US50

Plant: 0000

Delivery Note: 1110000

Express: 0

Subsequent Flag: 0

Test:

Wine Company Inc.

Invoice 1110000

09.26.2019

Quantity

Description

Unit price

Total

12

657PWR01

23.07.2019

770.00

EUR

656PWR01

23.07.2019

770.00

EUR

6559050211001

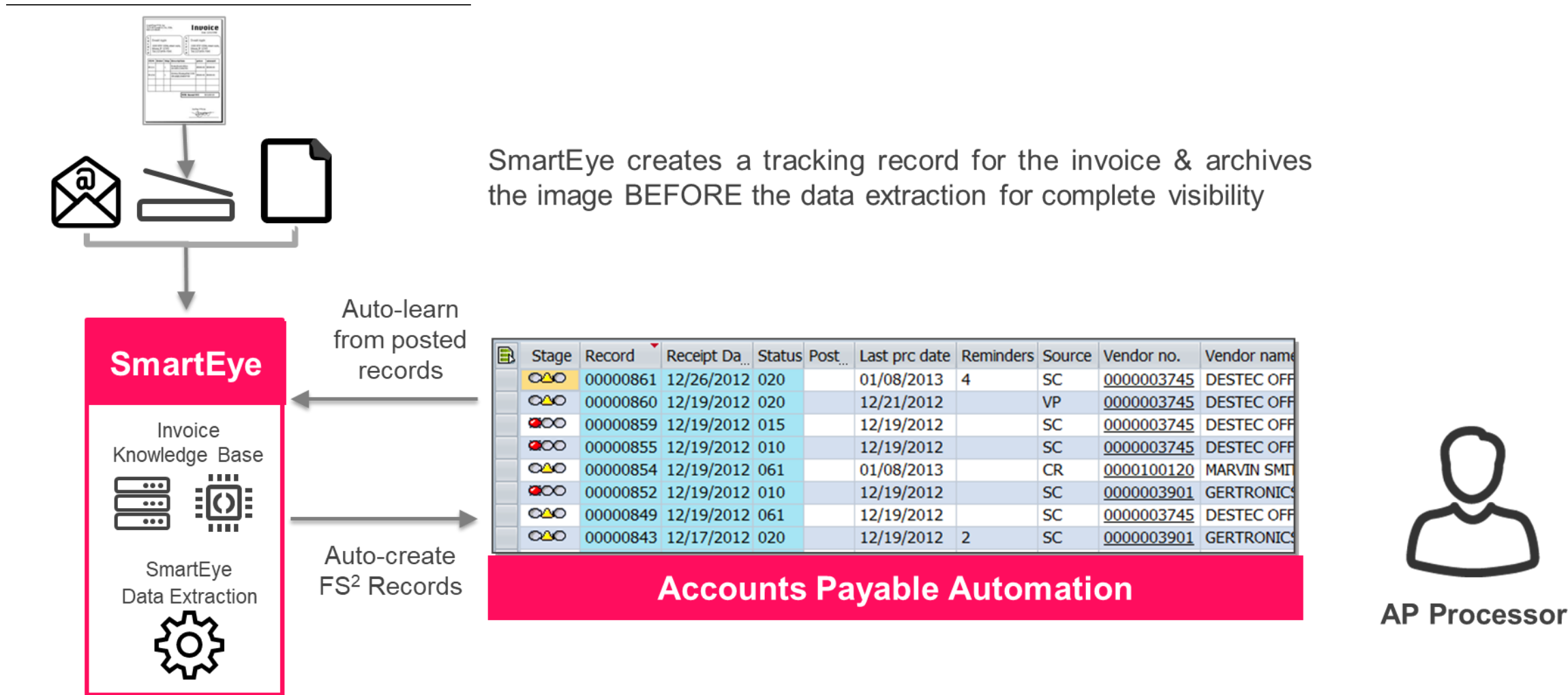
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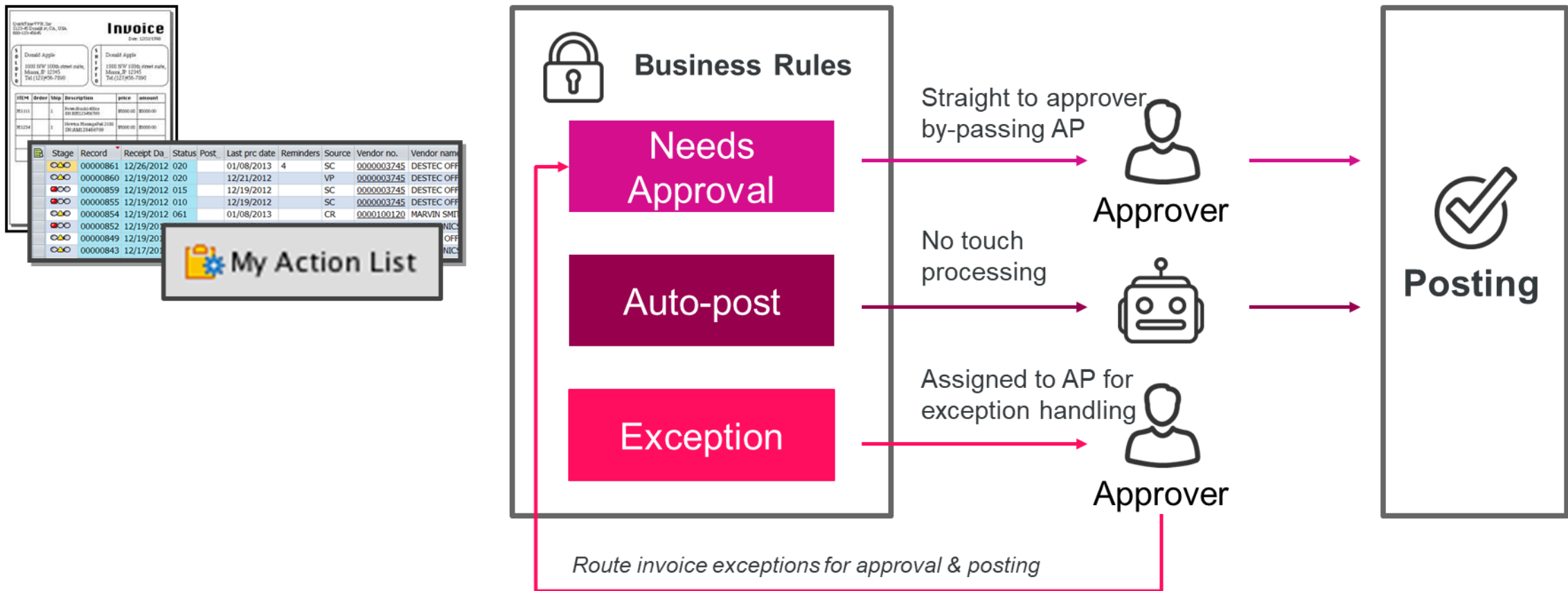
EUR

