MASTERINGSAP

An SAPinsider Company

HXM Fulfilling Corning's Talent Strategy Aspirations

Rachel Menard Manager, Talent Management Technology Strategy, Corning Inc. Founded: **1851**

CORNI

Headquarters: Corning, New York

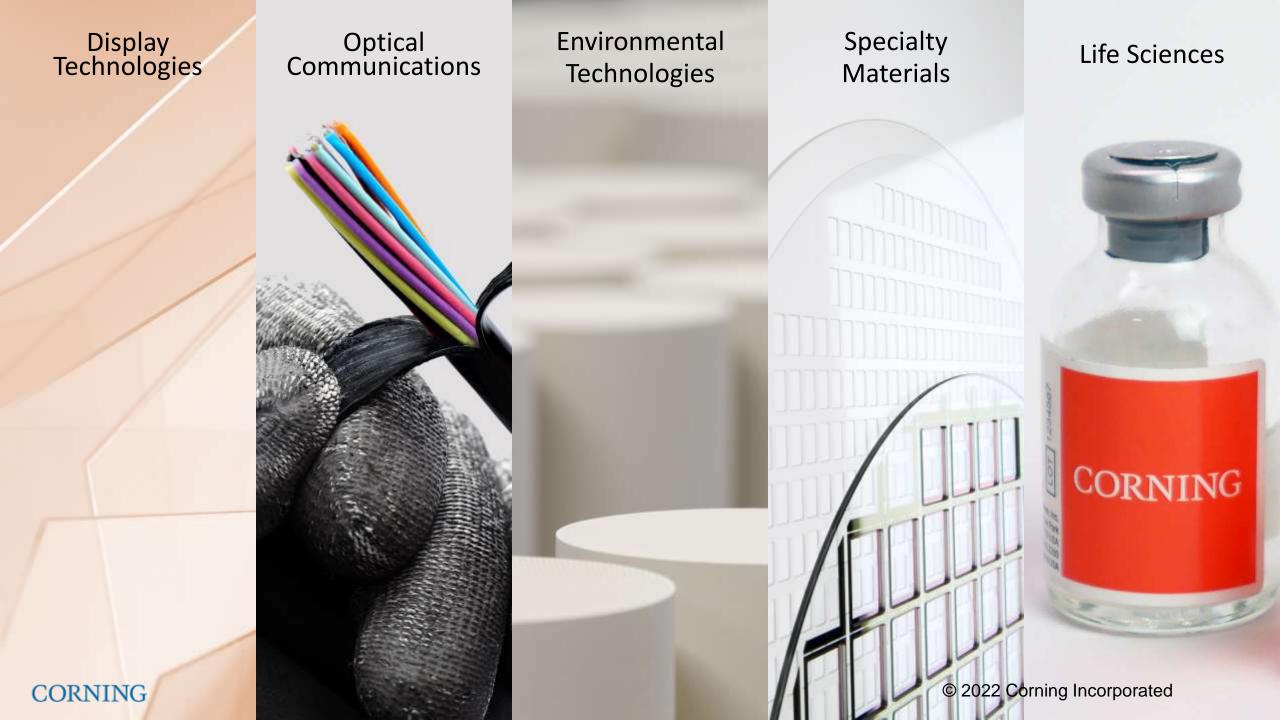
Employees: **~50,000 worldwide**

2021 Core Sales: \$14.1 billion (at rate of 107 ¥/\$)

Fortune 500 Ranking (2021): **263**



Corning Incorporated is one of the world's leading innovators in materials science. For 170 years, Corning has applied its unparalleled expertise in glass science, ceramic science, and optical physics to develop products and processes that have transformed industries and enhanced people's lives.



Our Mission:

CORNINC

Another 170 years of innovation and independence...

