

# How AWS and SUSE Helped Customers Modernize and Build a Resilient SAP Landscape

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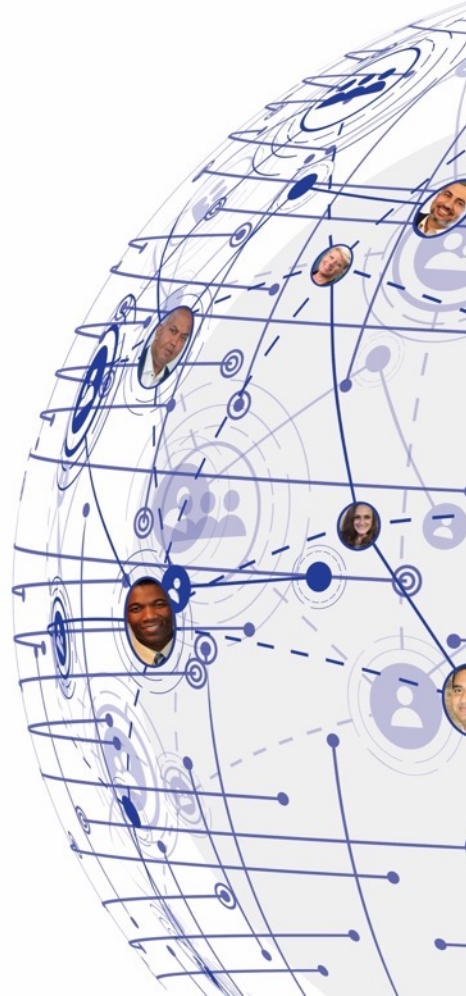
THE MOST TRUSTED INDEPENDENT  
INFORMATION SOURCE FOR SAP  
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# What We'll Cover

- Customer Migration Overview
- Why AWS & SUSE
- Challenges On-prem vs Solutions on AWS & SUSE
- Lessons Learned
- Q & A



# Customer Migration Overview

## What's Migrating From

20+ years old SAP ECC system

Significant customization in the legacy systems

Legacy system not meeting new business requirements



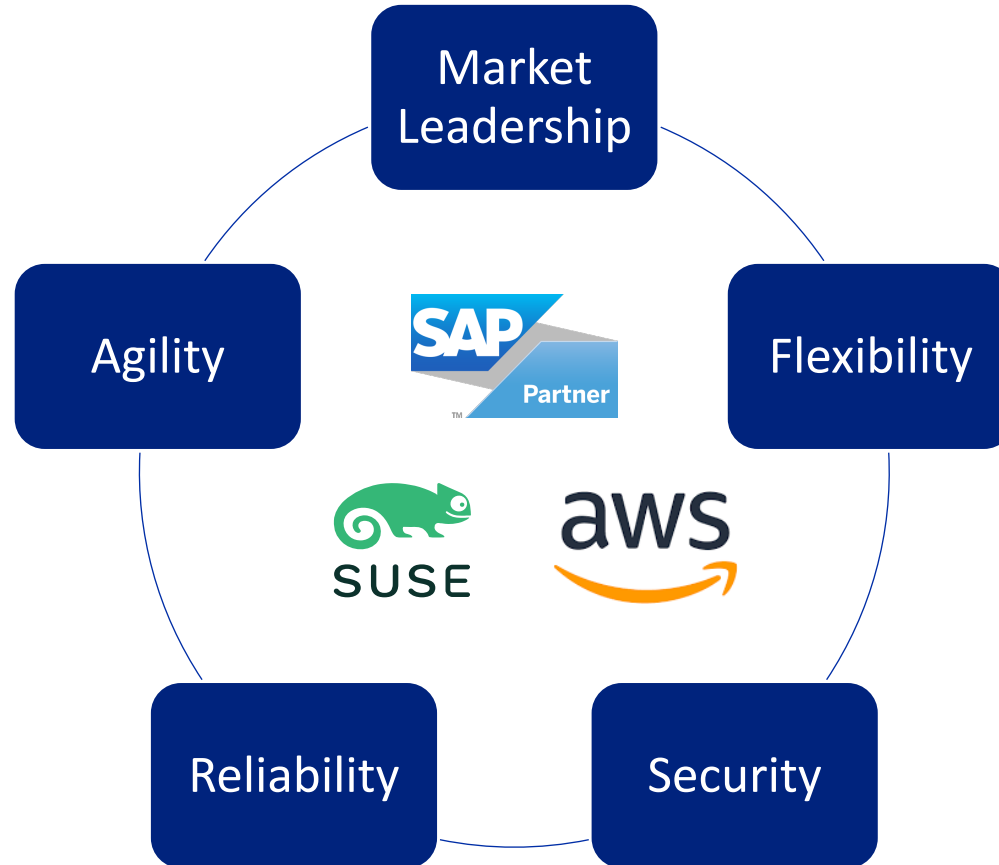
## New Project Approach

SAP On-Premise edition built on **AWS** cloud infrastructure, IaaS approach

Greenfield implementation, clean core

Standardize on **SUSE** SLES for SAP Applications for HA and management solutions