12
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Accurate, Automated Invoice Capture



Flexible Routing of Invoice Approvals



Manage Invoices in SAP or with a Web or Mobile Device

FS²AP: Invoice Detail Screen Rec NO: 0000007374 - Approval

FS²AP: Invoice Detail Screen Rec NO: 0000007374 - Approval

Image Note E-Mail Check Change documents

Approve Reject Reject to last Decide Later Forward

FS² Header Payment Details Header Tax Details

Purchasing

Purchase Order

Delivery Note

Status 60 - Sent for Approval / Action

Resubmit date

Service Entry

Accepted

Document data

Source

Company Code*

Vendor Number

Vendor Name*

Reference Number*

Invoice Date*

Amount*

Tax Amount

DocType

Date received

Posting Date

Item Text

Custom Field 1

Custom Field 2

Custom Field 3

Plant

Logical System

Purchasing Gro

Payee

Document type

Invoice

Variable Flag

Credit Memo

Express process

G/L Coding Lines

CoCd

G/L Account #

G/L Description

Cost

US50

US50

US50

US50

US50

Document Viewer

Serrala FS²AP Image RecNo: 0000007374

File Home View Comment Protect Form Organize Convert Share Review Bookmarks Help

Cont. x

Page

Wine Company Inc.

Invoice: 1110060

09.26.2019

TO: Serrala Chicago AP

SHIP TO: Serrala Chicago AP

12 Michigan Ave 205

60611 Chicago

Illinois

Sales Rep. P.O.Number Ship Date Ship Via Delivery Note Terms

Ruby - 09.26.2019 - 1110060 30 days net

Quantity Description Unit price Total

12 White wine bottles 45.00 540.00

Serrala FS²AP

Record Details

Header Misc Notes Approvers History Attachments Tax Details Payment

Record: 0000007374

Reference: 73741100099

Vendor: 70000184

Vendor Name: WINE COMPANY INC.

Amount: 583.20

Tax Amount: 43.20

Document Date: Sep 26, 2019

Freight: 0.00

Posting Date: Sep 26, 2019

Receipt Date: Mar 24, 2021

Company Code: U550

Plant:

PO:

Delivery Note:

Post Method:

Express:

Custom:

V. Flag:

Logical System:

Subsequent Flag:

Text:

G/L Items

G/L Account

Cost Ctr

Amount

Text

Tax Code

Tax Jurisdiction

UCM

Balance

USD 540.00

PDF-XChange Editor - 1110060.d...

1 / 1

90%

Wine Company Inc.

Invoice: 1110060

09.26.2019

TO: Serrala Chicago AP

SHIP TO: Serrala Chicago AP

12 Michigan Ave 205

60611 Chicago

Illinois

Sales Rep. P.O.Number Ship Date Ship Via Delivery Note Terms

Ruby - 09.26.2019 - 1110060 30 days net

Quantity Description Unit price Total

12 White wine bottles 45.00 540.00

11:44

Outlook

3.hana.ondemand.com

Serrala FS²AP

Record Details

G/L Account Cost Ctr Amount

Balance

USD 540.00

1 of 1

Wine Company Inc.