...and a world that is better because of our efforts

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A Clear Set of Corporate Values



People Strategy & Technology



Corning's People Strategy and Technology group is laser focused on providing technology solutions that not only meet the learning, growth and development goals of both our employees and our businesses but that do so while delivering exceptional value, exceptional employee experience and overall operational excellence. Design Advisory/Early Adopter Collaborations:

- Manager View Toggle (Work Zone)
- Recruiting Dashboards (Work Zone)
- Position Management via UI5 Card
- Onboarding Guided Experience
- Opportunity Marketplace Integrations
- Center of Capability Integrations
- Continuous Performance Management
- Productivity Tools M365 (CPM / WZ)

Supporting Focus on Skills

- At a time when the relevance of skills is rapidly decreasing, learning agility can and should provide a competitive advantage for Corning.
- Center of Capabilities/Capabilities Portfolio
- Opportunity Marketplace

Center of Capabilities Foundation for Opportunity Marketplace

Current State

¥=
¥=

Employees can rate their capabilities via a performance form or career worksheet.



Configuration allows the for either the employee or the manager rating to be the 'final' and displayed.

Expected Future State

- Employees can rate via a form but can also simply search for skills/capabilities they are interested in, not tied to a position or form and can rate themselves.
- Option to include 'Too soon to rate' which indicates an expressed interest.
- Addition of machine learning algorithm.

Center of Capabilities/Capabilities Portfolio

apabilities					
ompetencies (49)					
Competency 3D tomining	Congestemp BOD	Competence Batthing	Comparing Bonding	Conservery Championing Castorier Needs	Campelinely Change Support
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volkienty 2 · 1. Working Knowledge	Profeseray 3 - 1. Working traveledge	Proficiency 4 - 4. Advanced timeveoge			
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Development Opportunities Brows all available opportunities in Opportunity Venergiate to develop your capabilities. Ge to Opportunity Nametplace

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Capabilities Portfolio

Capabilities Portfolio / Championing Customer Needs	
Championing Customer Needs Competency Source: By User	
Description	
Cells attention to issues that impact customer satisfaction; views thing from the perspective of o customers when making decisions	Proficiency Levels
Proficiency Rating	Unrated: Refers to capabilities that are not yet rated.
Profidency	Too New to Rate: Too New to Rate refers to capabilities that are too early to be evaluated.
View All Proficiency Levels	1 - 1. Awareness:
 Proficiency Level History 	2 - 2. Developing Knowledge:
<u>.</u>	3 - 3. Working Knowledge:
Jun 14, 2022 Source: Career Development Planning Review	4 - 4. Advanced Knowledge:
Proficiency Rating: 5 - 5. Expert Knowledge	5 - 5. Expert Knowledge:
	Done

• Current Integrations:

- 'Broaden Your Experience'
 - Configured 'Assignments'
- Learn New Skills
 - Static Integration with LMS
- Connect With People
 - Static Integration with Mentoring
- Explore Career Options
 - Static Reflection of Job Role Mapping/Career Worksheet

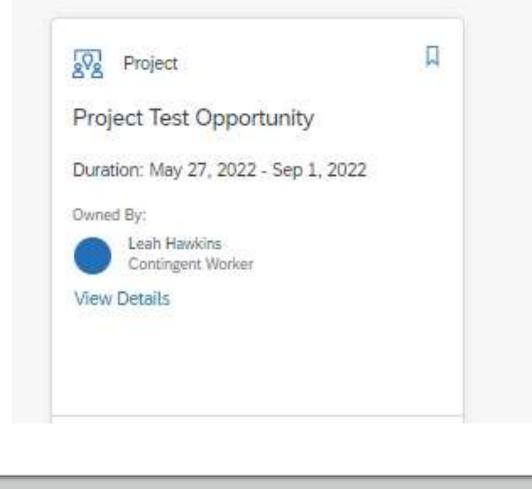
Current State:

 Static list of opportunities presented

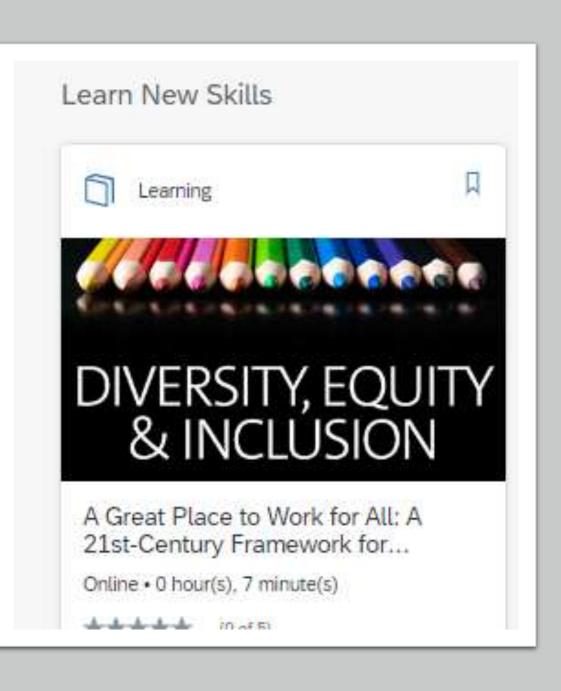
Anticipated Future State:

 'Matched' opportunities presented

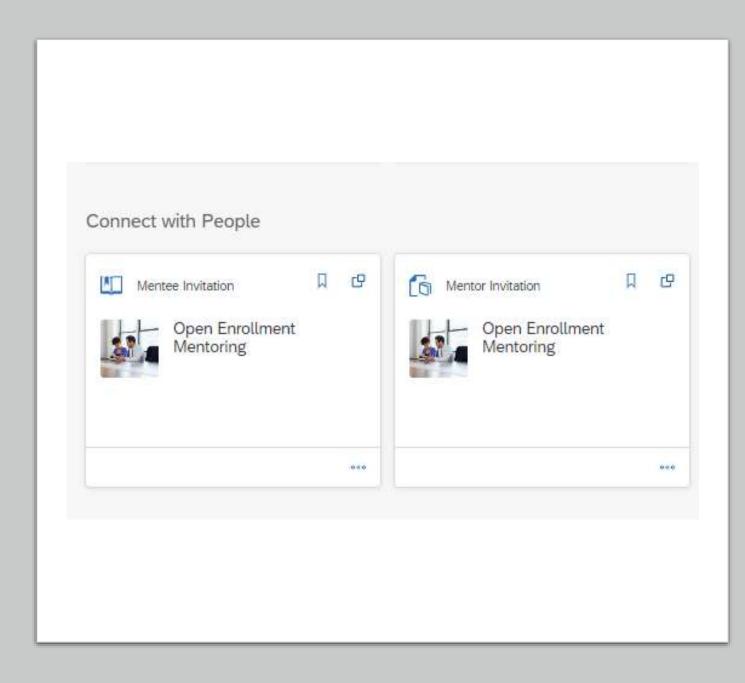
Broaden Your Experience



- Current State:
 - Peer to peer learning recommendation
- Anticipated Future State:
 - 'Matched' learning recommendations



- Current State:
 - Static Mentoring opportunities
- Anticipated Future State:
 - 'Matched' mentoring recommendations *



• Current State:

- Static role options based on current role profile mapping
- Anticipated Future State:
 - 'Matched' roles and open positions *

Explore Career Options Ш Job Role Engineer I & II Manufacturing and Engineering Championi... 🗸 Navigating ... 🖌 +15 View Details 0.00

More To Come...

- Ability for Employees to Search/Rate
 - No need for forms
- Machine Learning Algorithm
 - Dynamic learning recommendations
- Integration with Recruiting Module
 - Early Adopter Beta Testing
- Meaningful Analytics allowing tracking from the employee as well as business perspective
 - Capabilities/skills identified as priority

Aspirational Future State – What if....

- If Opportunities were recommended based on skill needs/identified development opportunities?
- Mentors/Mentees could be dynamically matched based on skills/needs/interests and not as part of a static initiative?
- If Learning opportunities were recommended based on skill ratings, courses completed, recommendations, business priorities and needs based on job role exploration/availability?
- If potential roles/open positions were presented based on whole self profiles?
- Skill needs/assessment could be tracked from a job requisition through succession module with robust analytics



Thank You!

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