# Why AWS & SUSE



## Challenge – High Availability & Disaster Recovery

### Challenge On-prem

One geo datacenter; Limited DR solution

Limited HA solutions; No HA clusters to protect from single point of failure

High database recovery time



### Solution on AWS & SUSE

Geographic disaster recovery on AWS global infrastructure

SUSE HAE cluster with Multi-AZ architecture

Automated HANA System Replication failover using SUSE High Availability solution, recover in minutes, no data loss

## Challenge – Service Delivery

### Challenge On-prem

Large hardware outlay to build or retrofit a new datacenter

New SAP environment takes months

Human errors in the manual process



### Solution on AWS

No need to purchase new hardware, on-demand on AWS

Automated spin up of new SAP environment, in minutes

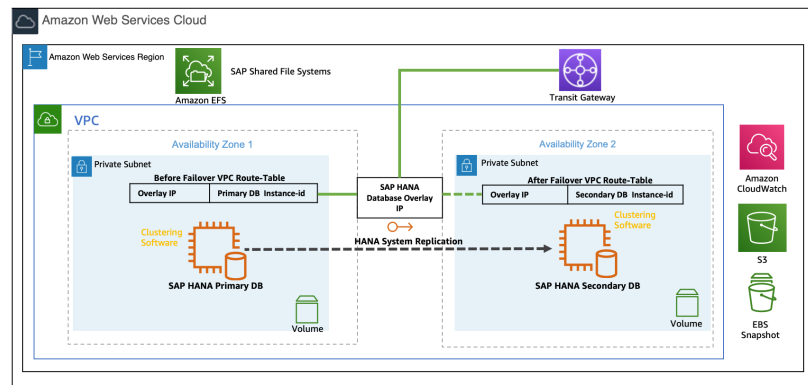
Best practices baked in the CI/CD process

# Lessons Learned – Maintain SLA

## Don't & Do's

- Do protect Single Point of Failure through SUSE HA Solutions, integrated with AWS infrastructure
- SUSE HA solutions decrease MTTR by:
  - Programmatically detecting failures
  - Automating failover and recovery in response to failure
- Do thoroughly test the clusters using test scenarios provided by AWS & SUSE
- Don't do QA in production, have a pre-prod for QA

## Reference Architecture



# Lessons Learned – Use Support and Services

## Planned Go-Live

AWS IEM (Infrastructure Event  
Management)

SUSE Health-Check service

## Day 2 Operations

AWS Enterprise Support

SUSE Premium Support



# Lessons Learned – Cost Optimization

AWS

Saving Plans

SUSE

Saving Plans of SLES for SAP  
Applications

Private Offers

## Lessons Learned - Maintenance

- Use HA to avoid disruption like instance retirement or other issues
- Use HA to rolling update your HANA systems running in the cluster
- Use On-Demand Capacity Reservations for planned maintenance window, to handle CF initial load or peak time, and avoid Insufficient Capacity Error

# Where to find more information

- <https://www.suse.com/partners/alliance/aws/>
- <https://aws.amazon.com/sap/>

# Thank you! Any Questions?

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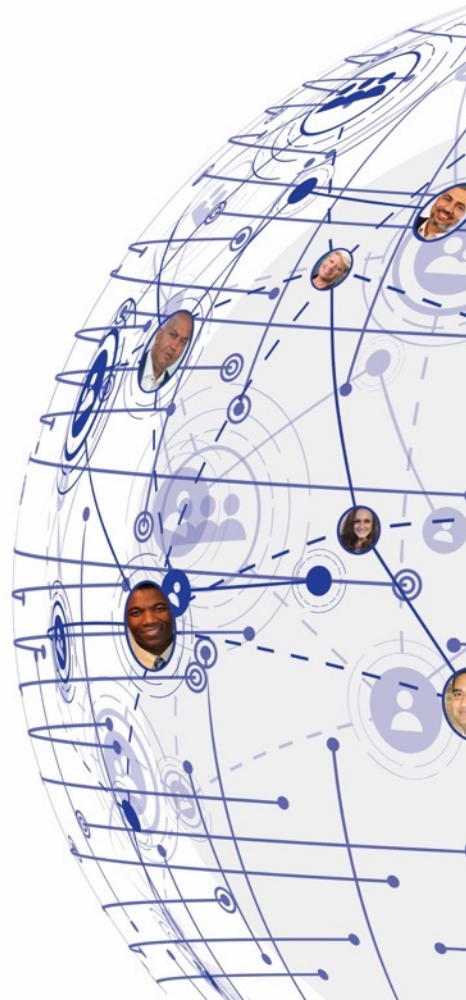
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