Invoice: 1110060

09.26.2019

TO: Serrala Chicago AP

SHIP TO: Serrala Chicago AP

12 Michigan Ave 205

60611 Chicago

Illinois

Sales Rep. P.O.Number Ship Date Ship Via Delivery Note Terms

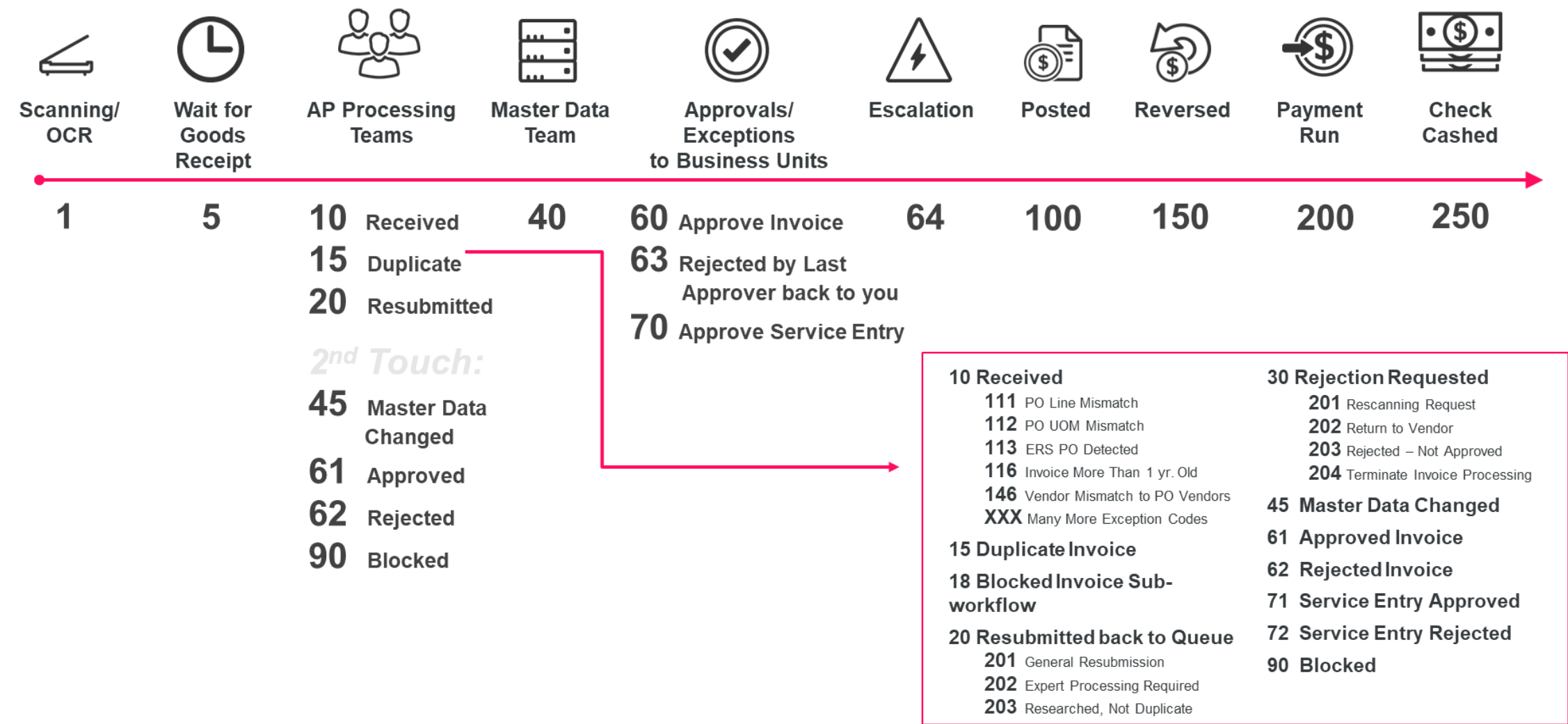
Ruby - 09.26.2019 - 1110060 30 days net

Quantity Description Unit price Total

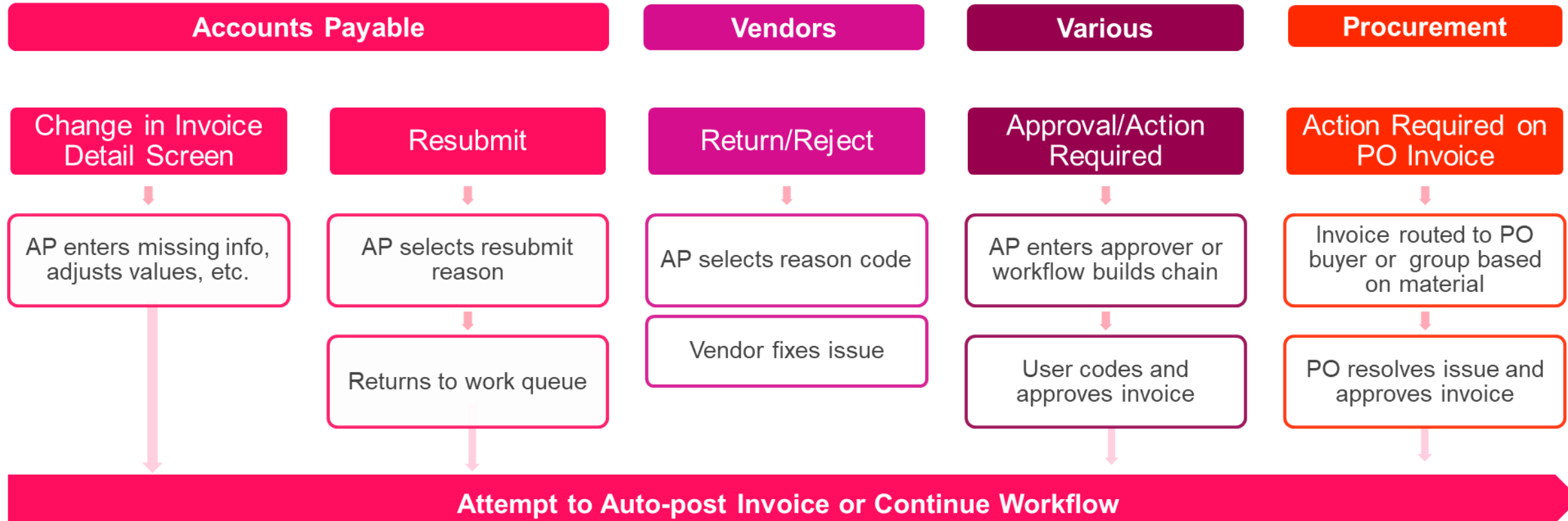
12 White wine bottles 45.00 540.00

Email

Flexible Routing & Tracking of Invoice Status

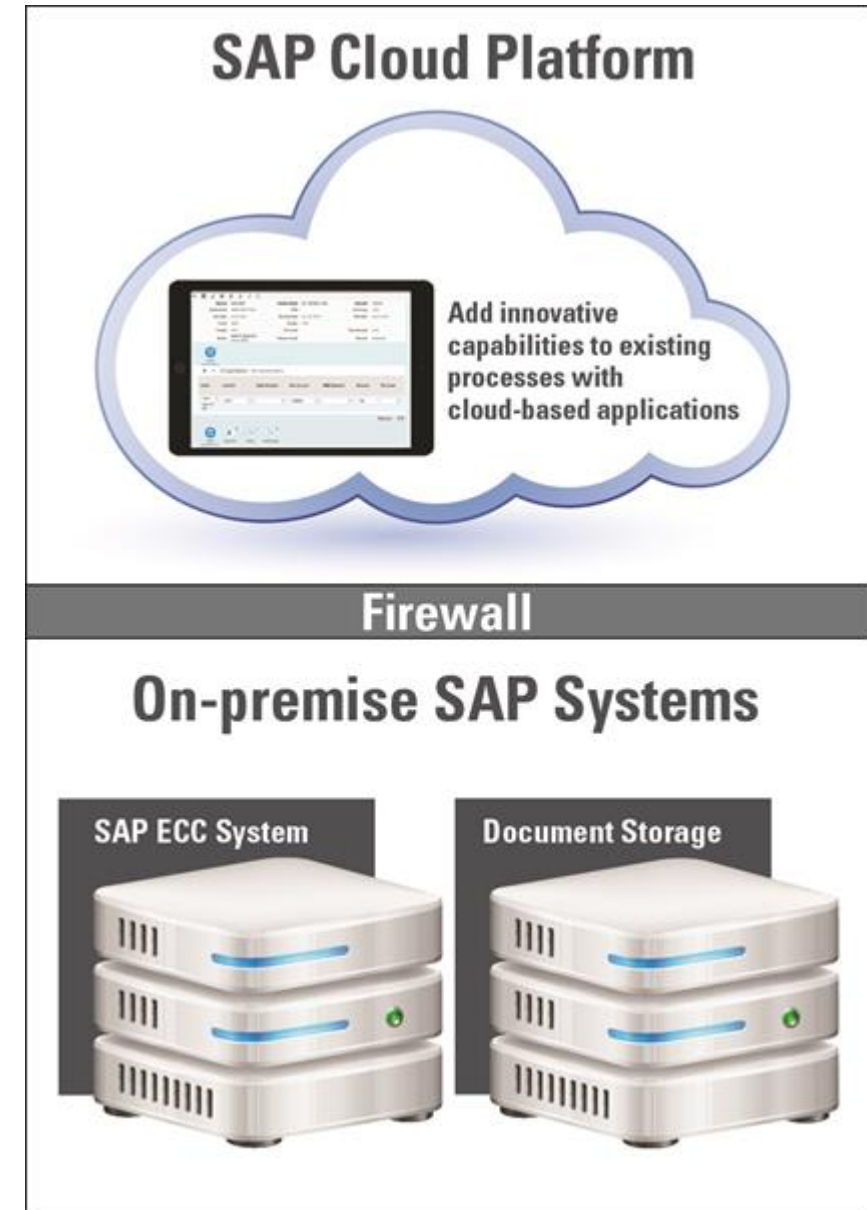


Streamlined Exception Handling

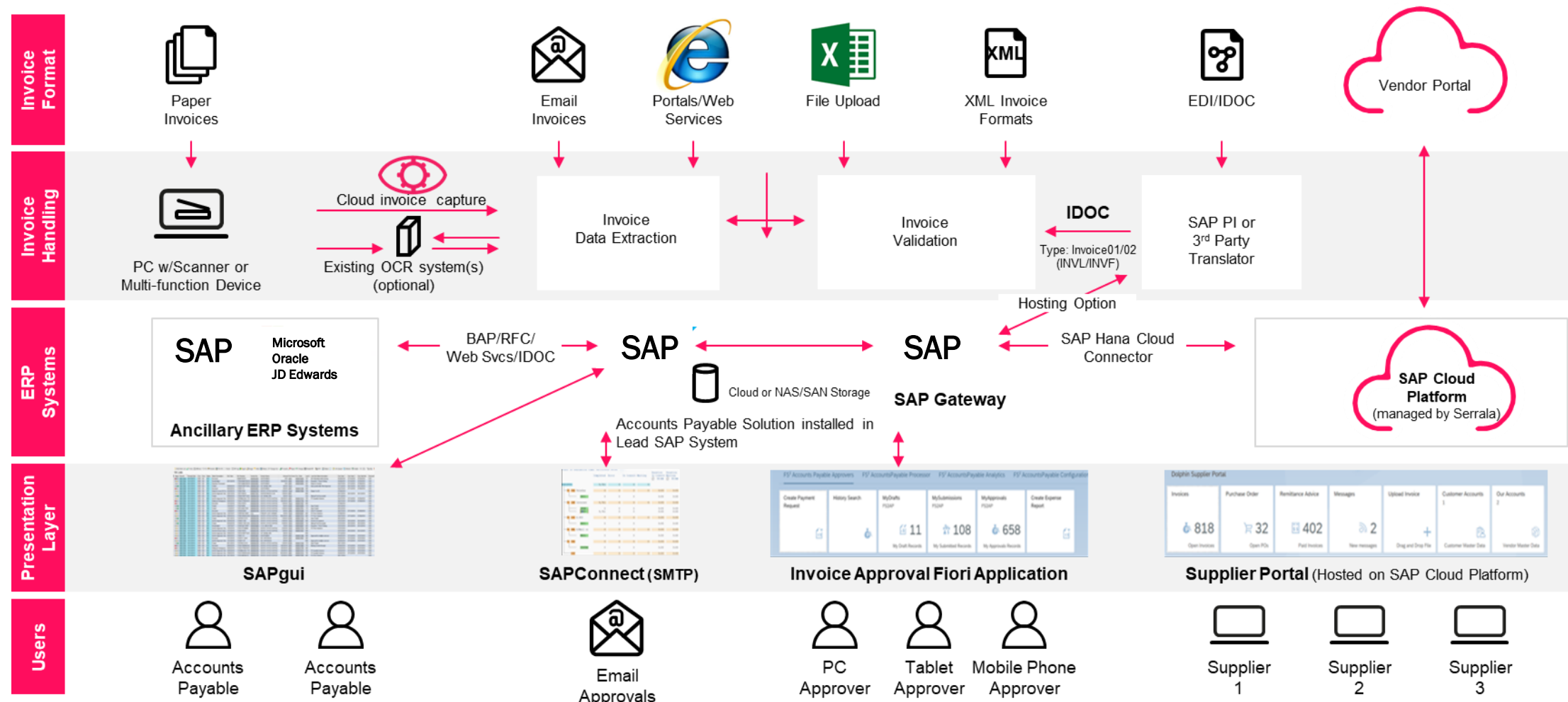


SAP BTP - Quickly Innovate in the Cloud

- The Advanced Approvals app is available in the SAP BTP and works seamlessly with existing on-premise SAP ECC and S/4HANA systems
- Delivers new capabilities and connectivity to users in days, not weeks
- Agility in design affords choice for user
- Cost effective process improvement



Detailed AP Solution Architecture



Wrap Up

- Where to Find More Information
- Key Points to Take Home

Where to Find More Information

SAPinsider Automation in Finance Benchmark Report

<https://sapinsider.org/research-report/automation-in-finance-benchmark-research/>

Success Story: City of Edmonton AP Automation Solution

<https://www.serrala.com/customer-success/city-of-edmonton>

AP Goes Remote: Process Invoices from Anywhere

<https://www.serrala.com/video/ap-goes-remote>

Whitepaper: Digital Transformation in AP

<https://www.serrala.com/whitepaper/digital-transformation-in-ap>

Key Points to Take Home

- **Increase visibility and control over invoices** with an SAP-embedded AP automation solution
- Digitize processes to get **real-time invoice information** and share it quickly with vendors, auditors, and others
- Apply technology to **automate repetitive, rule-based processing tasks**
- **Extend processes quickly with SAP BTP Cloud components**
- **Think ahead when you move to S/4HANA** Review requirements for SAP add-on solutions with your IT and service providers

Thank you! Any Questions?



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your session evaluation.

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